



<<Date>> (Format: Month Day, Year)

<<first_name>> <<middle_name>> <<last_name>> <<suffix>>
<<address_1>>
<<address_2>>
<<city>>, <<state_province>> <<postal_code>>
<<country>>

RE: NOTICE OF DATA BREACH

Dear <<first_name>> <<middle_name>> <<last_name>> <<suffix>>,

We are writing to inform you of a security incident at OneDigital (a business associate of your health plan), the steps we are taking to protect you following the incident, and the steps you can take to help protect yourself.

What Happened

On or around January 20, 2021, OneDigital detected unusual activity on its network. Upon discovery of the unusual activity, OneDigital promptly removed access to all systems in our data center and secured the network to block, contain and eliminate the unauthorized individual(s) and remediate any potential negative impact.

What Information Was Involved

Based on our investigation, we believe that an unauthorized individual(s) may have obtained personal data about you that was collected in the course of providing health and welfare plan benefits services. This information may include your first and last name, address, date of birth, healthcare providers, health insurance number, group number, dates and types of health care services, medical record numbers, lab results, prescriptions, payment and claims information, and Social Security number.

What We Are Doing

In response to this incident, OneDigital conducted a thorough forensic analysis and investigation. After blocking, containing, and eliminating the unauthorized individual(s), OneDigital implemented additional security measures to further fortify its network's security measures and protocols, including enhancing administrative and technical safeguards and instituting more frequent and rigorous security training.

Additionally, to assist you in monitoring your accounts, you may request free identity theft protection services by visiting onedigital.kroll.com by <variable text>. The services include complimentary Kroll Identity Monitoring, Fraud Consultation, and Identity Theft Restoration at no cost to affected participants for the time period required under applicable law for each affected participant. Kroll is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data.

What You Can Do

As always, we recommend you be on the alert for suspicious activity related to your financial accounts and credit reports. We encourage you to regularly monitor your statements and records to ensure there are no transactions or other activities that you did not initiate or authorize. You may file a police report regarding this incident. For more information on how to help protect against identity theft, please review the enclosed "Additional Resources" section included with this letter. This section describes additional steps you can take to help protect your identity, including recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on your credit file.

For More Information

Please be assured that we are committed to helping you protect your protected health information and identity and ensuring that your information is safe and secure. We regret this incident and apologize for any concern it may have caused you.

If you have further questions regarding this matter, please do not hesitate to call (855) 551-1516 from 8:00 a.m. - 5:30 p.m. Central Time, Monday – Friday.

Sincerely,

OneDigital Corporate Privacy Officer

To obtain information about fraud alerts, no charge security freezes, and preventing identity theft you may contact the Federal Trade Commission, credit reporting agencies, or your state consumer protection agency. Federal law allows you to get a free copy of your credit report every 12 months from each credit reporting company via www.annualcreditreport.com.

Credit Reporting Bureaus Contact Information

Equifax P.O. Box 740241, Atlanta, GA 30374-0241; 866-349-5191; <https://www.equifax.com/>

Experian 475 Anton Blvd., Costa Mesa, CA 92626; 714-830-7000; <https://www.experian.com/>

TransUnion P.O. Box 2000 Chester, PA 19016-2000; 833-395-6938; <https://www.transunion.com/>

Federal Agency Contact Information

Federal Trade Commission 600 Pennsylvania Avenue, NW, Washington, DC 20580; 202-326-2222; <https://www.consumer.gov/>

State Agencies Contact Information

Alabama Alabama Office of the Attorney General; 1-800-392-5658; <http://www.ago.state.al.us/>

Alaska Office of Attorney General; 888-576-2529; <http://www.law.alaska.gov/departments/civil/consumer/>

Arizona Arizona Office of the Attorney General-Phoenix; 602-542-5763; <http://www.azag.gov/>

Arkansas Arkansas Office of the Attorney General; 1-800-482-8982; <http://www.arkansasag.gov/>

California California Office of the Attorney General; 1-800-952-5225; <http://www.oag.ca.gov/>

Colorado Colorado Office of the Attorney General; 1-800-222-4444; <http://www.stopfraudcolorado.gov/>

Connecticut Connecticut Office of the Attorney General; 860-808-5420; <http://www.ct.gov/ag>

Delaware Delaware Department of Justice; 1-800-220-5424; <http://www.attorneygeneral.delaware.gov/>

Florida Florida Office of the Attorney General; 1-866-966-7226; <http://myfloridalegal.com/>

Georgia Georgia Office of the Attorney General; 1-800-869-1123; <http://consumer.georgia.gov/>

Hawaii Hawaii Office of the Attorney General; 808-586-1500; <http://ag.hawaii.gov/>

Idaho Idaho Office of the Attorney General; 1-800-432-3545; <http://www.ag.idaho.gov/>

