



Return to IDX
 P.O. Box 989728
 West Sacramento, CA 95798-9728

To Enroll, Please Call:
 1-833-774-1769
 Or Visit:
<https://app.idx.us/account-creation/protect>
 Enrollment Code: <<ENROLLMENT>>

<<FIRST NAME>> <<LAST NAME>>
 <<ADDRESS1>>
 <<ADDRESS2>>
 <<CITY>>, <<STATE>> <<ZIP>>
 <<Country>>

April 27, 2022

Dear <<FIRST NAME>> <<LAST NAME>>:

Summit Eye Associates is writing to inform you about a data security incident experienced by Eye Care Leaders, a third-party provider of the myCare Integrity electronic medical record platform that is used by Summit Eye Associates. This notice provides information about the incident, measures that have been taken, and steps you can take in response.

On March 1, 2022, Eye Care Leaders notified Summit Eye Associates that Eye Care Leaders experienced a data security incident that may have resulted in unauthorized access to some of your information. According to Eye Care Leaders, on or around December 4, 2021, an unauthorized party accessed myCare Integrity data and deleted databases and system configuration files. According to Eye Care Leaders, upon identifying the activity, Eye Care Leaders' incident response team immediately stopped the unauthorized access and began investigating the incident. Notably, this incident did **not** involve unauthorized access to any Summit Eye Associates systems.

On March 28, 2022, Eye Care Leaders informed Summit Eye Associates that Eye Care Leaders' investigation is ongoing and that it does not know whether or not any Summit Eye Associates patient information was involved in the incident. Although Eye Care Leaders has not confirmed that any Summit Eye Associates patient information was accessed as a result of the incident, they have informed Summit Eye Associates that they cannot rule out that possibility. This information may have included your name, date of birth, medical record number, health insurance information, Social Security number, and information regarding care received at Summit Eye Associates.

To date, we have no indication that your information has been accessed, acquired, or misused. However, out of an abundance of caution, we wanted to let you know this happened and assure you that we take this very seriously. We recommend that you regularly review the statements you receive from your health care providers. If you see services that were not received, you should contact the provider immediately. In addition, we are offering you a complimentary two-year membership to IDX identity protection services, including credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services. **For more information on IDX, including instructions on how to activate your complimentary two-year membership and steps you can take to protect your information, please call 1-833-774-1769 or go to <https://app.idx.us/account-creation/protect> and use the Enrollment Code provided above. Please note the enrollment deadline is July 27, 2022.**

Summit Eye Associates regrets any concern or inconvenience this incident may cause. Summit Eye Associates is in the process of terminating its vendor relationship with Eye Care Leaders. If you have any questions, please call 1-833-774-1769, Monday through Friday, between 8:00 a.m. and 8:00 p.m., Central Time.

Sincerely,

A handwritten signature in black ink, appearing to read 'J. Young', written in a cursive style.

Joshua O. Young, MD
Managing Partner

ADDITIONAL STEPS YOU CAN TAKE

We remind you it is always advisable to be vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

- *Equifax*, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111
- *Experian*, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742
- *TransUnion*, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

- *Federal Trade Commission*, Consumer Response Center, 600 Pennsylvania Avenue NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.ftc.gov/idtheft

Fraud Alerts: There are two types of general fraud alerts you can place on your credit report to put your creditors on notice that you may be a victim of fraud—an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for one year. You may have an extended alert placed on your credit report if you have already been a victim of identity theft with the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years. To place a fraud alert on your credit reports, contact one of the nationwide credit bureaus. A fraud alert is free. The credit bureau you contact must tell the other two, and all three will place an alert on their versions of your report. For those in the military who want to protect their credit while deployed, an Active Duty Military Fraud Alert lasts for one year and can be renewed for the length of your deployment. The credit bureaus will also take you off their marketing lists for pre-screened credit card offers for two years, unless you ask them not to.

Credit or Security Freezes: You have the right to put a credit freeze, also known as a security freeze, on your credit file, free of charge, which makes it more difficult for identity thieves to open new accounts in your name. That's because most creditors need to see your credit report before they approve a new account. If they can't see your report, they may not extend the credit.

How do I place a freeze on my credit reports? There is no fee to place or lift a security freeze. Unlike a fraud alert, you must separately place a security freeze on your credit file at each credit reporting company. For information and instructions to place a security freeze, contact each of the credit reporting agencies at the addresses below:

- **Experian Security Freeze**, PO Box 9554, Allen, TX 75013, www.experian.com
- **TransUnion Security Freeze**, PO Box 2000, Chester, PA 19016, www.transunion.com
- **Equifax Security Freeze**, PO Box 105788, Atlanta, GA 30348, www.equifax.com

You'll need to supply your name, address, date of birth, Social Security number and other personal information.

After receiving your freeze request, each credit bureau will provide you with a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

How do I lift a freeze? A freeze remains in place until you ask the credit bureau to temporarily lift it or remove it altogether. If the request is made online or by phone, a credit bureau must lift a freeze within one hour. If the request is made by mail, then the bureau must lift the freeze no later than three business days after getting your request.

If you opt for a temporary lift because you are applying for credit or a job, and you can find out which credit bureau the business will contact for your file, you can save some time by lifting the freeze only at that particular credit bureau. Otherwise, you need to make the request with all three credit bureaus.

Additional Information for Residents of the Following States:

Connecticut: You may contact and obtain information from your state attorney general at: *Connecticut Attorney General's Office*, 165 Capitol Ave, Hartford, CT 06106, 1-860-808-5318, www.ct.gov/ag

District of Columbia: You may contact and obtain information from your attorney general at: Office of the Attorney General for the District of Columbia, 441 4th Street NW, Washington, DC 20001, 1-202-727-3400, www.oag.dc.gov

Massachusetts: Under Massachusetts law, you have the right to file and obtain a copy of a police report. You also have the right to request a security freeze, as described above. You may contact and obtain information from your state attorney general at: *Office of the Massachusetts Attorney General*, One Ashburton Place, Boston, MA 02108, 1-617-727-8400, www.mass.gov/ago/contact-us.html