## **BRASS**ENTERPRISES

<<Date>>> (Format: Month Day, Year)

<<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>> <<address\_1>> <<address\_2>> <<city>>, <<state\_province>> <<postal\_code>> <<country>>

#### Dear <</ri>Dear <</li>de name>> <</li>name>> <</li>suffix>>,

We are writing to notify you that we have identified and addressed a data security incident that may have impacted some of your personal information. We take the security of your information very seriously and sincerely apologize for any concern this incident may cause. This letter contains information about actions we have taken to prevent a reoccurrence, and steps you can take to help protect your information.

#### What Happened?

As you may be aware, on December 30, 2021, Brass Enterprises learned that an unauthorized third party had gained remote access to an employee's email account as the result of a phishing attempt. We moved quickly to contain the incident and worked with security experts to conduct a thorough investigation. The recently concluded investigation identified that your personal information was accessible from December 9, 2021 to December 30, 2021. While we believe the third party was only interested in identifying and intercepting impending monetary payments, we are notifying you because we cannot rule out the possibility that your personal information was accessed by the unauthorized party.

#### What information was involved?

Our investigation determined that the incident may have potentially impacted one or more of the following types of information: name, address, and Social Security number.

#### What We Are Doing

We take the security of your information seriously and are taking measures to reduce the likelihood of a future cyber-attack, including enhanced security measures and employee training. Out of an abundance of caution, we have secured the services of Kroll to provide identity monitoring at no cost to you for two years. To sign up for these services, please follow the instructions below. Kroll is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data. Your identity monitoring services include Credit Monitoring, \$1 Million Identity Fraud Loss Reimbursement, Fraud Consultation, and Identity Theft Restoration.

Visit https://enroll.krollmonitoring.com to activate and take advantage of your identity monitoring services. *You have until* <<<u>b2b\_text\_6(activation deadline)</u>>> to activate your identity monitoring services. Membership Number: <<<u>Membership Number s\_n</u>>>

For more information about Kroll and your Identity Monitoring services, you can visit info.krollmonitoring.com.

We have established a dedicated call center to answer questions or concerns you may have about this incident. You can reach the call center at (855) 541-3578, Monday through Friday from 9:00 am - 6:30 pm Eastern Time.

Additional information describing your services is included with this letter.

#### What You Can Do

Please review the enclosed "Additional Important Information" section included with this letter. This section describes additional steps you can take to help protect yourself, including recommendations by the Federal Trade Commission (FTC) regarding identity theft protection and details on how to place a fraud alert or security freeze on your credit file. As an added precaution, you may want to closely monitor your personal accounts for any suspicious activity.

#### For More Information

If you have additional questions regarding this incident, please call Gail Yefet, Director – Legal, at 416-322-7999 x409, Monday through Friday from 9:00 am - 6:30 pm Eastern Time.

Protecting your information is of the utmost importance to us. We appreciate your patience and understanding, and we sincerely apologize for any inconvenience or concern this incident may cause you.

Sincerely,

Sorelle Simmonse Chief Executive Officer



#### TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES

You have been provided with access to the following services<sup>1</sup> from Kroll:

#### Single Bureau Credit Monitoring

You will receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft.

#### **\$1 Million Identity Fraud Loss Reimbursement**

Reimburses you for out-of-pocket expenses totaling up to \$1 million in covered legal costs and expenses for any one stolen identity event. All coverage is subject to the conditions and exclusions in the policy.

#### **Fraud Consultation**

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

#### **Identity Theft Restoration**

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft, and then work to resolve it.

#### Important Additional Information

For residents of *Iowa*: You are advised to report any suspected identity theft to law enforcement or to the Attorney General.

**For residents of** *Oregon***:** You are advised to report any suspected identity theft to law enforcement, including the Attorney General, and the Federal Trade Commission.

**For residents of** *New Mexico:* You are advised to review personal account statements and credit reports, as applicable, to detect errors resulting from the security incident. You have rights under the federal Fair Credit Reporting Act (FCRA). These include, among others, the right to know what is in your file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit Please visit <u>https://files.consumerfinance.gov/f/201504\_cfpb\_summary\_your-rights-under-fcra.pdf</u> or see the contact information for the Federal Trade Commission listed below.

#### For residents of District of Columbia, Illinois, Maryland, New York, North Carolina, and Rhode Island:

You can obtain information from the District of Columbia, Maryland, North Carolina, New York, and Rhode Island Offices of the Attorney General and the Federal Trade Commission about fraud alerts, security freezes, and steps you can take toward preventing identity theft.

<b>DC Attorney General</b>	Maryland Office of	<b>Rhode Island Office of</b>	North Carolina	New York Attorney
441 4th Street NW	Attorney General	Attorney General	Attorney General	General
Washington, D.C.	200 St. Paul Place	150 South Main Street	9001 Mail Service Ctr	120 Broadway
20001	Baltimore, MD 21202	Providence RI 02903	Raleigh, NC 27699	3rd Floor
1-202-727-3400	1-888-743-0023	1-401-274-4400	1-877-566-7226	New York, NY
www.oag.dc.gov	www.oag.state.md.us	www.riag.ri.gov	www.ncdoj.com	10271
			2	1-800-771-7755

Federal Trade Commission, Consumer Response Center 600 Pennsylvania Ave, NW Washington, DC 20580 1-877-IDTHEFT (438-4338) www.identitytheft.gov

Massachusetts and Rhode Island residents: You have the right to obtain a police report if you are a victim of identity theft.

