

(Date)

Name Address1 Address2 City, State ZIP

Dear (name of person):

If you attended the Thursday, December 2nd or Friday, December 3rd, 2021, services of the <u>New England</u> <u>Morris Cerullo Celebration Impartation and Miracle Conference</u> (Event) at Good Shepherd Ghana Methodist Church in Worcester, Massachusetts, and filled out a response card or offering envelope, or simply gave a gift with a check, this notice is of importance to you. Otherwise, you may disregard this notice.

All donations and partner information from the event were sent by secure carrier to be deposited and receipted. The shipment containing the donations from the Thursday and Friday evening services referenced above has been reported lost or stolen.

This may include your personal information if you filled out a response card or offering envelope containing credit card numbers, bank checks that include your account numbers, and any cash donations. We are truly sorry this happened and for any inconvenience it may cause you. We are working closely with law enforcement, the delivery service that manages our packages, and our insurance company to investigate.

We recommend that you immediately notify your bank (if you gave by check or wrote your checking account information on a response card) and/or contact your credit card provider (if you gave by credit card or wrote your credit card account information on a response card). Your bank and Credit Card provider will assist you in taking the appropriate protective measures in response to this incident.

All donations and offering materials from the Saturday, December 4th services have been received and processed without issue.

Please accept our sincerest apology for this occurrence outside of our control. If there is anything MCWE can do to further assist you, please call Partner Services at partnerservices@mcwe.com, or call 1-866-756-4200.

Partner Services Morris Cerullo World Evangelism 875 Hotel Circle S San Diego, CA. 92108 www.mcwe.com

INFORMATION FOR RESIDENTS OF MASSACHUSETTS

You are being notified that a potential unauthorized access to your personal information occurred as detailed in the enclosed letter. Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. Our gift processing and receipting is done in Phoenix, Arizona, where the loss occurred. The Phoenix Police Dept Tracking # T21011957.

If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it. You may also place a security freeze on your credit reports, free of charge. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services. Under federal law, you cannot be charged to place, lift, or remove a security freeze.

You must place your request for a freeze with each of the three major consumer reporting agencies: Equifax (www.equifax.com); Experian (www.experian.com); and TransUnion (www.transunion.com). To place a security freeze on your credit report, you may send a written request by regular, certified or overnight mail at the addresses below. You may also place a security freeze through each of the consumer reporting agencies' websites or over the phone, using the contact information below:

Equifax Security Freeze P.O. Box 105788, Atlanta, GA 30348 1-800-349-9960 https://www.equifax.com/personal/credit-report-services/ Experian Security Freeze P.O. Box 9554, Allen, TX 75013 1-888-397-3742 https://www.experian.com/freeze/center.html TransUnion Security Freeze P.O. Box 160, Woodlyn, PA 19094 1-888-909-8872 https://www.transunion.com/credit-freeze

In order to request a security freeze, you will need to provide some or all of the following information to the credit reporting agency, depending on whether you do so online, by phone, or by mail:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.); 2. Social Security Number; 3. Date of birth; 4. If you have moved in the past five (5) years, the addresses where you have lived over the prior five years; 5. Proof of current address, such as a current utility bill, telephone bill, rental agreement, or deed; 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.); 7. Social Security Card, pay stub, or W2; 8. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The credit reporting agencies have one (1) to three (3) business days after receiving your request to place a security freeze on your credit report, based upon the method of your request. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password (or both) that can be used by you to authorize the removal or lifting of the security freeze. It is important to maintain this PIN/password in a secure place, as you will need it to lift or remove the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (including name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze, as well as the identities of those entities or individuals you would like to receive your credit report. You may also temporarily lift a security freeze for a specified period of time rather than for a specific entity or individual, using the same contact information above. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for request made by mail) after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for requests made by mail) after receiving your request to remove the security freeze.