26202

Ward Arcuri Foley & Dwyer Law Firm Mail Handling Services 777 E Park Dr Harrisburg, PA 17111





March 18, 2022

Dear Administrator/Executor of the Estate of

Ward Arcuri Foley & Dwyer Law Firm ("Ward Arcuri") is committed to the privacy of its clients and community members and is committed to keeping information entrusted to us confidential. Unfortunately, we are writing to advise you of a recent incident that may have involved some of the above-referenced individual's personal information. We have no reason to believe that above-referenced individual's personal information has been misused for the purpose of committing fraud or identity theft. Nonetheless, because the above-referenced individual's information could have been involved, we are providing you this notice with guidance on what you can do to protect the above-referenced individual, should you feel it is appropriate to do so.

What Happened? We have learned that an unauthorized third party accessed our computer network and acquired some of our data. Upon identifying the issue, we promptly initiated an internal investigation and hired a leading computer forensics firm to examine our network and to confirm the security of our computer systems. Through the investigation, we confirmed the unauthorized third party no longer had access to our network. However, we identified that between July 17, 2021 and August 6, 2021, they were able to access and acquire certain files on our network.

What Information Was Involved? Upon identifying that the unauthorized third party may have gained access to our files, we began a review of the information in those files to determine what, if any, personal information may have been involved. On November 29, 2021, we determined that the involved information included the above-referenced individual's name, Social Security number, financial information, and medical information.

What We Are Doing? In addition to conducting an investigation into how the incident occurred, we are taking steps to reduce the risk of this type of incident occurring in the future, including implementing additional technical controls. We are also actively assisting the FBI's Albany field office in its investigation and will cooperate fully in their efforts

What You Can Do? There are steps you can take to request a copy of the above-referenced individual's credit report. An executor or surviving spouse can place a request to any of the three national credit reporting agencies for copy of a deceased individual's credit report along with making one of the following notations:

- "Deceased Do not issue credit"; or
- "If an application is made for credit, please notify the following person(s): (e.g., list a surviving relative, executor/trustee of the estate, and/or local law enforcement agency notifying the relationship)."

Contact information for the credit reporting agencies is as follows:

 Equifax
 Experian
 TransUnion

 1-800-349-9960
 1-888-397-3742
 1-888-909-8872

 www.equifax.com
 www.experian.com
 www.transunion.com

 P.O. Box 105788
 P.O. Box 9554
 P.O. Box 160

Allen, TX 75013

Other Important Information: For more information regarding identity theft and the deceased, please visit https://helpcenter.idtheftcenter.org/s/article/Minimizing-the-Risk-for-Identity-Theft-of-Deceased. You may wish to review the tips provided by the Federal Trade Commission on how to avoid identity theft. For more information and to contact the FTC, please visit www.ftc.gov/idtheft or call 1-877-ID-THEFT (877-438-4338). You may also contact the FTC at: Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580. This notification was not delayed by law enforcement.

Woodlyn, PA 19094

For More Information: Ward Arcuri is committed to the privacy and confidentiality of our clients and community members. We take our responsibility to safeguard your personal information seriously and apologize for any inconvenience or concern this incident might cause. For further information and assistance, please call 888-259-9992 from 8:00 AM CST- 5:00 PM CST, Monday through Friday.

Sincerely,

Atlanta, GA 30348

Ward Arcuri Foley & Dwyer Law Firm

Ward Arcuri Foley & Dwyer Law Firm Mail Handling Services 777 E Park Dr Harrisburg, PA 17111



March 18, 2022

Dear :

Ward Arcuri Foley & Dwyer Law Firm ("Ward Arcuri") is committed to the privacy of its clients and community members and is committed to keeping information entrusted to us confidential. Unfortunately, we are writing to advise you of a recent incident that may have involved some of your personal information. We have no reason to believe that your personal information has been misused for the purpose of committing fraud or identity theft. Nonetheless, because your information could have been involved, we are providing you this notice with guidance on what you can do to protect yourself, should you feel it is appropriate to do so.

What Happened? We have learned that an unauthorized third party accessed our computer network and acquired some of our data. Upon identifying the issue, we promptly initiated an internal investigation and hired a leading computer forensics firm to examine our network and to confirm the security of our computer systems. Through the investigation, we confirmed the unauthorized third party no longer had access to our network. However, we identified that between July 17, 2021 and August 6, 2021, they were able to access and acquire certain files on our network.

What Information Was Involved? Upon identifying that the unauthorized third party may have gained access to our files, we began a review of the information in those files to determine what, if any, personal information may have been involved. On November 29, 2021, we determined that the involved information included your name, Social Security number, and driver's license/state ID number.

What We Are Doing? In addition to conducting an investigation into how the incident occurred, we are taking steps to reduce the risk of this type of incident occurring in the future, including implementing additional technical controls. We are also actively assisting the FBI's Albany field office in its investigation and will cooperate fully in their efforts. Additionally, although we have no evidence of information being used for the purposes of fraud or identity theft, we are offering you a complimentary two-year membership to Experian IdentityWorksSM Credit 3B. This product helps detect possible misuse of your personal information and provides you with identity protection services focused on immediate identification and resolution of identity theft. IdentityWorks Credit 3B is completely free to you and enrolling in this program will not hurt your credit score. For more information on identity theft prevention and IdentityWorks Credit 3B, including instructions on how to activate your complimentary two year membership, please see the additional information provided in this letter.

