

From: noreply@formstack.com
To: [Breaches, Data \(SCA\)](#)
Subject: Security Breach Notifications
Date: Monday, April 4, 2022 2:48:44 PM

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Formstack Submission For: **Security Breach Notifications** - **With Addresses**

Submitted at 04/04/22 2:48 PM

Business Name: The Village Bank

Is this a follow-up to a previous notification received by our office?: No

Is the business located in the United States?: Yes

Business Address: 320 Needham Street
Suite 200
Newton , MA 02464

Foreign Business Address:

Reporting Company Type: Banks & Credit Unions

Reporting on behalf of another company?: Yes

Your Name:	Jeidy Batista
Title:	Operations Manager
Contact Address:	320 Needham Street Suite 200 Newton, MA 02464
Contact Address:	
Telephone Number:	(617) 467-6148
Extension:	
Email Address:	jbatista@village-bank.com
Relationship to Org:	Current employee
Breach start date:	May 03, 2021
Breach end date:	Aug 12, 2021
Date Breach was Discovered:	04/01/2022
Person responsible for data breach.:	Unknown
Breach Type:	Electronic
Number of Massachusetts Residents Affected:	1
Please give a detailed explanation of how the data breach occurred.:	Suspected data compromise of a merchant's payment card environment.
Please select the	

type of personal information that was included in the breached data.:	Credit/Debit Card Number = Selection(s)
Please check ALL of the boxes that apply to your breach.:	The breach occurred at the location of a third party service provider. = Selection(s)
For breaches involving paper: A lock or security mechanism was used to physically protect the data.:	N/A
Physical access to systems containing personal information was restricted to authorized personnel only.:	N/A
Network configuration of breached system:	N/A
For breaches involving electronic systems, complete the following:	N/A = Selection(s)
Does your business maintain a Written Information Security Program (WISP)?:	Yes
All Massachusetts residents affected by the breach have been notified	Yes

of the breach.:

Method(s) used to notify Massachusetts residents affected by the breach (check all that apply)::

Option2 | US Mail

Please explain your answer of Other Above:

Date notices were first sent to Massachusetts residents (MM/DD/YYYY):

04/04/2022

All Massachusetts residents affected by the breach have been offered complimentary credit monitoring services.:

No

If the breach of security includes a Social Security number, Massachusetts law requires your credit monitoring comply with Section 3A of Chapter 93H:

Our breach did not include a Social Security number

Law enforcement has been notified of this data breach.:

No

Please describe how your company

All impacted cards have been flagged as “compromised” which escalates the review of transactions by our fraud detection system. Transactions associated with these flagged cards

responded to the breach. Include what changes were made or may be made to prevent another similar breach from occurring, including updating your WISP.:

have a greater chance of being sent through our online real-time monitoring to risk-score the transactions before they are approved. The notifications sent to all affected residents recommends that they contact us to reissue them a new card. We will only close and reissue a card without hearing from them if the suspected card has experienced fraud or attempted fraud. At this time we do not have any evidence that the personal information was used for fraudulent purposes and have not reported the incident to law enforcement.

Yes / No:

No

File 1 Upload:

File 2 Upload:

File 3 Upload:

File - 4 Upload: