

WHITEMAN
 OSTERMAN
 & HANNA LLP
 Attorneys at Law
 www.woh.com
 10300 SW Greenburg Rd. Suite 570
 Portland, OR 97223

To Enroll, Please Call:
 (833) 753-6756
 Or Visit:
<https://response.idx.us/nonstop>
 Enrollment Code: <<XXXXXXXXXX>>

<<First Name>> <<Last Name >>
 <<Address 1>> <<Address 2>>
 <<City>>, <<State>> <<Zip>>

April 3, 2023

Dear <<First Name>> <<Last Name >>:

I am writing to provide you formal notice of a data security incident that we believe affected some of your personal information held by our vendor, Nonstop Administration and Insurance Services (Nonstop). We previously informed Whiteman Osterman & Hanna (WOH) employees and partners of this incident on February 23 and March 6, 2023 by email.

Who Is Nonstop? Nonstop administers WOH's Medical Expense Reimbursement Program (MERP). You are receiving this letter because you participate in the MERP.

What Happened? Nonstop has informed us that, on December 22, 2022, an unknown third party contacted Nonstop and claimed to have accessed data from Nonstop's systems. Nonstop investigated and confirmed that an unknown party accessed Nonstop's cloud service platform on December 22, 2022. Nonstop's forensic experts were unable to rule out the potential that personal information of individuals using Nonstop's services was accessed.

WOH received notice of this incident on February 17, 2023. We conducted our own investigation upon receipt of this notice and found that personal information of at least some WOH participants has been posted on the internet. Based on this new information, we are assuming that all information present on Nonstop's system on December 22 relating to WOH participants was compromised during the incident.

What Information Was Involved? Nonstop has informed us that the following personal information data categories relating to WOH participants may have been compromised during the incident: name, date of birth, gender, address, email address, phone number, Social Security number, and health insurance provider name.

What Is Being Done? Nonstop has reported this incident to law enforcement. In addition, Nonstop has informed us that it has implemented new measures to reduce risk of a similar incident in the future. Nonstop also is providing potentially impacted individuals with complementary access to twenty-four (24) months of credit monitoring and identity protection services.

In addition to Nonstop's efforts, WOH asked Nonstop to provide us with more information regarding this incident, including a list of the WOH participants whose information has been posted on the internet. Nonstop has provided this information and we have called every person whose information is believed to have been posted. If you have not received a phone call, we do not have reason to believe that your information was posted on the internet in connection with this incident.

What Can You Do? We encourage you to enroll in the free credit monitoring and identity protection services that Nonstop is making available. Information about how to enroll in these services, if you have not already done so, along with additional resources available to you are included in the attached Steps You Can Take to Help Protect Your Information.

We know this situation is frustrating and that you may have questions about how this incident affects you. If you have questions, please contact Emily Mastrianni, Director of Human Resources, at emastrianni@woh.com or (518) 487-7600 at your earliest convenience.

Sincerely,

Robert T. Schofield
Managing Partner

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Enroll in Credit Monitoring / Identity Protection

1. Website and Enrollment. Go to <https://response.idx.us/nonstop> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter. **The deadline to enroll is July 3, 2023.**

2. Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

3. Telephone. To enroll by telephone, or to gain additional information about this matter and speak with a knowledgeable representative about the appropriate steps to take to protect your credit identity, please contact IDX at (833) 753-6756.

Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

As an alternative to a fraud alert, you have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report.

To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;
3. Date of birth;
4. Address for the prior two to five years;
5. Proof of current address, such as a current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver's license or identification card); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion 1-800-680-7289 www.transunion.com	Experian 1-888-397-3742 www.experian.com	Equifax 1-888-298-0045 www.equifax.com
TransUnion Fraud Alert P.O. Box 2000 Chester, PA 19016-2000	Experian Fraud Alert P.O. Box 9554 Allen, TX 75013	Equifax Fraud Alert P.O. Box 105069 Atlanta, GA 30348-5069
TransUnion Credit Freeze P.O. Box 160 Woodlyn, PA 19094	Experian Credit Freeze P.O. Box 9554 Allen, TX 75013	Equifax Credit Freeze P.O. Box 105788 Atlanta, GA 30348-5788

Additional Information

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim.

Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.

For New York residents, the New York Attorney General may be contacted at Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

Nonstop may be contacted at 1800 Sutter St, Suite 730, Concord, CA 94520.

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Parent/Guardian of:

<<First Name>> <<Last Name >>
<<Address 1>> <<Address 2>>
<<City>>, <<State>> <<Zip>>

April 3, 2023

Dear Parent/Guardian of <<First Name>> <<Last Name >>:

I am writing to provide you formal notice of a data security incident that we believe affected some personal information of your minor child held by our vendor, Nonstop Administration and Insurance Services (Nonstop). We previously informed Whiteman Osterman & Hanna (WOH) employees and partners of this incident on February 23 and March 6, 2023 by email.

Who Is Nonstop? Nonstop administers WOH's Medical Expense Reimbursement Program (MERP). You are receiving this letter because you and/or your minor child participate in the MERP.

What Happened? Nonstop has informed us that, on December 22, 2022, an unknown third party contacted Nonstop and claimed to have accessed data from Nonstop's systems. Nonstop investigated and confirmed that an unknown party accessed Nonstop's cloud service platform on December 22, 2022. Nonstop's forensic experts were unable to rule out the potential that personal information of individuals using Nonstop's services was accessed.

WOH received notice of this incident on February 17, 2023. We conducted our own investigation upon receipt of this notice and found that personal information of at least some WOH participants has been posted on the internet. Based on this new information, we are assuming that all information present on Nonstop's system on December 22 relating to WOH participants was compromised during the incident.

What Information Was Involved? Nonstop has informed us that the following personal information data categories relating to WOH participants may have been compromised during the incident: name, date of birth, gender, address, email address, phone number, Social Security number, and health insurance provider name.

What Is Being Done? Nonstop has reported this incident to law enforcement. In addition, Nonstop has informed us that it has implemented new measures to reduce risk of a similar incident in the future. Nonstop also is providing potentially impacted individuals with complementary access to twenty-four (24) months identity protection services.

In addition to Nonstop's efforts, WOH asked Nonstop to provide us with more information regarding this incident, including a list of the WOH participants whose information has been publicly posted on the internet. Based on the information provided by Nonstop, we have no reason to believe that information concerning your child was posted on the internet in connection with this incident.

What Can You Do? We encourage you to enroll in the free identity protection services that Nonstop is making available to your minor child. Information about how to enroll in these services, if you have not already done so, along with additional resources available to you are included in the attached Steps You Can Take to Help Protect Your Minor's Information.

We know this situation is frustrating and that you may have questions about how this incident affects you. If you have questions, please contact Emily Mastrianni, Director of Human Resources, at emastrianni@woh.com or (518) 487-7600 at your earliest convenience.

Sincerely,

Robert T. Schofield
Managing Partner

STEPS YOU CAN TAKE TO HELP PROTECT YOUR MINOR'S INFORMATION

Enroll in Identity Protection

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2. Telephone. To enroll by telephone, or to gain additional information about this matter and speak with a knowledgeable representative about the appropriate steps to take to protect your identity, please contact IDX at (833) 753-6756.

Monitor Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your minor's account statements and explanation of benefits forms for suspicious activity and to detect errors.

Although minors typically do not have a credit report, under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place a "security freeze" on a credit file, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. Pursuant to federal law, you cannot be charged to place or lift a security freeze on a credit file.

To request a security freeze for your minor, you will need to provide the following information for you and your minor:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;
3. Date of birth;
4. Address for the prior two to five years;
5. Proof of current address, such as a current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver's license or identification card);
7. Proof you are the parent or legal guardian of the minor; and
8. A copy of your minor's social security card; and
9. A copy of your minor's birth certificate.

Should you wish to place a security freeze, please contact the three major credit reporting bureaus listed below:

TransUnion 1-800-680-7289 www.transunion.com	Experian 1-888-397-3742 www.experian.com	Equifax 1-888-298-0045 www.equifax.com
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You have the right to file a police report if you or your minor ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you or your minor have been a victim.

Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.

For New York residents, the New York Attorney General may be contacted at Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

Nonstop may be contacted at 1800 Sutter St, Suite 730, Concord, CA 94520.