



PENDRICK
CAPITAL PARTNERS
THE REVENUE SOLUTION EXPERTS

22031

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PO Box 999
Suwanee, GA 30024

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SAMPLE A. SAMPLE - Individual - MA

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ANYTOWN, US 12345-6789



August 20, 2021

Dear Sample A. Sample:

Pendrick Capital Partners (“Pendrick”) writes to inform you of a recent event that may impact the privacy of some of your information. We take this event and the security of your information very seriously, and this letter provides steps you may take to better protect against potential misuse of your information, should you feel it is necessary. As an added precaution, we are providing you with access to complimentary credit monitoring services through Experian for twenty-four (24) months. Instructions and more information about these services can be found below:

To help protect your identity, we are offering a complimentary twenty-four (24) months membership of Experian’s[®] IdentityWorksSM. This product provides you with superior identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by: November 30, 2021** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/credit>
- Provide your **activation code: ABCDEFGHI**

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian’s customer care team at (877) 753-3334 by **November 30, 2021**. Be prepared to provide engagement number B017351 as proof of eligibility for the identity restoration services by Experian.

We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-833-395-6938
Equifax Fraud Alert P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert P.O. Box 9554 Allen, TX 75013	TransUnion Fraud Alert P.O. Box 2000 Chester, PA 19016
Equifax Credit Freeze P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze P.O. Box 9554 Allen, TX 75013	TransUnion Credit Freeze P.O. Box 160 Woodlyn, PA 19094

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself, by contacting the consumer reporting agencies, your state Attorney General or the Federal Trade Commission. The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can also obtain further information on how to file such a complaint by way of the contact information listed above. Instances of known or suspected identity theft should be reported to law enforcement, the FTC, and the Massachusetts Attorney General.

We understand that you may have questions about this incident that are not addressed in this letter. If you have additional questions, you can call our dedicated call center (877) 753-3334 Monday through Friday from 8:00 a.m. to 5:30 p.m. Central Time (excluding some U.S. holidays).

Please know that we share your concern and regret the inconvenience this may cause you. Pendrick remains committed to protecting the information in our care and will continue to take steps to continuously improve and enhance the security of our systems.

Sincerely,

Pendrick Capital Partners

EXHIBIT B

***Pendrick Capital Partners Provides
Notice of Data Privacy Event***

Alexandria, Virginia – August 7, 2021, – Pendrick Capital Partners (“Pendrick”) provides notice of a recent incident that may impact the security of information related to certain individuals. Pendrick takes the confidentiality, privacy, and security of information in its possession very seriously and is notifying certain individuals in order to make them aware of this incident and the steps Pendrick is taking in response. To date, Pendrick has not received any reports of actual or attempted misuse of this information.

What Happened? On or about May 14, 2021, Pendrick discovered suspicious activity relating to an employee’s email account. Pendrick immediately took steps to secure the account and launched an investigation to determine the nature and scope of the incident. This investigation confirmed access to certain employee email accounts on separate occasions between April 12, 2021 to May 14, 2021. While the investigation was able to determine the email accounts were accessed, it was unable to determine whether any specific email or attachment within the impacted email accounts was actually accessed by the unauthorized individual. Therefore, out of an abundance of caution, Pendrick conducted a comprehensive review of the impacted email accounts to identify emails or attachments that contain protected information. Pendrick immediately began a review of the results to identify address information for the individuals whose information may have been affected and to determine which Pendrick customer the individuals belonged. On or about July 21, 2021, Pendrick’s investigation and review was completed. Pendrick then worked to provide notification to potentially impacted individuals as quickly as possible.

What Information Was Involved? The information potentially impacted included individual’s name, Social Security number, and/or financial account information. To date, we have no evidence of any of this information has been subject to actual or attempted misuse as a result of this incident.

What We Are Doing? Pendrick takes this incident and the security of information within our care seriously. Upon discovery of this incident, Pendrick took steps to secure the email accounts and launched an in-depth investigation with the assistance of third-party forensic investigators to determine the full nature and scope of this incident. As part of Pendrick’s ongoing commitment to the privacy of information in its care, Pendrick reviewed its existing policies and procedures and implemented additional safeguards to further secure the information in its systems as appropriate. Pendrick is individually notifying the potentially affected individuals and as an added precaution, providing individuals with access to complimentary credit monitoring and identity protection services. Pendrick also notified regulatory authorities, as required by law.

For More Information. Individuals potentially affected by this incident may have questions that are not addressed in this notification. Individuals that have additional questions or would like to confirm whether they are impacted by this incident, please call Pendrick’s dedicated assistance line at 571-487-1983 or visit Pendrick’s website at www.pendrickcp.com.

What You Can Do. Pendrick encourages potentially impacted individuals to remain vigilant against incidents of identity theft and fraud, to review account statements, and to monitor their credit reports and Explanation of Benefits for suspicious activity. Pendrick is providing potentially

impacted individuals with contact information for the three major credit reporting agencies, as well as providing advice on how to obtain free credit reports and how to place fraud alerts and security freezes on their credit files.

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Individuals may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

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As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in the consumer's name without their consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a security freeze, consumers will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if the consumer is a victim of identity theft.

Should consumers wish to place a credit freeze, contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
888-298-0045	1-888-397-3742	833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
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Individuals may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect their personal information by contacting the consumer reporting bureaus, the

Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Individuals can obtain further information on how to file such a complaint by way of the contact information listed above. Individuals have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, individuals will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and their state Attorney General. This notice has not been delayed by law enforcement.

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888-298-0045	1-888-397-3742	833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
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