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10300 SW Greenburg Rd. Suite 570 Portland, OR 97223

Hutt Trucking Co, Inc.

To Enroll, Please Call: 1-800-939-4170 Or Visit: <u>https://app.idx.us/account-</u> <u>creation/protect</u> Enrollment Code: <<XXXXXXXX>>

# Via First-Class Mail

<<First Name>> <<Last Name>> <<Address1>> <<Address2>> <<City>>, <<State>> <<Zip>>

January 14, 2022

# Notice of Data Incident

Dear <<First Name>> <<Last Name>>,

Hutt Trucking Co, Inc. recently experienced a cybersecurity incident which may have affected your personal information (hereinafter, the "Incident"). Hutt Trucking Co, Inc. takes the security of your personal information seriously, and we sincerely apologize for any inconvenience this incident may cause. This letter contains information about the Incident, our response to the Incident, and additional actions you can take to safeguard your information, including enrolling in complimentary credit monitoring we are providing to you.

#### What Happened

On or about October 11, 2021, Hutt Trucking Co, Inc. experienced a cybersecurity incident. We promptly launched an investigation, engaged a national cybersecurity firm to assist in assessing the scope of the incident and took steps to mitigate the potential impact to our employees. Unfortunately, these types of incidents are becoming increasingly common, and even organizations with some of the most sophisticated IT infrastructure available are affected. We have since worked diligently to determine exactly what happened and what information was involved as a result of this incident.

#### What Information Was Involved

The elements of your personal information that were potentially exposed may have included your: name, address, phone number, date of birth, social security number and driver's license number. Please note that there is no evidence at this time that any of your personal information has been misused as a result of this incident.

# What We Are Doing

We take the privacy and security of client data seriously and are addressing this challenge. Our investigation is ongoing. We have notified law enforcement and are working with cybersecurity counsel to determine the actions to take in response to this incident. We are also working diligently alongside our IT professionals to review our current system, policies, and procedures and make any necessary adjustments.

In addition, and as a safeguard, we have arranged for you to enroll in a complimentary, identity theft protection services through IDX, the data breach and recovery services expert. IDX identity protection services include: twenty-four (24) months of credit monitoring. Again, we have no indication that your personal information has been misused as a result of this incident and are offering this service out of an abundance of caution for the peace of mind of our clients.

# What You Can Do

To enroll in the complimentary credit monitoring service that we are offering you, please go to <u>https://app.idx.us/account-creation/protect</u> and using Enrollment Code <<<u>Enrollment Code</u>>>, follow the steps to receive the credit monitoring service online within minutes. If you do not have access to the Internet and wish to enroll, please call IDX's toll-free hotline at 1-800-939-4170. The deadline to enroll is April 13, 2022

Due to privacy laws, we cannot register you directly. Please note that credit monitoring services might not be available for individuals who do not have a credit file with TransUnion or an address in the United States (or its territories) and a valid Social Security number. Enrolling in this service will not affect your credit score.

Once activated, the daily credit monitoring service will notify you if there are any critical changes to your credit file, including new inquiries, new accounts, new public records, late payments, changes of address, and more. The service also includes access to an identity restoration program that provides assistance in the event that your identity is compromised and up to \$1,000,000 in identity theft insurance with no deductible. (Policy limitations and exclusions may apply.)

We encourage you to remain vigilant, monitor your accounts, and immediately report any suspicious activity or suspected misuse of your personal information.

#### **For More Information**

Please know that the protection of your personal information is a top priority, and we sincerely apologize for any concern or inconvenience that this matter may cause you. If you have any questions, please do not hesitate to call 1-800-939-4170, Monday – Friday, 9 am to 9 pm.

Sincerely,

Hutt Trucking Co, Inc.

# Additional Important Information

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

Massachusetts law also allows consumers to place a security freeze on their credit reports, free of charge. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services. Under federal law, you cannot be charged to place, lift, or remove a security freeze.

To place a security freeze on your credit report, you must make a direct request by telephone, secure electronic means (website), or written request to each of the three major consumer reporting agencies: Equifax; Experian; and TransUnion at the addresses and/or numbers below:

Equifax Security Freeze	Experian Security Freeze	TransUnion Security Freeze
P.O. Box 105788	P.O. Box 9554	P.O. Box 160
Atlanta, GA 30348	Allen, TX 75013	Woodlyn, PA 19094
equifax.com/personal/credit-report-services/	experian.com/freeze/center.html	transunion.com/credit-freeze
(800) 349-9960	(888) 397-3742	(888) 909-8872

In order to request a security freeze, you will need to provide the following information:

- 1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.)
- 2. Social Security number;
- 3. Date of birth;
- 4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five (5) years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
- 7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The credit reporting agencies have one (1) business day after receiving a telephone or secure electronic request, or three (3) business days after receiving your written request, to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password, or both, that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (including name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze, as well as the identities of those entities or individuals you would like to receive your credit report. You may also temporarily lift a security freeze for a specified period of time rather than for a specific entity or individual, using the same contact information above. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for request made by mail) after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for requests made by mail) after receiving your request to remove the security freeze.