What You Can Do? You can find more information on steps to protect yourself against identity theft or fraud in the enclosed *Additional Important Information* sheet. We also encourage you to activate the complimentary credit monitoring services we are providing to you.

Other Important Information: Ward Arcuri is committed to the privacy and confidentiality of our clients and community members. We take our responsibility to safeguard your personal information seriously and apologize for any inconvenience or concern this incident might cause. For further information and assistance, please call 888-259-9992 from 8:00 AM CST- 5:00 PM CST, Monday through Friday.

Sincerely,

ACTIVATING COMPLIMENTARY CREDIT MONITORING

To help protect your identity, we are offering a **complimentary** two-year membership of Experian IdentityWorksSM Credit 3B. This product helps detect possible misuse of your personal information and provides you with superior identity protection support focused on immediate identification and resolution of identity theft.

Activate IdentityWorks Credit 3B Now in Three Easy Steps

- 1. ENROLL by: 06/06/2022 (Your code will not work after this date.)
- 2. VISIT the Experian IdentityWorks website to enroll: https://www.experianidworks.com/3bcredit
- 3. PROVIDE the Activation Code:

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-288-8057. Be prepared to provide engagement number as proof of eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS CREDIT 3B MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks Credit 3B.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- Experian credit report at signup: See what information is associated with your credit file. Daily credit reports are available for online members only.*
- Credit Monitoring: Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- Identity Restoration: Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE**TM: You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- Up to \$1 Million Identity Theft Insurance**: Provides coverage for certain costs and unauthorized electronic fund transfers.

Activate your membership today at https://www.experianidworks.com/3bcredit or call 877-288-8057 to register with the activation code above.

What you can do to protect your information: There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please refer to www.ExperianIDWorks.com/restoration for this information. If you have any questions about IdentityWorks, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 877-288-8057.

- * Offline members will be eligible to call for additional reports quarterly after enrolling.
- ** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Additional Important Information

As a precautionary measure, we recommend that you remain vigilant to protect against potential fraud and/or identity theft by, among other things, reviewing your account statements and monitoring credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any fraudulent activity or any suspected incidents of identity theft to proper law enforcement authorities, including the police and your state's attorney general, as well as the Federal Trade Commission ("FTC").

You may wish to review the tips provided by the FTC on fraud alerts, security/credit freezes and steps you can take to avoid identity theft. For more information and to contact the FTC, please visit www.ftc.gov/idtheft or call 1-877-ID-THEFT (1-877-438-4338). You may also contact the FTC at Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

The District of Columbia and Massachusetts law also allow consumers to place a security freeze on their credit reports. A security freeze can be placed without any charge. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services.

To place a security freeze on your credit report, you must send a written request to each of the three major consumer reporting agencies by regular, certified or overnight mail at the addresses below or, if available, comply with the consumer reporting agencies' online security freeze request procedures:

 Equifax Security Freeze
 Experian Security Freeze
 Trans Union Security Freeze

 1-888-298-0045
 1-888-397-3742
 1-888-909-8872

 www.equifax.com
 www.experian.com
 www.transunion.com

 P.O. Box 105788
 P.O. Box 9554
 P.O. Box 160

 Atlanta, GA 30348
 Allen, TX 75013
 Woodlyn, PA 19094

In order to request a security freeze, you may need to provide the following information:

- 1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security Number;
- 3. Date of birth;
- **4.** If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years:
- **5.** Proof of current address such as a current utility bill or telephone bill;
- **6.** A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.); and
- **7.** If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The credit reporting agencies have three (3) business days after receiving your request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password, or both that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must call or send a written request to the credit reporting agencies by mail or, if available, comply with the consumer reporting agencies' online procedures for lifting a security freeze, and include proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The credit reporting agencies have three (3) business days after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must send a written request to each of the three credit bureaus by mail or, if available, comply with the consumer reporting agencies' online procedures for removing a security freeze, and include proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have three (3) business days after receiving your request to remove the security freeze.

<u>Credit Reports:</u> You may obtain a free copy of your credit report once every 12 months from each of the three national credit reporting agencies by visiting www.annualcreditreport.com, by calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print a copy of the request form at https://www.annualcreditreport.com/manualRequestForm.action.

Alternatively, you may elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries is as follows:

 Equifax
 Experian
 TransUnion

 1-866-349-5191
 1-888-397-3742
 1-800-888-4213

 www.equifax.com
 www.experian.com
 www.transunion.com

 P.O. Box 740241
 P.O. Box 9554
 P.O. Box 1000

 Atlanta, GA 30374
 Allen, TX 75013
 Chester, PA 19016

<u>Fraud Alerts</u>: You may want to consider placing a fraud alert on your credit report. A fraud alert is free and will stay on your credit report for one (1) year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any new accounts in your name. To place a fraud alert on your credit report, contact any of the three national credit reporting agencies using the contact information listed above. Additional information is available at www.annualcreditreport.com.

<u>Massachusetts</u>: Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it. Massachusetts law also allows consumers to place a security freeze on their credit reports without any charge.