



Return to IDX
 10300 SW Greenburg Rd.
 Suite 570
 Portland, OR 97223

To Enroll, Please Call:
1-833-903-3648
 Or Visit:
<https://app.idx.us/account-creation/protect>
 Enrollment Code:
 <<XXXXXXXX>>

23497

<<First Name>> <<Last Name>>
 <<Address1>> <<Address2>>
 <<City>>, <<State>> <<Zip>>

November 8, 2021

NOTICE OF DATA SECURITY INCIDENT

Dear <<First Name>> <<Last Name>>:

Rampart Brokerage Corp. (“Rampart”) recently learned that it experienced a data security incident that may have impacted your personal information. Rampart received your personal information in connection with an application for insurance from your employer, <<Name of Client>>. We take the privacy and security of your information seriously, and sincerely apologize for any concern or inconvenience this may cause you. This letter contains information about steps you can take to protect your information and resources we are making available to help you.

1. Nature of security incident.

On December 17, 2020, Rampart experienced unusual activity on our IT system, including an inability to access portions of our network. Immediately after discovering the suspicious activity, we began an investigation into what occurred, to determine the extent of any unauthorized access, and whether any data had been removed from our IT system. We also engaged independent computer forensic experts to assist us with our investigation. The forensic investigation did not discover any evidence that data left our network. However, we later discovered that certain data had been taken and posted on the dark web. We then engaged a vendor to conduct a comprehensive review of the stolen data. On July 21, 2021, where we discovered that personal information was present in the posted data. We then had to work with our business clients and our internal systems to find addresses and contact information for each of the individuals associated with personal information in the data. That process was finally completed on October 27, 2021.

2. What information was involved?

It appears information provided to us by your employer, <<Name of Client>>, for insurance-related services, including your name and drivers’ license number, was present in files taken by the threat actor.

3. What are we doing?

As a safeguard, we are offering identity theft protection services through IDX, the data breach and recovery services expert, at no charge to you. IDX identity protection services include: 12 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised. To enroll in free identity protection services by calling **1-833-903-3648** or going to <https://app.idx.us/account-creation/protect> and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 9 am - 9 pm Eastern Time. Please note the deadline to enroll is **February 3, 2022**.

Additionally, in response to this incident, we hired an independent third party to investigate and provide recommendations on steps we could take to enhance our existing security protocols. This includes, but is not limited to, contacting law enforcement and cooperating with their investigation, deploying additional security controls and threat detection software to strengthen our defenses and monitor our systems while we investigated this attack to close and remedy the system issue that led to the incident. We also enforced a system wide password reset, implemented multi-factor authentication on all accounts, and evaluated and updated network security protocols and procedures.

4. What can you do?

It is always a good idea to review your bank account and other financial statements, and immediately contact your financial institution if you identify suspicious activity. We also encourage you to contact IDX with any questions and to take full advantage of the IDX service offering. Additional information about protecting your identity is included in this letter, including recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on your credit file. We also encourage you to review your account statements and explanation of benefits, and to monitor your credit report for suspicious activity.

For more information.

If you have any questions or concerns, please call **1-833-903-3648** Monday through Friday from 9 am - 9 pm Eastern Time. Your trust is our top priority, and we deeply regret any inconvenience or concern that this matter may cause you.

Sincerely,

Gary Morris

Gary Morris
CEO/COO
Rampart Brokerage Corp.

Recommended Steps to help Protect your Information

- 1. Website and Enrollment.** Go to <https://app.idx.us/account-creation/protect> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter.
- 2. Activate the credit monitoring** provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.
- 3. Telephone.** Contact IDX at **1-833-903-3648** to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.
- 4. Review your credit reports.** We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

If you discover any suspicious items and have enrolled in IDX identity protection, notify them immediately by calling or by logging into the IDX website and filing a request for help.

If you file a request for help or report suspicious activity, you will be contacted by a member of our ID Care team who will help you determine the cause of the suspicious items. In the unlikely event that you fall victim to identity theft as a consequence of this incident, you will be assigned an ID Care Specialist who will work on your behalf to identify, stop and reverse the damage quickly.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement or to the Attorney General.

5. Place Fraud Alerts with the three credit bureaus. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

Credit Bureaus

Equifax Fraud Reporting
1-866-349-5191
P.O. Box 105069
Atlanta, GA 30348-5069
www.equifax.com

Experian Fraud Reporting
1-888-397-3742
P.O. Box 9554
Allen, TX 75013
www.experian.com

TransUnion Fraud Reporting
1-800-680-7289
P.O. Box 2000
Chester, PA 19022-2000
www.transunion.com

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review. An initial fraud alert will last for one year.

Please Note: No one is allowed to place a fraud alert on your credit report except you.

6. Security Freeze. By placing a security freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit reporting bureaus listed above to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. There is no cost to freeze or unfreeze your credit files.

7. You can obtain additional information about the steps you can take to avoid identity theft from the following agencies. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.

California Residents: Visit the California Office of Privacy Protection (www.oag.ca.gov/privacy) for additional information on protection against identity theft.

Kentucky Residents: Office of the Attorney General of Kentucky, 700 Capitol Avenue, Suite 118 Frankfort, Kentucky 40601, www.ag.ky.gov, Telephone: 1-502-696-5300.

Maryland Residents: Office of the Attorney General of Maryland, Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202, www.oag.state.md.us/Consumer, Telephone: 1-888-743-0023.

New Mexico Residents: You have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from a violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. You can review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201904_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

New York Residents: the Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; <https://ag.ny.gov/>.

North Carolina Residents: Office of the Attorney General of North Carolina, 9001 Mail Service Center Raleigh, NC 27699-9001, www.ncdoj.gov, Telephone: 1-919-716-6400.

Oregon Residents: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096, www.doj.state.or.us/, Telephone: 877-877-9392

Rhode Island Residents: Office of the Attorney General, 150 South Main Street, Providence, Rhode Island 02903, www.riag.ri.gov, Telephone: 401-274-4400

All US Residents: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, www.consumer.gov/idtheft, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.



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1. Nature of security incident.

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2. What information was involved?

It appears information provided to us by you or your employer for insurance-related services, or information about you as a spouse, dependent or beneficiary for those insurance-related services, including your name, <<variable field>> was present in files taken by the threat actor.

Rampart Brokerage Corp.
1983 Marcus Avenue, Suite C130, P.O. Box 5494, Lake Success, NY 11042-5494

T (516) 538-7000 F (516) 390-3555

rampartinsurance.com

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Allen, TX 75013
www.experian.com

TransUnion Fraud Reporting
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Chester, PA 19022-2000
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