

Mail Processing Center PO Box 509 Buford, GA 30515



August 4, 2021



NOTICE OF DATA BREACH

Dear

We are writing because you may have been affected by a data security incident involving personal information that was provided to us by your current or former employer in connection with quoting, changing, or applying for insurance coverage. We deeply regret this incident and have provided additional information below, as well as steps that you can take to protect yourself.

WHAT HAPPENED?

On April 27, 2021, McCoy Consulting Services, LLC (McCoy Consulting), an insurance broker, experienced a security incident involving unauthorized access to one of McCoy Consulting's Outlook mailboxes. While we immediately implemented measures to protect our network and the unauthorized access promptly cut off, computer forensics have been unable to determine the extent to which the personal information of our clients and their employees may have been accessed. As a result, and in an abundance of caution, we are notifying all individuals whose information was, or may have been, accessed.

WHAT INFORMATION WAS INVOLVED?

The information accessed may have included your first and last name or first initial and last name, home address, social security number and/or information about past, present, or future medical or mental health conditions, care, or payments. This information was primarily found in documents created for the purpose of quoting, changing, or applying for insurance coverage.

WHAT WE ARE DOING

McCoy Consulting values your privacy and deeply regrets that this incident occurred. We have implemented additional security measures designed to prevent a recurrence of such an attack and to protect the privacy of our valued clients and their employees.

McCoy Consulting has also arranged to provide you with 24 months of free credit monitoring services. To take advantage of this offer, please see the information entitled "First Watch Identity Protection Services" enclosed with this letter.

WHAT YOU CAN DO

Please also review the attachment to this letter (Steps You Can Take to Further Protect Your Information) for further information on steps you can take to protect your information.

FOR MORE INFORMATION

For further information and assistance, including what information was held in general, whether it included information maintained about you, and if so, what information may have been compromised, please contact FirstWatch Technologies at 1-866-870-0474 between 9:00 a.m. to 5:30 p.m. on Monday through Friday.

Sincerely,

McCoy Consulting Services, LLC

Steps You Can Take to Further Protect Your Information

• Review Your Account Statements and Notify Law Enforcement of Suspicious Activity

As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, including your state attorney general and the Federal Trade Commission (FTC).

To file a complaint with the FTC, go to <u>IdentityTheft.go</u>v or call 1-877-ID-THEFT (877-438-4338). Complaints filed with the FTC will be added to the FTC's Identity Theft Data Clearinghouse, which is a database made available to law enforcement agencies.

• Obtain and Monitor Your Credit Report

We recommend that you obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting http://www.annualcreditreport.com, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can access the request form at: https://www.annualcreditreport.com/requestReport/requestForm.action. Or you can elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries is provided below:

Equifax	Experian	TransUnion
(866) 349-5191	(888) 397-3742	(800) 888-4213
www.equifax.com	www.experian.com	www.transunion.com
P.O. Box 740241	P.O. Box 2002	2 Baldwin Place
Atlanta, GA 30374	Allen, TX 75013	P.O. Box 1000
		Chester, PA 19016

Consider Placing a Fraud Alert on Your Credit Report

You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at http://www.annualcreditreport.com.

• Take Advantage of Additional Free Resources on Identity Theft

We recommend that you review the tips provided by the Federal Trade Commission's Consumer Information website, a valuable resource with some helpful tips on how to protect your information. Additional information is available at https://www.consumer.ftc.gov/topics/privacy-

<u>identity-online-security</u>. For more information, please visit <u>IdentityTheft.gov</u> or call 1-877-ID-THEFT (877-438-4338).

OTHER IMPORTANT INFORMATION

Security Freeze

You have the right to put a security freeze on your credit file. A security freeze (also known as a credit freeze) makes it harder for someone to open a new account in your name. It is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to apply for a new credit card, wireless phone, or any service that requires a credit check. You must separately place a security freeze on your credit file with each credit reporting agency. To place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement, or insurance statement.

• Police Report

You have the right to obtain a police report and request a free security freeze as outlined above.

First Watch Identity Protection Services Your Verification Code is: AAJ8 PNW3 ZPKG

To help safeguard you from misuse of your personal information, we have arranged to have First Watch ID monitor your identity for suspicious activity within the United States for 24 months at no cost to you.

First Watch Identity Restoration is automatically available to you with <u>no enrollment required</u>. If a problem arises, simply call 877-817-0173 and provide your Verification Code (listed above). Our recovery specialists will help bring your identity back to a "pre-theft" status.

To receive Credit Monitoring and Identity Protection, enrollment is required. You can sign up for this free service between now and November 2, 2021 using the Verification Code (listed above). To enroll, simply call 1-866-870-0474 Monday through Friday between the hours of 9 a.m. and 5:30 p.m. EST or go to www.firstwatchid.com, click on the Verification Code button and follow the instructions.

Credit Monitoring through TransUnion offers you credit monitoring services with email alerts and a once annual credit report and score. Following enrollment, additional steps are required by you to activate your credit alerts and review your credit score and report.

Identity Protection through First Watch ID offers you proactive monthly identity monitoring, \$1 million identity theft insurance with \$0 deductible, black web monitoring, three bureau credit report access and reminder service, and proactive phone alerts if suspicious activity is found.

Please save this letter in a safe place. Your Verification Code is required when calling First Watch ID Customer Service.