



c/o<<Notification Vendor Return Address>>

Via First-Class Mail

<<First Name>> <<Last Name>>
<<Address 1>>
<<City>><<State>><<Zip>>

To Enroll, Please Visit: <<IDMonitoringURL>>
Or Call: <<Insert TFN>>
Membership Number: <<Member ID>>

<<DATE>>

Notice of Data Incident

Dear <<First Name>><<Last Name>>:

Marlabs is writing to inform you that a data security incident may have affected your personal information on June 20, 2021.

What Information Was Involved

While we have no indication at this time that any of your personal information has been misused, we have determined that the unauthorized access to your personal information may have occurred, including your: name, address, email address, phone number, date of birth, location of birth, social security number, financial account information, passport number, health insurance information, visa number and other immigration application information.

What We Are Doing

We take the privacy and security of data seriously. We have notified law enforcement and are working with cybersecurity counsel to determine the actions to take in response to this incident.

In addition, and as a safeguard, we have arranged for you to enroll in a complimentary, identity theft protection services through IDX, the data breach and recovery services expert. IDX identity protection services include: twenty-four (24) months of credit monitoring. Again, we have no indication that your personal information has been misused as a result of this incident and are offering this service out of an abundance of caution for the peace of your mind.

What You Can Do

To enroll in the complimentary credit monitoring service that we are offering you, please go to <https://app.idx.us/account-creation/protect> and using Enrollment Code <<Insert Unique Activation Code>>, follow the steps to receive the credit monitoring service online within minutes. If you do not have access to the Internet and wish to enroll, please call IDX's toll-free hotline at <<TFN>>. The deadline to enroll is <<deadline>>.

Due to privacy laws, we cannot register you directly. Please note that credit monitoring services might not be available for individuals who do not have a credit file with TransUnion or an address in the United States (or its territories) and a valid Social Security number. Enrolling in this service will not affect your credit score.

Marlabs, Inc. | One Corporate Place South, Third Floor, Piscataway, NJ 08854

Once you are enrolled, you will be able to obtain twenty-four (24) months of the daily credit monitoring service that will notify you if there are any critical changes to your credit file at TransUnion, including fraud alerts, new inquiries, new accounts, new public records, late payments, changes of address, and more. The service also includes access to an identity restoration program that provides assistance in the event that your identity is compromised and up to \$1,000,000 in identity theft insurance with no deductible. (Policy limitations and exclusions may apply.)

We encourage you to remain vigilant, monitor your accounts, and immediately report any suspicious activity or suspected misuse of your personal information.

For More Information

Please know that the protection of your personal information is a top priority, and we sincerely apologize for any concern or inconvenience that this matter may cause you. If you have any questions, please do not hesitate to call <<call center>>, Monday – Friday, <<call center hours>>.

Sincerely,

Marlabs, Inc.

Additional Important Information

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

Massachusetts law also allows consumers to place a security freeze on their credit reports, free of charge. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services. Under federal law, you cannot be charged to place, lift, or remove a security freeze.

To place a security freeze on your credit report, you must make a direct request by telephone, secure electronic means (website), or written request to each of the three major consumer reporting agencies: Equifax; Experian; and TransUnion at the addresses and/or numbers below:

Equifax Security Freeze

P.O. Box 105788
Atlanta, GA 30348
equifax.com/personal/credit-report-services/
(800) 349-9960

Experian Security Freeze

P.O. Box 9554
Allen, TX 75013
experian.com/freeze/center.html
(888) 397-3742

TransUnion Security Freeze

P.O. Box 160
Woodlyn, PA 19094
transunion.com/credit-freeze
(888) 909-8872

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.)
2. Social Security number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five (5) years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The credit reporting agencies have one (1) business day after receiving a telephone or secure electronic request, or three (3) business days after receiving your written request, to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password, or both, that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (including name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze, as well as the identities of those entities or individuals you would like to receive your credit report. You may also temporarily lift a security freeze for a specified period of time rather than for a specific entity or individual, using the same contact information above. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for request made by mail) after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for requests made by mail) after receiving your request to remove the security freeze.



24780

c/o<<Notification Vendor Return Address>>

Via First-Class Mail

TO THE PARENT OR GUARDIAN OF

<<First Name>> <<Last Name>>

<<Address 1>>

<<City>><<State>><<Zip>>

To Enroll, Please Visit: <<IDMonitoringURL>>
Or Call: <<Insert TFN>>
Membership Number: <<Member ID>>

<<DATE>>

Notice of Data Incident

To the Parent or Guardian of <<First Name>><<Last Name>>:

Marlabs is writing to inform you that a data security incident may have affected your child's personal information on June 20, 2021.

What Information Was Involved

While we have no indication at this time that any of your child's personal information has been misused, we have determined that the unauthorized access to your personal information may have occurred, including your child's: name, address, email address, phone number, date of birth, location of birth, social security number, financial account information, passport number, health insurance information, visa number and other immigration application information.

What We Are Doing

We take the privacy and security of data seriously. We have notified law enforcement and are working with cybersecurity counsel to determine the actions to take in response to this incident.

In addition, and as a safeguard, we have arranged for you to enroll in a complimentary, identity theft protection services through IDX, the data breach and recovery services expert. IDX identity protection services include: twenty-four (24) months of CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services. Again, we have no indication that your child's personal information has been misused as a result of this incident and are offering this service out of an abundance of caution for the peace of your mind.

What You Can Do

To enroll in the complimentary IDX identity protection service that we are offering your child, please go to <https://app.idx.us/account-creation/protect> and using Enrollment Code <<Insert Unique Activation Code>>. If you do not have access to the Internet and wish to enroll, please call IDX's toll-free hotline at 1-833-903-3648. You can sign online or by phone for the IDX identity protection service anytime between now and February 3, 2022.

Once enrolled, you will have twenty-four (24) months of access to an identity restoration program that provides assistance in the event that your child's identity is compromised and up to \$1,000,000 in identity theft insurance with no deductible. (Policy limitations and exclusions may apply.)

We encourage you to remain vigilant, monitor your child's accounts, and immediately report any suspicious activity or suspected misuse of your child's personal information.

For More Information

Please know that the protection of your child's personal information is a top priority, and we sincerely apologize for any concern or inconvenience that this matter may cause you. If you have any questions, please do not hesitate to call <<call center>>, Monday – Friday, <<call center hours>>.

Sincerely,

Marlabs, Inc.

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P.O. Box 9554
Allen, TX 75013
experian.com/freeze/center.html
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Woodlyn, PA 19094
transunion.com/credit-freeze
(888) 909-8872

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.)
2. Social Security number;
3. Date of birth;
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