22252



<<Date>> (Format: Month Day, Year)

#### To the Parent or Guardian of

<<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>
<<address\_1>>
<<address\_2>>
<<city>>, <<state\_province>> <<postal\_code>>
<<country>>

To the Parent or Guardian of <<frr>To the Parent or Guardian of <<frr>first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>:

AHRC Nassau ("AHRC") writes to inform you of an incident that may affect the security of some of your loved one's information. While we have no evidence of actual or attempted misuse of your loved one's information, this letter provides you with information about or response and resources available to you to help protect your loved one's information from possible misuse, should you feel it is appropriate to do so.

We take the confidentiality, privacy, and security of information in our possession very seriously. As part of our ongoing commitment to the privacy of personal information in our care, AHRC has taken steps to review its policies and procedures. We also continue to evaluate ways to improve our existing protections to secure the information in our care.

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a> or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

- 1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. Addresses for the prior two to five years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
- 7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/ credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

As an added precaution, we are also offering your loved one complimentary access to twenty-four (24) months of identity monitoring services through Kroll. We encourage you to activate these services for your loved one, as we are not able to act on your behalf to activate them for them. Please review the instructions contained in the attached *Steps You Can Take to Help Protect Your Loved One's Information* for additional information on these services.

Please review the enclosed Steps You Can Take to Help Protect Your Loved One's Information, which contains information on what you can do to better protect your loved one against possible misuse of your loved one's information. We encourage you to remain vigilant against incidents of identity theft and fraud, to review your loved one's account statements, and to monitor your loved one's credit reports for suspicious activity. You will also find information on how to activate your loved one in the identity monitoring services offered.

We understand that you may have questions that are not addressed in this letter. If you have additional questions, please call the dedicated assistance line at 1-855-651-2683, which is available Monday through Friday, between the hours of 8:00 a.m. and 5:30 p.m. Central Time, excluding major US holidays. Additionally, you may write to AHRC at AHRC Nassau 189 Wheatley Road, #4, Brookville, NY 11545.

We sincerely regret any inconvenience this incident may cause you. We remain committed to safeguarding the information in our care.

Sincerely,

Stanfort J. Perry,

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**Executive Director** 

#### STEPS YOU CAN TAKE TO HELP PROTECT YOUR LOVED ONE'S INFORMATION

# **Activate Identity Monitoring Services**

Visit https://enroll.krollmonitoring.com to activate and take advantage of your identity monitoring services.

You have until December 2, 2021 to activate your identity monitoring services.

Membership Number: << Membership Number s\_n>>

# KROLL

#### TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES

You have been provided with access to the following services from Kroll:

### Single Bureau Credit Monitoring

You will receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft.

## Fraud Consultation

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

## **Identity Theft Restoration**

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft, and then work to resolve it.

Kroll's activation website is only compatible with the current version or one version earlier of Chrome, Firefox, Safari and Edge.

To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.