#### For residents of all states:

You may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. You may obtain a free copy of your credit report from each of the three nationwide credit reporting agencies. To order your free credit report, please visit <u>www.annualcreditreport.com</u>, or call toll-free at 1-877-322-8228. You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available at <u>https://www.consumer.ftc.gov/articles/0155-free-credit-reports</u>) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281.

**Fraud Alerts:** You can place fraud alerts with the three credit bureaus by phone and online with Equifax (<u>https://assets.equifax.com/assets/personal/Fraud\_Alert\_Request\_Form.pdf</u>), Experian (<u>https://www.experian.com/fraud/center.html</u>), or Transunion (<u>https://www.transunion.com/fraud-victim-resource/place-fraud-alert</u>). A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. Initial fraud alerts last for one year. Victims of identity theft can also get an extended fraud alert for seven years. The phone numbers for all three credit bureaus are at the bottom of this page.

**Monitoring:** You should always remain vigilant for incidents of fraud and identity theft by reviewing payment card account statements and monitoring your credit reports for suspicious or unusual activity.

**Security Freeze:** You also have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans, and services from being approved in your name without your consent. To place a security freeze on your credit report, you need to make a request to each consumer reporting agency by visiting their websites below or by mail. In order to place the security freeze for yourself, your spouse, or a minor under the age of 16, you will need to provide your name, address for the past two years, date of birth, Social Security number, proof of identity and proof of address as requested by the credit reporting company. After receiving your freeze request, each credit reporting company will send you a confirmation letter containing a unique PIN (personal identification number) or password, which will be required to lift the freeze, which you can do either temporarily or permanently. It is free to place, lift, or remove a security freeze.

Experian Security Freeze P.O. Box 9554 Allen, TX 75013-9544 <u>https://www.experian.com/help/</u> 1-888-397-3742 Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348-5788 https://www.equifax.com/personal/ credit-report-services/ 1-800-525-6285 TransUnion Security Freeze P.O. Box 2000 Chester, PA 19016-0200 https://www.transunion.com/credit-help 1-800-680-7289

www.ag.ny.gov

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#### Dear <</ri>Dear <</li>de name>> <</li>name>> <</li>suffix>>,

We are writing to notify you that we have identified and addressed a data security incident that may have impacted some of the personal information of the holder or recipient of the associated investment <<<u>b2b\_text\_l(name of investment)</u>>>. We take the security of the personal information very seriously and sincerely apologize for any concern this incident may cause. This letter contains information about actions we have taken to prevent a reoccurrence, and steps you can take to help protect the personal information.

#### What Happened?

As you may be aware, on December 30, 2021, Brass Enterprises learned that an unauthorized third party had gained remote access to an employee's email account as the result of a phishing attempt. We moved quickly to contain the incident and worked with security experts to conduct a thorough investigation. The recently concluded investigation identified that your personal information was accessible from December 9, 2021 to December 30, 2021. While we believe the third party was only interested in identifying and intercepting impending monetary payments, we are notifying you because we cannot rule out the possibility that your personal information was accessed by the unauthorized party.

#### What information was involved?

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#### What We Are Doing

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**For residents of** *New Mexico:* You are advised to review personal account statements and credit reports, as applicable, to detect errors resulting from the security incident. You have rights under the federal Fair Credit Reporting Act (FCRA). These include, among others, the right to know what is in your file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit Please visit <u>https://files.consumerfinance.gov/f/201504\_cfpb\_summary\_your-rights-under-fcra.pdf</u> or see the contact information for the Federal Trade Commission listed below.

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<b>DC Attorney General</b>	Maryland Office of	<b>Rhode Island Office of</b>	North Carolina	New York Attorney
441 4th Street NW	Attorney General	Attorney General	Attorney General	General
Washington, D.C. 20001	200 St. Paul Place	150 South Main Street	9001 Mail Service Ctr	120 Broadway
1-202-727-3400	Baltimore, MD 21202	Providence RI 02903	Raleigh, NC 27699	3rd Floor
www.oag.dc.gov	1-888-743-0023	1-401-274-4400	1-877-566-7226	New York, NY 10271
	www.oag.state.md.us	www.riag.ri.gov	www.ncdoj.com	1-800-771-7755
				www.ag.ny.gov

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Experian Security Freeze P.O. Box 9554 Allen, TX 75013-9544 <u>https://www.experian.com/help/</u> 1-888-397-3742 Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348-5788 <u>https://www.equifax.com/personal/</u> <u>credit-report-services/</u> 1-800-525-6285 TransUnion Security Freeze P.O. Box 2000 Chester, PA 19016-0200 <u>https://www.transunion.com/credit-help</u> 1-800-680-7289