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Taylor, Ganson & Perrin, LLP P.O. Box 1907 Suwanee, GA 30024 To Enroll, Please Call: 1-833-783-1439 Or Visit: <u>https://response.idx.us/taylorganson</u> Enrollment Code: [XXXXXXX]

<<First Name>> <<Last Name>> <<Care of>> <<Address 1>> <<Address 2>> <<City>>, <<State>> <<Zip>>

March 28, 2022

Dear <<First Name>> <<Last Name>>:

The purpose of this letter is to notify you about a recent data incident that may involve some of your information. This notice provides you with information about the incident, our response, and additional steps you may take to protect your information, should you determine it is appropriate to do so.

We take this incident very seriously. Information privacy and security are among our highest priorities, and we have strict security measures in place to protect information in our care. Upon discovering this incident, we quickly took steps to investigate and respond, including reporting this incident to federal law enforcement and notifying potentially affected individuals and relevant regulators.

The information that was potentially subject to access and/or exfiltration could include your name and one or more of the following data elements if it was previously provided to TGP: Social Security number, driver's license number or state identification card number, passport number, military identification number, financial account information, credit card number, medical information, health insurance information, username and password for online accounts, digital signature and/or taxpayer identification number.

As an added precaution, we are also offering you complimentary access to 24 months of credit monitoring services through IDX. You will need to enroll yourself in these services if you wish to do so, as we are not able to activate them on your behalf.

Enroll in Credit Monitoring and Identity Restoration Services

1. Website and Enrollment. Go to <u>https://response.idx.us/taylorganson</u> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter. Please note the deadline to enroll is June 28, 2022.

2. Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

3. Telephone. Contact IDX at 1-833-783-1439 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

4. Review your credit reports. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to <u>www.annualcreditreport.com</u> or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit <u>www.annualcreditreport.com</u> or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

- 1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. Addresses for the prior two to five years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.); and
- 7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

| Equifax | Experian | TransUnion |
|------------------------------------|------------------------------|--------------------------------|
| https://www.equifax.com/personal/c | https://www.experian.com/hel | https://www.transunion.com/cre |
| redit- report-services/ | <u>p/</u> | <u>dit-help</u> |
| 1-888-298-0045 | 1-888-397-3742 | 1-833-395-6938 |
| Equifax Fraud Alert, P.O. Box | Experian Fraud Alert, P.O. | TransUnion Fraud Alert, P.O. |
| 105069 Atlanta, GA 30348-5069 | Box 9554, Allen, TX 75013 | Box 2000, Chester, PA 19016 |
| Equifax Credit Freeze, P.O. Box | Experian Credit Freeze, | TransUnion Credit Freeze, P.O. |
| 105788 Atlanta, GA 30348-5788 | P.O. Box 9554, Allen, | Box 160, Woodlyn, PA 19094 |

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

You can also further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself, by contacting the consumer reporting agencies, your state Attorney General, or the Federal Trade Commission ("FTC"). The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; <u>www.identitytheft.gov</u>; 1-877-ID-THEFT (877-438-4338); and TTY: 866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can also obtain further information on how to file such a complaint by way of the contact information listed above. Instances of known or suspected identity theft should also be reported to law enforcement, the FTC, and the Massachusetts Attorney General.

TGP wants to assure those who may be impacted that we take the responsibility to safeguard personal information very seriously. We deeply regret any inconvenience or concern this incident may cause you. If you have additional questions, please call our dedicated assistance line at 1-833-783-1439 (toll free), Monday through Friday, from 9 am - 9 pm Eastern Time (excluding U.S. holidays).

Sincerely,

Taylor, Ganson & Perrin, LLP