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Gerald O. Dry, PA

Certified Public Accountants P.O Box 989728 West Sacramento, CA 95798-9728 To Enroll, Please Call: 1-833-599-2436 Or Visit: <u>https://app.idx.us/account-creation/protect</u> Enrollment Code: <<Enrollment>>

<<First Name>> <<Last Name>> <<Address1>> <<Address2>> <<City>>, <<State>> <<Zip>>

March 25, 2022

Notice of Data Security Incident

Dear <</First Name>> <<Last Name>>,

Gerald O. Dry, PA (the "Firm") recently discovered an incident that may have affected the security of your personal information provided to us for tax filing purposes. We take this incident seriously, and write to provide you with information about what we are doing in response, and the steps you can take to better protect against the possibility of identity theft and tax fraud.

This personal information stored in our systems may have included your name, Social Security Number, driver's license number, date of birth, familial information (including information about spouses or dependents), address, and employment information, as well as direct deposit bank account information, including account number and routing information if any of that information was provided to us.

As a precaution, we are offering complimentary identity theft protection services through IDX, the data breach and recovery services expert. IDX identity protection services include: 24 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed ID theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised.

We encourage you to contact IDX with any questions and to enroll in the complimentary identity protection services being offered by calling 1-833-599-2436 or going to <u>https://app.idx.us/account-creation/protect</u> and using the Enrollment Code provided above. Please note the deadline to enroll is June 25, 2022. Also, you will need to reference the enrollment code at the top of this letter when calling or enrolling online, so please do not discard this letter.

Please also review the enclosed "Recommended Steps to help Protect your Information" for detailed instructions on how to enroll in the identity protection services and to learn about additional steps you can take to help protect personal information, including how to place a security freeze on your consumer credit report.

You are encouraged to remain vigilant against identity theft by regularly reviewing financial account statements and monitoring credit reports for suspicious activity. Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

Additionally, be vigilant in communicating with others about your tax information. The IRS will not make contact by Email or text message and will only call in very rare circumstances, usually after they have sent a letter indicating that a telephone call will follow. If you receive funds from the IRS that you were not expecting, either because you have not yet filed a tax return or the amount is different from what you were expecting, you should not spend that money until you have notified the IRS. The Firm is available to assist you with resolving this and other issues with filing tax returns.

We understand there may be questions that are not answered by this letter or the enclosed information. You may contact an IDX representative by calling 1-833-599-2436 Monday through Friday from 9 AM to 9 PM Eastern Time to speak with someone familiar with this incident and the identity protection enrollment process.

Of course, you may also wish to speak with one of our accountants about the impact of this incident on filing taxes. Please feel free to contact us as you normally would with those questions.

We sincerely regret that this incident occurred, and we apologize for any inconvenience it may have caused you.

Respectfully,

Derald Q. Drug fr.

Gerald O. Dry, Jr., CPA

(Enclosure)



Recommended Steps to help Protect your Information

Website and Enrollment. Go to <u>https://app.idx.us/account-creation/protect</u> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter.

Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

Telephone. Contact IDX at 1-833-599-2436 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

Watch for Suspicious Activity. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to <u>www.annualcreditreport.com</u> or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

If you discover any suspicious items and have enrolled in IDX identity protection, notify them immediately by calling or by logging into the IDX website and filing a request for help. If you file a request for help or report suspicious activity, you will be contacted by a member of the IDX ID Care team who will help you determine the cause of the suspicious items. In the unlikely event that you fall victim to identity theft as a consequence of this incident, you will be assigned an ID Care Specialist who will work on your behalf to identify, stop and reverse the damage quickly.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement or to your state attorney general.

Security Freeze. You have the right to place a "security freeze" on your credit report, which will prohibit a consumer reporting bureau from releasing information in your credit report without your express authorization. If you choose to do so, we recommend you wait until after activating your identity protection services. By placing a security freeze, someone who fraudulently acquires your personal information will not be able to use that information to open new accounts or borrow money in your name. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. There is no cost to freeze or unfreeze your credit files. You will need to contact the three national credit reporting bureaus listed below to place the freeze.

Equifax Fraud Reporting	Experian Fraud Reporting	TransUnion Fraud Reporting
1-866-349-5191	1-888-397-3742	1-800-680-7289
P.O. Box 105069	P.O. Box 9554	P.O. Box 2000
Atlanta, GA 30348-5069	Allen, TX 75013	Chester, PA 19022-2000
www.equifax.com	www.experian.com	www.transunion.com

In order to request a security freeze, you will need to provide the following information:

- 1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
- 5. Proof of current address, such as a current utility bill or telephone bill;

- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.);
- 7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

Place Fraud Alerts with the three credit bureaus. As an alternative to placing a security freeze, you have the right to place a fraud alert. You can place a fraud alert at one of the three major credit bureaus online or by phone. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information listed above for all three bureaus may be used to place a fraud alert.

It is necessary to contact only ONE of the bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review. An initial fraud alert will last for one year.

Please Note: No one is allowed to place a security freeze or fraud alert on your credit report except you.

Notify law enforcement of any suspicious activity. You should also notify the appropriate law enforcement authorities, your state attorney general, and/or the U.S. Federal Trade Commission (FTC) of any suspected identity theft.

Obtain an IP Pin from the IRS. If you have not already been contacted by the IRS regarding additional steps to protect your identity, you may wish to obtain an IRS identity protection PIN to aid in the prevention of fraudulent tax returns being filed using your information. You may visit <u>https://www.irs.gov/identity-theft-fraud-scams/get-an-identity-protection-pin</u> to learn more about this option.

Additional resources to protect against identity theft. You can find additional information to help protect against identity theft by contacting the Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, <u>www.consumer.gov/idtheft</u>, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.