

Dear Member,

At Leominster Credit Union we consider the privacy and security of your account to be of the utmost importance. As such, we are writing to inform you that on 08/12/21 it was discovered that certain information related to your account was emailed to an external recipient in an unencrypted manner. This information included account numbers, names, addresses and balance information. LCU has found no indication that any information relating to you was mis-used and does not believe there to be a likelihood of harm to you.

Upon detection we immediately notified the recipient of this information who deleted all files which contained non-public personal information related to your account.

At this time, we feel we have done everything possible to address this incident; however, should you wish to close your existing account and open a new one we will be more than happy to accommodate this request. I will be reaching out to you to discuss the situation and address any of your questions, as well as offer options for your protection.

Sincerely,

Katie Najjar
SVP, Retail Division