



PACIFIC LIFE

Date

Name

Address

City, State Zip

Re: Pacific Life Policy

Dear Policyowner:

Thank you for your application for life insurance with Pacific Life. We recently issued your policy and sent it to your producer for delivery. It has been brought to our attention that the original policy was lost during delivery.

Please be aware that your life insurance policy contained certain identifying information including name, address, and date of birth, Social Security Number(s) and medical information.

Pacific Life has taken its own precaution and issued a new policy. This precaution was taken in the event another party attempts to transact on your behalf. The new policy that was issued has been sent through FedEx to your Pacific Life producer who will make a delivery to you within the next few days.

Pacific Life Insurance Company ("Pacific Life") takes the privacy of your information very seriously so in addition to issuing you a new policy we are sending you this letter to provide you with complimentary credit and identity monitoring services and to inform you about steps you can take to protect your information. We are offering you a complimentary two-year membership to "ReliaShield Elite". This product helps detect possible misuse of your personal information and provides you with identity protection support focused on immediate identification and resolution of identity theft. Below are instructions for registering for ReliaShield.

Activate ReliaShield Now in Three Easy Steps:

1. Ensure you enroll by May 31, 2022
2. Activate membership by visiting ReliaShield® Web Site:
<https://member.reliashield.com/enrollment/55>
 - a. Please make sure this is the URL that is used as a different URL may make the codes unusable or create errors during enrollment.
3. Provide your activation code:
4. If you have questions or need an alternative to enrolling online, please call (888) 201-1944 or info@reliashield.com

PACIFIC LIFE INSURANCE COMPANY
 Life Insurance Division

Post Office Box 2030, Omaha, Nebraska 68103, Tel (800) 347-7787, Fax (866) 398-0467

As a further precaution, we encourage you to take the following measures:

- Regularly monitor your financial accounts and, if you see any unfamiliar activity, contact your financial institution.
- Obtain a free credit report from each of the three national consumer credit reporting companies (Equifax, Experian, and TransUnion) by calling (877) 322-8228 or by logging onto www.annualcreditreport.com.
- Contact the three national consumer credit reporting companies for information about placing a “fraud alert” and/or a “security freeze” on your credit report to further detect any possible misuse of your personal information.

Equifax
P.O. Box 105069
Atlanta, GA 30348
(800) 685-5000
www.equifax.com

Experian
P.O. Box 4500
Allen, TX 75013
(888) 397-3742
www.experian.com

TransUnion
(877) 322-8228
P.O. Box 105281
Atlanta, GA 30348
www.transunion.com

- Contact the Federal Trade Commission for additional information about “fraud alerts” and “security freezes,” and about how to monitor and protect your credit and finances.

Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, D.C. 20580
(202) 326-2222
www.ftc.gov

- Obtain a police report from your local authorities

Pacific Life takes this matter very seriously and is committed to protecting the privacy and security of your personal information. We are taking appropriate steps concerning this matter. We are reinforcing our existing policies and practices and evaluating safeguards to help prevent a similar incident from occurring in the future.

Thank you for selecting Pacific Life for your life insurance needs. If you have any questions, please contact me directly at (949) 420-8239.

Sincerely,

Jeremy Wise
Supervisor
New Business Services