



<<Date>> (Format: Month Day, Year)

<<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>  
<<address\_1>>  
<<address\_2>>  
<<city>>, <<state\_province>> <<postal\_code>>  
<<country>>

## NOTICE OF DATA BREACH

Dear <<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>,

We are writing to inform you about an incident that may have exposed some of your personal information to unauthorized persons.

### WHAT HAPPENED

We determined that an unauthorized third-party gained access to a limited portion of Sudler Property Management’s computer system. Based on our investigation so far, we believe the third-party had access between October 30, 2021 and October 31, 2021.

### WHAT INFORMATION WAS INVOLVED

We determined that the unauthorized third-party accessed some of your personal information, which may include your full name, contact information, date of birth, and financial information (bank account and routing number).

### WHAT WE ARE DOING

We hired third-party experts to address this situation, perform an investigation into the unauthorized activity, and further secure our systems to help protect your information. We also notified the FBI, which did not delay this notice.

### WHAT YOU CAN DO

**Remain vigilant** – We encourage you to remain vigilant for fraud or identity theft by reviewing your account statements and free credit reports.

- You should confirm that your credit card company has the correct address on file for you and that all charges on the account are legitimate. If you discover errors or suspicious activity, you should immediately contact the credit card company and inform them that you have received this letter.
- You should obtain and review an annual free copy of your credit reports by visiting [www.annualcreditreport.com](http://www.annualcreditreport.com) or calling 1-877-322-8228. If a report is incorrect, you should contact the appropriate consumer reporting agency—Equifax, Experian, or TransUnion.

**Consider placing a fraud alert or security freeze on your credit file** – Consumer reporting agencies have tools you can use to protect your credit, including fraud alerts and security freezes.

- A fraud alert is a cautionary flag you can place on your credit file to notify companies extending you credit that they should take special precautions to verify your identity. You can contact any of the three consumer reporting agencies to place fraud alerts with each agency.
- A security freeze is a more dramatic step that will prevent others from accessing your credit report, which will prevent them from extending you credit. You must contact each consumer reporting agency separately to order a security freeze, and they may require you to provide them with your full name, Social Security number, date of birth, and current and previous addresses. You can obtain more information about security freezes by contacting the consumer reporting agencies or the Federal Trade Commission.

**Report suspicious activity** – If you believe you are the victim of identity theft, consider notifying your Attorney General, local law enforcement, or the Federal Trade Commission. You can also file a police report concerning the suspicious activity and request a copy of that report.

**Contact relevant authorities** – You may contact the below resources to (1) get more information on fraud alerts or security freezes and (2) learn more about protecting yourself from fraud or identity theft.

**Federal Trade Commission**

600 Pennsylvania Ave. NW  
Washington, DC 20580  
(202) 326-2222  
www.ftc.gov

**Equifax**

P.O. Box 740241  
Atlanta, GA 30374  
(866) 349-5191  
www.equifax.com

**Experian**

P.O. Box 9701  
Allen, TX 75013  
(888) 397-3742  
www.experian.com

**TransUnion**

P.O. Box 2000  
Chester, PA 19016  
(800) 916-8800  
www.transunion.com

**Maryland**

**Attorney General**

200 St. Paul Place, 25th Floor  
Baltimore, MD 21202  
(888) 743-0023  
www.marylandattorneygeneral.gov

**New York**

**Attorney General**

The Capitol  
Albany, NY 1224  
(800) 771-7755  
www.ag.ny.gov

**North Carolina**

**Attorney General**

9001 Mail Service Center  
Raleigh, NC 27699  
(919) 716-6400  
www.ncdoj.gov

**Washington, DC**

**Attorney General**

400 6th St. NW  
Washington, DC 20001  
(202) 727-3400  
www.oag.dc.gov

If you live in another state, you can find your Attorney General's contact information at: <https://www.usa.gov/state-attorney-general>.

**FOR MORE INFORMATION**

Protecting the privacy of your personal information is important to us, and we regret any inconvenience this incident may cause you. Please know that we are doing everything that we can to assist and guide you through this process. Should you have any questions or concerns, you can contact us at 1-800-833-8333 Monday through Friday 8:00 a.m. to 5:30 p.m. Central Time, excluding major U.S. holidays. Thank you for your understanding and patience.

Sincerely,



Steven Levy  
President  
Sudler Property Management



Come Home To Excellence

SUDLER PROPERTY MANAGEMENT

John Hancock Center  
875 N. Michigan Ave., Ste. 3980  
Chicago, IL 60611  
T 312.751.0900 F 312.751.1730  
sudlerchicago.com

<<Date>> (Format: Month Day, Year)

<<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>  
<<address\_1>>  
<<address\_2>>  
<<city>>, <<state\_province>> <<postal\_code>>  
<<country>>

### NOTICE OF DATA BREACH

Dear <<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>,

We are writing to inform you about an incident that may have exposed some of your personal information to unauthorized persons.

