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## H. Betti Industries, Inc.

303 Paterson Plank Road  
Carlstadt, New Jersey 07072-2307

(201) 438-1300  
(800) 524-2343  
Fax: (201) 438-4837  
www.betson.com



October 16, 2021

Re: Notice of Data Breach



I am writing on behalf of Betson, a division of H. Betti Industries, Inc. ("H. Betti") to provide you with information concerning a data security incident at H. Betti. **We have learned that this breach resulted in the disclosure of some of your personal information.** At H. Betti, we take the security of all customer and employee personal information very seriously, and sincerely apologize for any inconvenience this incident may cause. This letter contains information about steps you can take to protect yourself and resources we are making available to you.

### What Information Was Involved?

The information impacted by this incident included information you previously provided to H. Betti, including your first and last name and social security number. We will advise you further if we determine that additional information of yours was impacted.

### What We Are Doing?

After we learned about the incident, we took the steps described above. In addition, we are providing you with information about steps you can take to help protect your personal information. We are also conducting system-wide assessments to ensure that our system and the information we store are secure. We have taken a number of steps to enhance our security protocols and controls, technology, and training, and we continue to assess further options to protect our information technology system.

### What You Can Do?

As a precautionary measure to safeguard your information from potential misuse, we are offering identity theft prevention and mitigation services for 24 months at no cost to you from Norton LifeLock, Inc. ("LifeLock"). LifeLock is an identity theft protection company that monitors for identity theft, the use of personal information, and credit score changes. Expect to receive an email from LifeLock shortly, which will explain how to sign up and register for your LifeLock Standard membership provided by H. Betti. You have until 1/16/2022 to activate and take advantage of this LifeLock identity theft prevention and mitigation service.

In addition, we advise you to remain vigilant against fraud and identity theft by reviewing your bank, credit card, retirement, and other account statements; promptly changing your business and personal passwords and security questions and answers; and monitoring free credit reports.



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You may wish to request a free credit report from one of the major credit reporting agencies and to review the report for suspicious activity. Each of the three major credit reporting agencies will mail credit reports to you at no cost. The three major credit reporting agencies are:

Equifax  
(866) 349-5191  
[www.equifax.com](http://www.equifax.com)  
P.O. Box 740241  
Atlanta, GA 30374

Experian  
(888) 397-3742  
[www.experian.com](http://www.experian.com)  
P.O. Box 2002  
Allen, TX 75013

TransUnion  
(800) 888-4213  
[www.transunion.com](http://www.transunion.com)  
2 Baldwin Place  
P.O. Box 1000  
Chester, PA 19016

You can also obtain your Equifax, Experian, and/or Transunion credit report(s) by visiting [www.annualcreditreport.com](http://www.annualcreditreport.com), calling toll-free 877-322-8228 or by completing an Annual Credit Request Form at: [www.ftc.gov/bcp/menus/consumer/credit/rights.shtm](http://www.ftc.gov/bcp/menus/consumer/credit/rights.shtm) and mailing to:

Annual Credit Report Request Service,  
P.O. Box 1025281  
Atlanta, GA 30348-5283

You have the right to request a free credit report from each of the credit reporting agencies once every 12 months, so you have the right to, for example, request a free credit report from Equifax now, a free credit report from Experian in 4 months, and a free credit report from TransUnion in 8 months.

It is a good idea to monitor your credit reports regularly. When you receive a credit report, review the report carefully. Look for accounts you did not open, inquiries from creditors that you did not initiate, and confirm that your personal information, such as home address and Social Security number, is accurate. If you see anything you do not understand or recognize, call the credit reporting agency at the telephone number on the report. You may also wish to contact Lifelock in such circumstances. You may also wish to call your local police department to file a report of identity theft in such circumstances and to report suspected identity theft to your state Attorney General and the Federal Trade Commission. Get and keep a copy of the police report from your local police department because you may need to give copies to creditors to clear up your records or to access transaction records.

In addition, and regardless of whether your credit report reveals fraudulent activity, you may wish to consider placing a fraud alert on your credit files to protect yourself from the possibility of identity theft. A fraud alert conveys a special message to anyone requesting your credit report that you suspect you were a victim of fraud. When you or someone else attempts to open a credit account in your name, the lender should take measures to verify that you have authorized the request. A fraud alert should not stop you from using your existing credit cards or other accounts, but it may slow down your ability to get new credit. An initial fraud alert is valid for ninety (90)

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days. To place a fraud alert on your credit reports, contact one of the three major credit reporting agencies at the appropriate number listed below or via their website. One agency will notify the other two on your behalf. You will then receive letters from the agencies with instructions on how to obtain a free copy of your credit report from each.

Equifax (888)766-0008 or [www.fraudalert.equifax.com](http://www.fraudalert.equifax.com)

Experian (888) 397-3742 or [www.experian.com](http://www.experian.com)

TransUnion (800) 680-7289 or [www.transunion.com](http://www.transunion.com)

You may also wish to consider placing a security freeze on your credit reports, free of charge. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services. Under federal law, you cannot be charged to place, lift, or remove a security freeze.

If you decide to place a security freeze on your credit reports, you may wish to place your requests with all three major consumer reporting agencies: Equifax ([www.equifax.com](http://www.equifax.com)); Experian ([www.experian.com](http://www.experian.com)); and TransUnion ([www.transunion.com](http://www.transunion.com)). To place a security freeze on your credit report, you may send a written request by regular, certified or overnight mail at the addresses below. You may also place a security freeze through each of the consumer reporting agencies' websites or over the phone, using the contact information below:

## Equifax Security Freeze

P.O. Box 105788

Atlanta, GA 30348

1-800-349-9960

<https://www.equifax.com/personal/credit-report-services/>

## Experian Security Freeze

P.O. Box 9554

Allen, TX 75013

1-888-397-3742

<https://www.experian.com/freeze/center.html>

## TransUnion Security Freeze

P.O. Box 160

Woodlyn, PA 19094

1-888-909-8872

<https://www.transunion.com/credit-freeze>

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In order to request a security freeze, you will need to provide some or all of the following information to the credit reporting agency, depending on whether you do so online, by phone, or by mail:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security Number;
3. Date of birth;
4. If you have moved in the past five (5) years, the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill, telephone bill, rental agreement, or deed;
6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.);
7. Social Security Card, pay stub, or W2;
8. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The credit reporting agencies have one (1) to three (3) business days after receiving your request to place a security freeze on your credit report, based upon the method of your request. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password (or both) that can be used by you to authorize the removal or lifting of the security freeze. It is important to maintain this PIN/password in a secure place, as you will need it to lift or remove the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (including name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze, as well as the identities of those entities or individuals you would like to receive your credit report. You may also temporarily lift a security freeze for a specified period of time rather than for a specific entity or individual, using the same contact information above. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for request made by mail) after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must

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provide proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for requests made by mail) after receiving your request to remove the security freeze.

Finally, should you wish to contact the Federal Trade Commission regarding this incident, they can be reached using the information below:

Bureau of Consumer Protection  
Federal Trade Commission  
600 Pennsylvania Ave., NW  
Washington, DC 20580  
1-877-382-4357  
<https://www.ftc.gov/about-ftc/bureaus-offices/bureau-consumer-protection>

You may contact the FTC or the credit agencies to obtain further information about fraud alerts and security freezes.

### **For more information.**

We sincerely regret any inconvenience or concern that this matter may cause you, and we remain dedicated to protecting all information in our systems. For questions related to this incident, please call me at 201-906-1549 Monday through Friday from 8:00 am – 4:30 pm Eastern time.

Sincerely,

Bill Seibert  
Senior V.P. Operations

