

ASARCO

Notice of Data Breach

[INDIVIDUAL NAME] [STREET ADDRESS] [CITY, STATE AND POSTAL CODE [DATE]

Dear [INDIVIDUAL NAME]:

We are writing to notify you of a data security incident experienced by Asarco LLC ("Asarco") that might have impacted your personal information. The security of your information is a top priority for Asarco, and we are committed to safeguarding your data and privacy. Please read carefully as this letter contains steps you can take to protect your personal information.

Under Massachusetts Law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

You have the right to place a security freeze on your credit report free of charge. A security freeze prohibits a consumer reporting agency from releasing any information from a consumer's credit report without written authorization. To place a security freeze on your credit report, you must contact each of the three major credit reporting agencies:

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Equifax Information Services LLC P.O. Box 105069 Atlanta, GA 30348-5069 www.equifax.com/personal/credit- www.experian.com/help www.transunion.com/credit-help report-services 1-800-525-6285

Experian

Credit Fraud Center P.O. Box 9701 Allen, TX 75013 1-888-397-3742

TransUnion

Fraud Victim Assistance Department P.O. Box 2000 Chester, PA 19016 1-800-680-7289

In order to request a security freeze, you will need to provide the following information:

- 1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five (5) years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.);
- 7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The credit reporting agencies will then have one (1) business day after receiving a telephone request or secure electronic request, or three (3) business days after receiving your written request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number ("PIN") or password, or both that can be used by you to authorize the removal or lifting of the security freeze. A freeze remains in place until you ask the credit bureau to temporarily lift it or remove it.

Under federal law, you are entitled to one free copy of your credit report annually. Visit www.annualcreditreport.com, call toll-free at 1-877-322-8228, or complete the Annual Credit Report Request Form on the U.S. Federal Trade Commission (FTC) website at www.ftc.gov. You may also request information on how to place a fraud alert on your credit report by contacting any of the above credit reporting agencies. A fraud alert is intended to alert you if someone attempts to obtain credit in your name without your consent. It is recommended that you remain vigilant for any incidents of fraud or identity theft by reviewing your credit report for unauthorized activity.

As an added precaution, we have arranged to have NortonLifeLock to protect your identity and monitor your credit for 24 months at no cost to you. To activate your membership online and get protection at no cost to you:

- 1. In your web browser, go directly to www.LifeLock.com. Click on the yellow "START MEMBERSHIP" button (do not attempt registration from a link presented by a search engine).
- 2. You will be taken to another page where, <u>below the FOUR protection plan boxes</u>, you may enter the **Promo Code: DCBRCWL2106B** and click the "APPLY" button.
- 3. On the next screen, enter your Member ID, which is your first name + zipcode (lowercase, no spaces), and click the "APPLY" button.
- 4. Your complimentary offer is presented. Click the red "START YOUR MEMBERSHIP" button.
- 5. Once enrollment is completed, you will receive a confirmation email (be sure to <u>follow ALL</u> <u>directions</u> in this email).

Alternatively, to activate your membership over the phone, please call: 1-800-899-0180. When you call, make sure to have this notice letter in-hand. You will have until 9/20/21 to enroll in this service.

If you have further questions or concerns about this incident, please email notification@asarco.com or call the Asarco Data Breach Hotline at 520-798-7509 Monday through Friday, 8am-8 pm CT. We sincerely regret any inconvenience or concern caused by this incident.

Sincerely,

Oscar Gonzalez VP/CFO, ASARCO LLC