

**From:** [IDX](#)  
**To:** [Recipient](#)  
**Cc:**  
**Subject:** FW: Notice of Data Security Incident  
**Date:** Tuesday, April 5, 2022 2:01:26 PM

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**From:** IDX <IDX@idx.help>  
**Sent:** Friday, April 8, 2022  
**To:** Recipient  
**Subject:** Notice of Data Security Incident

April 08, 2022

## Notice of Data Security Incident

Dear <<Firstname>> <<Lastname>>,

<<Variable Entity>> Warehouse, LLC (“<<Variable Entity>> Warehouse”) recently experienced a data security incident that may have involved some of your personal information. We are writing to notify you of this incident and inform you about steps you can take to protect your personal information. As a result of this incident, we have partnered with IDX to provide you this notification.

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

You have the right to place a security freeze on your credit report. A security freeze prohibits a consumer reporting agency from releasing any information from a consumer’s credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing, or other services.

To place a security freeze on your credit report, you must contact each of the three major consumer reporting agencies:

**Equifax Fraud Reporting:** P.O. Box 105069 Atlanta, GA 30348-5069, 1-866-349-5191, [www.equifax.com](http://www.equifax.com)

**Experian Fraud Reporting:** P.O. Box 9554 Allen, TX 75013, 1-888-397-3742, [www.experian.com](http://www.experian.com)

**TransUnion Fraud Reporting:** P.O. Box 2000 Chester, PA 19022-2000, 1-800-680-7289, [www.transunion.com](http://www.transunion.com)

In order to request a security freeze, you will need to provide the following information:

1. Your full name and any suffixes;

2. Social Security number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five (5) years;
5. Proof of current address such as a current utility bill or telephone bill;
6. A legible photocopy of a government issued identification card (e.g. state driver's license or ID card, military identification, etc.); and
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The consumer reporting agencies then have three (3) business days after receiving your request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number ("PIN") or password, or both that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to grant a specific entity or individual access to your credit report, you must call or send a written request to the consumer reporting agencies by mail and include proper identification (name, address, and Social Security number) and the PIN or password provided to you when you placed the security freeze as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The consumer reporting agencies have three (3) business days after receiving your request to lift the security freeze for those identified entities or individuals, or for the specified period of time.

To remove the security freeze, you must send a written request to each of the three (3) consumer reporting agencies by mail and include proper identification (name, address, and Social Security number) and the PIN or password provided to you when you placed the security freeze. The consumer reporting agencies have three (3) business days after receiving your request to remove the security freeze. You cannot be charged a fee by the consumer reporting agencies to place, lift, or remove a security freeze.

In order to determine whether any unauthorized credit was obtained with your information, you may obtain a copy of your credit report at [www.annualcreditreport.com](http://www.annualcreditreport.com) or by calling (877) 322-8228. You may also request information on how to place a fraud alert by contacting any of the above consumer reporting agencies. A fraud alert is intended to alert you if someone attempts to obtain credit in your name without your consent. It is recommended that you remain vigilant for any incidents of fraud or identity theft by reviewing credit card account statements and your credit report for unauthorized activity. You may also contact the Federal Trade Commission ("FTC") to learn more about how to prevent identity theft:

**Federal Trade Commission:** Consumer Response Center, 600 Pennsylvania Ave., NW  
Washington D.C. 20590 [www.ftc.gov/bcp/edu/microsites/idtheft](http://www.ftc.gov/bcp/edu/microsites/idtheft), 877-IDTHEFT (438-4338)

If you have questions concerning this incident, please call (833) 381-2293 between 9 a.m. to 9 p.m. Eastern Time from Monday to Friday.

We sincerely apologize for this incident, and we are doing all we can to ensure that the

perpetrators are caught and prosecuted. We value you, your personal information, and your continued business.

Sincerely,

Mark Sczbecki  
Co-Owner

<<Variable Entity>> Warehouse, LLC

This email was sent by: IDX to [andrew.mayall@idx.us](mailto:andrew.mayall@idx.us)  
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