

26477

Allianz Life Insurance Company of North America

Privacy Office  
PO Box 1344  
Minneapolis, MN 55459-0060  
800.328.5600



April 27, 2022

[REDACTED]  
[REDACTED]  
[REDACTED]

**NOTICE OF DATA SECURITY INCIDENT**

Dear [REDACTED],

On behalf of Allianz Life Insurance Company of North America ("Allianz Life"), I am writing to notify you of a data security incident that may have affected the security of some of your personal information. This letter contains details about the steps you can take to protect your information and resources we are making available to you.

**WHAT WE ARE DOING.** We are offering you a free two-year membership in Kroll's Identity Monitoring Services. This product helps detect possible misuse of your personal information and provides you with identity protection support focused on immediate identification and resolution of identity theft. Kroll's Identity Monitoring is completely free and enrolling in this program will not impact your credit score. Additional information describing Kroll's Identity Monitoring Services is included in the attached *Kroll* letter.

**WHAT YOU CAN DO.** We take the security of your personal information seriously and encourage you to enroll in and receive Kroll's Identity Monitoring Services. We also encourage you to review the enclosed *Other Steps You Can Take To Protect Yourself Against Identity Theft And Fraud* for information on how to protect yourself against identity theft and fraud, should you feel it is appropriate to do so.

**FOR MORE INFORMATION.** We recognize that you may have questions that are not answered in this letter. Any further questions about this incident can be directed to our Contact Center by calling 1-800-950-0042.

We sincerely regret any inconvenience this incident may cause and remain committed to safeguarding your personal information in our care.

Sincerely,

A handwritten signature in black ink, appearing to read "Brad Quast", written over a horizontal line.

Brad Quast  
Assistant Vice President, Data Privacy Officer and Information Compliance  
[DPO@allianzlife.com](mailto:DPO@allianzlife.com)

**Reference No. 8517435**



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### **How to Activate Your Identity Monitoring Services**

1. You must activate your identity monitoring services by **August 15, 2022**. Your Activation Code will not work after this date.
2. Visit **[Enroll.krollmonitoring.com/redeem](https://enroll.krollmonitoring.com/redeem)** to activate your identity monitoring services.
3. Provide Your Activation Code: [REDACTED] and Your Verification ID: [REDACTED]

### **Take Advantage of Your Identity Monitoring Services**

You've been provided with access to the following services<sup>1</sup> from Kroll:

#### **Triple Bureau Credit Monitoring and Single Bureau Credit Report**

Your current credit report is available for you to review. You will also receive alerts when there are changes to your credit data at any of the three national credit bureaus—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who can help you determine if it's an indicator of identity theft.

#### **Web Watcher**

Web Watcher monitors internet sites where criminals may buy, sell, and trade personal identity information. An alert will be generated if evidence of your personal identity information is found.

#### **Public Persona**

Public Persona monitors and notifies when names, aliases, and addresses become associated with your Social Security number. If information is found, you'll receive an alert.

#### **Quick Cash Scan**

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#### **\$1 Million Identity Fraud Loss Reimbursement**

Reimburses you for out-of-pocket expenses totaling up to \$1 million in covered legal costs and expenses for any one stolen identity event. All coverage is subject to the conditions and exclusions in the policy.

#### **Fraud Consultation**

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

#### **Identity Theft Restoration**

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator can dig deep to uncover the scope of the identity theft, and then work to resolve it.

<sup>1</sup> Kroll's activation website is only compatible with the current version or one version earlier of Chrome, Firefox, Safari and Edge. To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

## Other Steps You Can Take To Protect Yourself Against Identity Theft And Fraud

Allianz Life encourages you to remain vigilant and seek to protect yourself against possible identity theft or other financial loss by reviewing account statements, notifying your bank, credit card companies, and other providers of the data compromise, and monitoring your credit report, especially for the creation of new accounts.

**Credit Reports.** Under U.S. law, you are entitled to one free credit report annually from each of the three major credit bureaus. To obtain a free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, (877) 322-8228.

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