Illinois Illinois Office of the Attorney General; 1-800-386-5438; <http://www.illinoisattorneygeneral.gov/>

Indiana Indiana Office of the Attorney General; 1-800-457-8283; <https://www.in.gov/attorneygeneral/>

Iowa Iowa Office of the Attorney General; 1-888-777-4590; <http://www.iowaattorneygeneral.gov/>

Kansas Kansas Office of the Attorney General; 1-800-432-2310; <http://www.ag.ks.gov/>

Kentucky Kentucky Office of the Attorney General; 1-888-432-9257; <https://ag.ky.gov/>

Louisiana Louisiana Office of the Attorney General; 1-800-351-4889; <http://www.ag.state.la.us/>

Maine Maine Attorney General's Office; 1-800-436-2131; <http://www.maine.gov/ag>

Maryland Maryland Office of the Attorney General; 888-743-0023; <http://www.marylandattorneygeneral.gov/>

Massachusetts Massachusetts Office of the Attorney General; 617-727-8400; <https://www.mass.gov/>

Michigan Michigan Office of the Attorney General; 517-335-0855; <http://www.michigan.gov/ag>

Minnesota Office of the Attorney General; 1-800-657-3787; <http://www.ag.state.mn.us/>

Mississippi Mississippi Office of the Attorney General; 1-800-281-4418; <http://www.ago.state.ms.us/>

Missouri Missouri Attorney General's Office; 1-800-392-8222; <http://www.ago.mo.gov/>

Montana Montana Department of Justice; 1-800-481-6896; <https://dojmt.gov/consumer>

Nebraska Nebraska Office of the Attorney General; 1-800-727-6432; <http://www.ago.nebraska.gov/>

Nevada Nevada Office of the Attorney General; 702-486-3132; <http://www.ag.nv.gov/>

New Hampshire New Hampshire Office of the Attorney General; 1-888-468-4454; <http://www.doj.nh.gov/consumer>

New Jersey Department of Law and Public Safety; 1-800-242-5846; <http://www.njconsumeraffairs.gov/>

New Mexico Office of Attorney General; 1-844-255-9210; <http://www.nmag.gov/>

New York Office of the Attorney General; 1-800-771-7755; <http://www.ag.ny.gov/>

North Carolina North Carolina Office of the Attorney General; 1-877-566-7226; <http://www.ncdoj.gov/>

North Dakota Office of the Attorney General; 1-800-472-2600; <https://www.attorneygeneral.nd.gov/>

Ohio Ohio Office of the Attorney General; 1-800-282-0515; <http://www.ohioattorneygeneral.gov/>

Oklahoma Oklahoma Office of the Attorney General; 405-521-3921; <http://www.oag.ok.gov/>

Oregon Oregon Department of Justice; 1-877-877-9392; <http://www.doj.state.or.us/consumer>

Pennsylvania Pennsylvania Office of the Attorney General; 1-800-441-2555; <http://www.attorneygeneral.gov/>

Puerto Rico Puerto Rico Department of Consumer Affairs; 787-722-7555; <http://www.pr.gov/CarouselServicios>

Rhode Island Rhode Island Department of the Attorney General; 401-274-4400; <http://www.riag.state.ri.us/>

South Carolina South Carolina Department of Consumer Affairs; 1-800-922-1594; <http://www.consumer.sc.gov/>

South Dakota South Dakota Office of the Attorney General; 1-800-300-1986; <http://atg.sd.gov/>

Tennessee Tennessee Office of the Attorney General; 615-741-1671; <http://www.tn.gov/attorneygeneral>

Texas Texas Office of the Attorney General; 1-800-621-0508; <https://www.texasattorneygeneral.gov/>

Utah Utah Office of the Attorney General; 1-800-244-4636; <https://attorneygeneral.utah.gov/>

U.S. Virgin Islands V.I. Department of Licensing and Consumer Affairs; 340-773-2226; <http://www.dlca.vi.gov/>

Vermont Vermont Office of the Attorney General; 1-800-649-2424; <http://ago.vermont.gov/>

Virginia Virginia Office of the Attorney General; 1-800-552-9963; <http://www.oag.state.va.us/>

Washington Washington Office of the Attorney General; 1-800-551-4636; <http://www.atg.wa.gov/>

West Virginia Office of the Attorney General; 1-800-368-8808; <http://www.ago.wv.gov/>

Wisconsin Wisconsin Department of Justice; 1-800-998-0700; <https://www.doj.state.wi.us/>

Wyoming Office of the Attorney General; 1-800-438-5799; <http://ag.wyo.gov/cpu>

District of Columbia DC Office of the Attorney General and Public Advocacy; 202-442-9828; <http://oag.dc.gov>