#### WHAT HAPPENED

We determined that an unauthorized third-party gained access to a limited portion of Sudler Property Management’s computer system. Based on our investigation so far, we believe the third-party had access between October 30, 2021 and October 31, 2021.

#### WHAT INFORMATION WAS INVOLVED

We determined that the unauthorized third-party accessed some of your personal information, which may include your full name, contact information, date of birth, Social Security number, driver’s license number, and financial information (bank account and routing number).

#### WHAT WE ARE DOING

We hired third-party experts to address this situation, perform an investigation into the unauthorized activity, and further secure our systems to help protect your information. We also notified the FBI, which did not delay this notice.

#### WHAT YOU CAN DO

**Activate your complimentary credit monitoring** – To help protect you from fraud or identity theft, we are offering a complimentary one-year membership to Experian’s IdentityWorks. This product helps detect possible misuse of your personal information. To register, please:

- Ensure that you **enroll by:** <<b2b\_text\_6(activation deadline)>> (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: [www.experianidworks.com/3bcredit](http://www.experianidworks.com/3bcredit)
- Provide your **activation code:** <<activation code s\_n>>

If you have questions or want an alternative to enrolling in Experian IdentityWorks online, please contact Experian at 877-288-8057 by <<b2b\_text\_6(activation deadline)>> and provide them engagement number <<b2b\_text\_1(engagement number)>>.

**Remain vigilant** – We encourage you to remain vigilant for fraud or identity theft by reviewing your account statements and free credit reports.

- You should confirm that your credit card company has the correct address on file for you and that all charges on the account are legitimate. If you discover errors or suspicious activity, you should immediately contact the credit card company and inform them that you have received this letter.
- You should obtain and review an annual free copy of your credit reports by visiting [www.annualcreditreport.com](http://www.annualcreditreport.com) or calling 1-877-322-8228. If a report is incorrect, you should contact the appropriate consumer reporting agency—Equifax, Experian, or TransUnion.

**Consider placing a fraud alert or security freeze on your credit file** – Consumer reporting agencies have tools you can use to protect your credit, including fraud alerts and security freezes.

- A fraud alert is a cautionary flag you can place on your credit file to notify companies extending you credit that they should take special precautions to verify your identity. You can contact any of the three consumer reporting agencies to place fraud alerts with each agency.
- A security freeze is a more dramatic step that will prevent others from accessing your credit report, which will prevent them from extending you credit. You must contact each consumer reporting agency separately to order a security freeze, and they may require you to provide them with your full name, Social Security number, date of birth, and current and previous addresses. You can obtain more information about security freezes by contacting the consumer reporting agencies or the Federal Trade Commission. You may request a credit freeze at no cost to you.

**Report suspicious activity** – If you believe you are the victim of identity theft, consider notifying your Attorney General, local law enforcement, or the Federal Trade Commission. You can also file a police report concerning the suspicious activity and request a copy of that report.

**Contact relevant authorities** – You may contact the below resources to (1) get more information on fraud alerts or security freezes and (2) learn more about protecting yourself from fraud or identity theft.

**Federal Trade Commission**

600 Pennsylvania Ave. NW  
Washington, DC 20580  
(202) 326-2222  
www.ftc.gov

**Equifax**

P.O. Box 740241  
Atlanta, GA 30374  
(866) 349-5191  
www.equifax.com

**Experian**

P.O. Box 9701  
Allen, TX 75013  
(888) 397-3742  
www.experian.com

**TransUnion**

P.O. Box 2000  
Chester, PA 19016  
(800) 916-8800  
www.transunion.com

**Maryland  
Attorney General**

200 St. Paul Place, 25th Floor  
Baltimore, MD 21202  
(888) 743-0023 www.  
marylandattorneygeneral.gov

**New York  
Attorney General**

The Capitol  
Albany, NY 1224  
(800) 771-7755  
www.ag.ny.gov

**North Carolina  
Attorney General**

9001 Mail Service  
Center  
Raleigh, NC 27699  
(919) 716-6400 www.  
ncdoj.gov

**Washington, DC  
Attorney General**

400 6th St. NW  
Washington, DC 20001  
(202) 727-3400  
www.oag.dc.gov

If you live in another state, you can find your Attorney General's contact information at: <https://www.usa.gov/state-attorney-general>.

**FOR MORE INFORMATION**

Protecting the privacy of your personal information is important to us, and we regret any inconvenience this incident may cause you. Please know that we are doing everything that we can to assist and guide you through this process. Should you have any questions or concerns, you can contact us at 1-800-833-8333 Monday through Friday 8:00 a.m. to 5:30 p.m. Central Time, excluding major U.S. holidays. Thank you for your understanding and patience.

Sincerely,



Steven Levy  
President  
Sudler Property Management