

April 25, 2021

[REDACTED]

[REDACTED]

I am writing to inform you that we, Lewis and Clark Community College (“Lewis and Clark” or “we”) recently experienced a data incident (“Incident”) which potentially involved your personal information (“Information”). This letter provides you with information about this Incident. Additionally, although we are unaware of any misuse of your Information, as a precaution we also provide steps you can take to protect your Information.

While we have no evidence of misuse of the Information, we determined that the following types of Information including your name may have been impacted: address; date of birth; driver’s license number or other government issued identification; facial photograph; account number in combination with any required security code, access code, or password; health insurance Information; medical Information; passport number; Social Security Number; and student identification number. Note that this describes general categories of Information involved in this Incident, and it likely includes categories that are not relevant to you.

Upon becoming aware of the Incident, we immediately implemented measures to further improve the security of our systems and practices. We worked with a leading privacy and security firm to aid in our investigation and response, and we are reporting this Incident to relevant government agencies.

As an added precaution to help protect your identity, we are offering a complimentary twenty-four (24) months of membership of Experian’s® IdentityWorksSM. To activate your membership and start monitoring your personal information please follow the steps below:

- You must **enroll by** [REDACTED] (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll:
<https://www.experianidworks.com/3bcredit>
- For a full year of service free for you, provide this **activation code**: [REDACTED]

If you have questions or need assistance enrolling, please call (877)-288-8057 by [REDACTED] **2022**. Be prepared to provide **engagement number** [REDACTED] as proof of eligibility for the identity restoration services by Experian.

Credit monitoring services are available to you at no cost for twenty-four (24) months. However, it is always recommended that you regularly monitor free credit reports, and review account statements and report any suspicious activity to financial institutions. Please also review the “Additional Resources” section included with this letter, which outlines resources, in addition to the free credit monitoring services, that you can utilize to protect your Information.

If you have any questions about the Incident, please call (855) 482-1561, Monday through Friday, from 8:00 a.m. to 5:30 p.m. Central (excluding some U.S. national holidays).

Sincerely,

A handwritten signature in black ink, appearing to read 'K. Trzaska', with a stylized flourish at the end.

Kenneth Trzaska
President
Lewis and Clark Community College

ADDITIONAL RESOURCES

Contact information for the three nationwide credit reporting agencies:

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111

Experian, PO Box 2104, Allen, TX 75013, www.experian.com, 1-888-397-3742

TransUnion, PO Box 2000, Chester, PA 19022, www.transunion.com, 1-800-888-4213

Free Credit Report. It is recommended that you remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring your credit report for unauthorized activity. You may obtain a copy of your credit report, free of charge, once every twelve (12) months from each of the three nationwide credit reporting agencies.

To order your annual free credit report please visit www.annualcreditreport.com or call toll free at 1-877-322-8228.

You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available from the U.S. Federal Trade Commission's ("FTC") website at www.consumer.ftc.gov) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281.

Complimentary Experian IdentityWorks Credit Monitoring. Once you enroll in Experian IdentityWorks, you can contact Experian immediately regarding any fraud issues, and have access to the following features

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only. ¹
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance:** Provides coverage for certain costs and unauthorized electronic fund transfers.

For Massachusetts residents: You may obtain one or more (depending on the state) additional copies of your credit report, free of charge. You must contact each of the credit reporting agencies directly to obtain such additional report(s).

Fraud Alert. You may place a fraud alert in your file by calling one of the three nationwide credit reporting agencies above. A fraud alert tells creditors to follow certain procedures, including contacting you before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit.

Security Freeze. You may obtain a security freeze on your credit report, free of charge, to protect your privacy and ensure that credit is not granted in your name without your knowledge. You may also submit a declaration of removal to remove information placed in your credit report as a result of being a victim of identity theft. You have a right to place a security freeze on your credit report, free of charge, or submit a declaration of removal pursuant to the Fair Credit Reporting and Identity Security Act.

The security freeze will prohibit a consumer reporting agency from releasing any information in your credit report without your express authorization or approval. The security freeze is designed to prevent credit, loans and services from being approved in your name without your consent. When you place a security freeze on your credit report, you will be provided with a personal identification number, password or similar device to use if you choose to

remove the freeze on your credit report or to temporarily authorize the release of your credit report to a specific party or parties or for a specific period of time after the freeze is in place.

To place a security freeze on your credit report, you may be able to use an online process, an automated telephone line, or a written request to any of the three credit reporting agencies listed above. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, and display your name, current mailing address, and the date of issue.

Federal Trade Commission and State Attorneys General Offices. If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your home state. You may also contact these agencies for information on how to prevent or avoid identity theft.

You may contact the **Federal Trade Commission, Consumer Response Center**, 600 Pennsylvania Avenue, NW, Washington, DC 20580, www.ftc.gov/bcp/edu/microsites/idtheft/, 1-877-IDTHEFT (438-4338).

Reporting of identity theft and obtaining a police report.

For Massachusetts residents: You have the right to obtain a police report if you are a victim of identity theft.