

Hellmann Worldwide Logistics 10450 Doral Blvd. Doral, Florida 33178

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<<Name 1>>
<<Name 2>>
<<Address 1>>
<<Address 2>>
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<<Address 4>>
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<<City>><<State>><<Zip>>>
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Dear << Name 1>>:

We are writing to inform you that on December 9, 2021, Hellman Worldwide Logistics ("Hellmann") became aware that it suffered a data security breach involving personal information. The personal information that may have been obtained by an unauthorized third party may include your Social Security Number, driver's license number, alien registration number, and/or date of birth.

Please know that protecting your personal information is something that we take very seriously. We have resolved this breach and are taking steps to prevent security incidents in the future, as well as making additional improvements that strengthen our cybersecurity protections.

There are important steps that you can take to reduce the likelihood of identity theft or fraud. The Federal Trade Commission (FTC) recommends that you remain vigilant by checking your credit reports periodically. Checking your credit reports periodically can help you spot problems and address them quickly. You can also order free copies of your annual reports through <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a>. You should also monitor any suspicious activity associated with your financial accounts. For more information about steps you can take to reduce the likelihood of identity theft or fraud, call 1-877-ID-THEFT (877-438-4338) or visit the FTC's website at <a href="http://www.ftc.gov/bcp/edu/microsites/idtheft/">http://www.ftc.gov/bcp/edu/microsites/idtheft/</a>. However, if you believe you are the victim of identity theft, you should immediately contact your local law enforcement agency or the Massachusetts Attorney General.

## **IDENTITY THEFT PROTECTION**

There are important steps that you can take to reduce the potential risk of fraud and/or identity theft. To help protect your identity, we are offering you a **complimentary** 24-month membership to Norton LifeLock's identity protection service. This service helps detect possible misuse of your personal information and provides you with identity protection support. We will be providing you with enrollment information shortly.

## OBTAINING A POLICE REPORT

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

## PLACING A SECURITY FREEZE ON YOUR CREDIT REPORT

Massachusetts law also allows consumers to place a security freeze on their credit reports free of charge. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. Please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing or other services.

To place a security freeze on your credit report, you may send a written request to <u>each</u> of the major consumer reporting agencies by regular, certified, or overnight mail. You can also place security freezes online by visiting <u>each</u> consumer reporting agency online.

	Experian	Equifax	TransUnion
Address	Experian Security Freeze	Equifax Security Freeze	TransUnion LLC
	P.O. Box 9554	P.O. Box 105788	P.O. Box 2000
	Allen, TX 75013	Atlanta, Georgia 30348	Chester, PA 19016
Online Security Freeze Form	https://www.experian.com/f reeze/center.html	https://www.equifax.com/p ersonal/credit-report- services	https://www.transunion.c om/credit-freeze

To request a security freeze, you will need to provide the following information:

- Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
- Social Security Number;
- Date of birth;
- If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
- Proof of current address such as a current utility bill or telephone bill;
- A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.);
- If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The credit reporting agencies have three (3) business days after receiving your request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password, or both, that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must call or send a written request to the credit reporting agencies by mail and include proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the

security freeze, as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The credit reporting agencies have three (3) business days after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must send a written request to each of the three credit bureaus by mail and include proper identification (name, address, and Social Security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have three (3) business days after receiving your request to remove the security freeze.

## **QUESTIONS?**

You may further obtain information from the FTC and the credit reporting agencies about fraud alerts and security freezes.

We sincerely regret that this breach occurred. If you have any questions, please feel free to contact zenaida.leyva@hellmann.com.

Sincerely,

Maria Hernandez

Head of HR

Hellmann Worldwide Logistics