### [FUND LETTERHEAD]

# [DATE]

## [ADDRESS]

Re: Teamster Members Retirement Plan

Notice of Data Breach

Dear [NAME]:

The Teamster Members Retirement Plan ("TMRP") is sending this notice to inform you of an incident that may affect the security of some of your personal information. While we are unaware of any actual or attempted misuse of the information, we take this incident very seriously and are providing you with information about the incident, our response to it, and resources available to help protect yourself should you feel it appropriate to do so.

**What Happened?** In late September 2021, the TMRP experienced a data breach in which unauthorized parties may have obtained access to personal information.

What Information was Potentially Involved? The intruders had access to personal information, including the name and social security number of several dozen TMRP participants or beneficiaries. In some cases, the intruders had access to bank account numbers of participants or beneficiaries.

What did the TMRP do to respond to this Incident? Upon learning of the incident, the TMRP secured the e-mail breach and commenced an investigation to determine whose data may have been exposed to the intruder. The TMRP is also taking measures to improve its data security and cyber security protections and procedures.

**What Can You Do?** We understand that you may have questions about this incident that are not addressed in this letter. You can submit questions to the Fund Office by contacting Carrie Paragon at (630) 752-8400, Monday through Friday, from 8:00 am to 4:00 pm Central Time. You may also request a copy of any police report relating to this matter.

Federal law entitles everyone to one free credit report per year from each of the three main credit bureaus and you can obtain information regarding fraud alerts and security freezes from them. In order to request a free credit report, please visit:

#### https://www.annualcreditreport.com/

To help you remain vigilant against incidents of identity theft and fraud, we are providing you with the contact information for the three credit bureaus. You can contact them to

obtain information about how to place a free fraud alert or free credit freeze on your credit files. A fraud alert lets creditors know to contact you before opening new accounts.

#### **Equifax Information Services:**

To place a fraud alert, go to:

https://www.equifax.com/personal/credit-report-services/credit-fraud-alerts/ To place a credit freeze, go to

https://www.equifax.com/personal/credit-report-services/credit-freeze/

Or you can call Equifax at (800) 525-6285 or (888)378-4329 for these services. If you would like to submit a service request via mail, please check this site for the applicable address: <a href="https://www.equifax.com/personal/contact-us/">https://www.equifax.com/personal/contact-us/</a>

### **Experian Security Assistance:**

To place a fraud alert, go to <a href="https://www.experian.com/fraud/center.html">https://www.experian.com/fraud/center.html</a>
To place a credit freeze, go to <a href="https://www.experian.com/freeze/center.html">https://www.experian.com/freeze/center.html</a>

Or you can call Experian at (888) 397-3742 for these services. If you would like to submit a service request via mail, please check this site for the applicable address: <a href="https://www.experian.com/contact/personal-services-contacts.html">https://www.experian.com/contact/personal-services-contacts.html</a>

## **Trans Union Fraud Victim Assistance Center**

To place a fraud alert, go to <a href="https://www.transunion.com/fraud-alerts">https://www.transunion.com/fraud-alerts</a>
To place a credit freeze, go to <a href="https://www.transunion.com/credit-freeze">https://www.transunion.com/credit-freeze</a>

Or you can call TransUnion at (888) 909-8872 for these services.

If you would like to submit a service request via mail, please check this site for the applicable address: <a href="https://www.transunion.com/customer-support/contact-us-consumers">https://www.transunion.com/customer-support/contact-us-consumers</a>

If you order a credit report, please review it thoroughly for inquiries from creditors that you did not initiate and personal information that may not be accurate, such as your home address. If you do find suspicious activity on your credit report, you should follow the steps recommended by the credit bureau.

For additional information on identity theft, including steps to take if you become a victim, please visit the Federal Trade Commission's identity theft website at: <a href="https://www.identitytheft.gov/">https://www.identitytheft.gov/</a>

You may also contact the Federal Trade Commission at:

600 Pennsylvania Av., NW Washington, DC 20580 877-ID-THEFT (877-438-4338) http://www.ftc.gov

In addition, TMRP will reimburse you for the cost of up to two years of personal identity theft prevention or monitoring service. Contact the Fund Office to receive reimbursement. You will be required to provide a receipt reflecting proof of purchase. We suggest the following services:

https://www.identityguard.com/

https://www.reliashield.com/

The Trustees deeply regret any inconvenience this incident may cause you. The protection of your private information is of the utmost importance to the Fund, and we will continue to take action to prevent future incidents.

Sincerely,

Board of Trustees Teamster Members Retirement Plan