

21806



Notice of Security Incident

July 12, 2021



Dear [Redacted]

We are writing to inform you that American Signal Corp was recently the target of a cyberattack involved your personal information. Your privacy and security is very important to us, so we are providing you with information about the incident and steps you may take to protect yourself.

**What Happened:** On March 6, 2021, an unauthorized user posted a text file on our network, informing us that our network had been attacked and that our company's data would be published on the dark web. Following this incident, we received information from law enforcement confirming that our company's files had been compromised.

**What Information Was Involved:** We are continuing to investigate the scope of the incident. From what we have reviewed to date, most of the compromised documents do not contain personally identifiable information. However, some of the compromised documents included employee payroll information and personal tax information, including full names, addresses, dates of birth, payroll information, bank account information, social security numbers and dates of birth.

**What We Are Doing:** Upon learning about this incident, we immediately began investigating the scope of the incident and taking steps to prevent further unauthorized access to our systems and data. American Signal Corporation is in communication with law enforcement, who is assisting us in our investigation. Our investigation into this incident remains ongoing and will likely continue for several months.

**What You Can Do:** We strongly encourage you to take the following steps to protect yourself and your information:

- 1. Enroll in Complimentary Identity Theft Protection Services.** For your protection, American Signal Corporation has obtained a twenty-four month subscription to IdentityWorks Identity Theft Protection services. Information about the services, which include identity theft monitoring, alerts and dark web surveillance, and on how to enroll, is provided on the attached page. Please note that you must enroll by October 31, 2021 to take advantage of this free service.
- 2. Review Your Account Statements.** Remain vigilant by reviewing your account statements and credit reports closely. If you notice any suspicious activity, notify your financial institution right away.
- 3. Check Your Credit Report.** You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by requesting your report online at: <http://www.annualcreditreport.com>. You may also obtain a copy of your credit report by contacting the three national credit reporting agencies directly:

Equifax  
 (800) 685-1111  
[www.equifax.com](http://www.equifax.com)  
 P.O. Box 740241  
 Atlanta, GA 30374

Experian  
 (877) 322-8228  
[www.experian.com](http://www.experian.com)  
 P.O. Box 2104  
 Allen, TX 75013-0949

TransUnion  
 (800) 916-8800  
[www.transunion.com](http://www.transunion.com)  
 P.O. Box 2000  
 Chester, PA 19016-2000



4. **Fraud Alert.** You may want to consider placing a free fraud alert on your credit report. A fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to opening any accounts in your name.

Equifax: <https://www.equifax.com/personal/credit-report-services/credit-fraud-alerts/>  
Experian: <https://www.experian.com/fraud/center.html>  
Transunion: <https://www.transunion.com/fraud-alerts>

5. **Security Freeze.** You may also want to consider putting a free security freeze on your credit files. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. You will have to provide the credit reporting agencies with additional personally identifying information to obtain a security freeze. For more information and/or to request a security freeze:

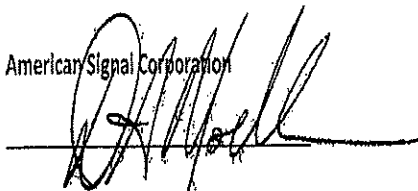
Equifax: <https://www.equifax.com/personal/credit-report-services/>  
Experian: <https://www.experian.com/ncaonline/freeze>  
TransUnion: <https://www.transunion.com/credit-freeze>

6. **Report Suspicious Activity & Obtain More Information.** If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any suspected identity theft to law enforcement, your state attorney general, and/or the Federal Trade Commission. You may obtain more information about identity theft and steps you can take to prevent identity theft from:

**Federal Trade Commission**  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
(877) 438-4338 | <https://www.identitytheft.gov/databreach>

**More Information:** For further information and assistance, please contact us directly at **800.243.2911** or [dmoeller@americansignal.com](mailto:dmoeller@americansignal.com). We are taking this incident very seriously and are actively continuing our investigation. We will notify you if there are any significant developments.

Sincerely,

American Signal Corporation  


Dale Moeller  
President/CEO | American Signal Corporation



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## 24 MONTH SUBSCRIPTION TO EXPERIAN IDENTITYWORKS MEMBERSHIP:

You do not need a credit card to enroll. To enroll:

- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/3bcredit>
- Provide your unique **activation code**: [REDACTED]
- Ensure that you **enroll by October 31, 2021** (Your code will not work after this date.)
- If you contact Experian regarding this membership, use this engagement number on all correspondence:  
Engagement #: [REDACTED]

You may contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.\*
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance\*\*:** Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at **877-890-9332**. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

The Terms and Conditions for this offer are located at [www.ExperianIDWorks.com/restoration](http://www.ExperianIDWorks.com/restoration). You will also find self-help tips and information about identity protection at this site.

For more information, visit: <https://www.experian.com/lpt/identity-core-tmpl.html>

\* Offline members will be eligible to call for additional reports quarterly after enrolling

\*\* The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.



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**OTHER RESOURCES / INFORMATION:**

- Residents of Massachusetts: You have the right to obtain any police report filed in regard to this incident. If you are the victim or identity theft, you also have the right to file a police report and obtain a copy of it.
- Residents of North Carolina: You may contact the North Carolina Office of the Attorney General, Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001, [www.ncdoj.gov](http://www.ncdoj.gov), 1.877.566.7226 for information about preventing identity theft.
- Residents of other states: To find contact information for your State Attorney General, please visit [www.naag.org/current-attorneys-general.php](http://www.naag.org/current-attorneys-general.php)