

From: KOH, Meeshell (Quantedge) <meeshell.koh@quantedge.com>

Sent: 11/05/2022 4:34 PM

To: [REDACTED]

Cc: 'Investors (Quantedge)' <investors@quantedge.com>; 'CORDIER, Thomas (Quantedge)' <Thomas.Cordier@quantedge.com>

Subject: RE: Quantedge Global Fund - Data Breach by Fund Administrator (For account: [REDACTED])

Dear [REDACTED]

We write with an update on our emails dated 8 April 2022 and 11 April 2022.

In this email, we outline further steps and offerings that you may consider to mitigate the risk of identity theft and credit fraud arising from the data breach.

Credit Monitoring Service

Our investigations thus far have not revealed any evidence or indication of identity theft or fraud arising from this incident. Nonetheless, as an added precaution, we are offering you a complimentary 2-year subscription to **Experian's IdentityWorksSM** credit monitoring service. This product provides you with identity theft detection and resolution of identity theft.

To activate your membership and start monitoring your personal information, please follow the steps below:

Visit the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/3bplus>

Provide your activation code: [REDACTED]

Ensure that you enrol by (Your code will not work after this date.): **31 August 2022**

A credit card is not required for enrolment.

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 1-888-397-3742 by **31 August 2022**. Be prepared to provide engagement number **B053323** as proof of eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 2-YEAR EXPERIAN IDENTITYWORKS MEMBERSHIP:

You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enrol in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian, Equifax and TransUnion files for indicators of fraud.
- **Internet Surveillance:** Technology searches the web, chat rooms & bulletin boards 24/7 to identify trading or selling of your personal information on the Dark Web.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, you may reach out to an Experian agent at 1-888-397-3742. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for 2 years from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this service are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Police Reports

Please note that under Massachusetts law, you have the right to obtain any police report filed in relation to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

Security Freezes

You may also place a security freeze on your credit reports.

A security freeze is free of charge, and prohibits a credit reporting agency from releasing any information from a consumer’s credit report without written authorization. However, please note that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services. Under federal law, you cannot be charged to place, lift, or remove a security freeze.

You must place your request for a freeze with each of the three major consumer reporting agencies separately: Equifax (www.equifax.com); Experian (www.experian.com); and TransUnion (www.transunion.com).

To place a security freeze on your credit report, you may send a written request by regular, certified or overnight mail at the addresses below. You may also place a security freeze through each of the consumer reporting agencies’ websites or over the phone, using the contact information below:

Credit Bureau	Toll-Free Telephone Number	Website	Postal Address
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Equifax	1-800-349-9960	https://www.equifax.com/personal/credit-report-services/	P.O. Box 105788 Atlanta, GA 30348
Experian	1-888-397-3742	https://www.experian.com/freeze/center.html	P.O. Box 9554 Allen, TX 75013 1-888-397-3742
TransUnion	1-888-909-8872	https://www.transunion.com/credit-freeze	Freeze P.O. Box 160 Woodlyn, PA 19094

In order to request a security freeze, you will need to provide some or all of the following information to the credit reporting agency, depending on whether you do so online, by phone, or by mail:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security Number;
3. Date of birth;
4. If you have moved in the past five (5) years, the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill, telephone bill, rental agreement, or deed;
6. A legible photocopy of a government issued identification card (state driver’s license or ID card, military identification, etc.);
7. Social Security Card, pay stub, or W2; and
8. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The credit reporting agencies have one (1) to three (3) business days after receiving your request to place a security freeze on your credit report, based upon the method of your request. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password (or both) that can be used by you to authorize the removal or lifting of the security freeze. It is important to maintain this PIN/password in a secure place, as you will need it to lift or remove the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (including name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze, as well as the identities of those entities or individuals you would like to receive your credit report. You may also temporarily lift a security freeze for a specified period of time rather than for a specific entity or individual, using the same contact information above. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for request made by mail) after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for requests made by mail) after receiving your request to remove the security freeze.

Please email our Investor Services Desk at investors@quantedge.com if you require any information or assistance.

Regards
Meeshell

KOH, Meeshell

Head of Investor Services | Meeshell.Koh@quantedge.com | +65 6511 2389

Quantedge | www.quantedge.com

Singapore | 20 McCallum Street, 15th Floor, Tokio Marine Centre, Singapore 069046

New York | 540 Madison Avenue, Suite 4B, New York, NY 10022

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It is Quantedge's intention to keep all Personal Data safe and secure, and to confine the use of such information, in compliance with all applicable laws and regulations. If you have any questions or comments regarding Quantedge's personal data protection or privacy policy, or if you wish to amend or obtain more information on your Personal Data, please contact us at investors@quantedge.com.

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From: KOH, Meeshell (Quantedge) <meeshell.koh@quantedge.com>
Sent: 11/04/2022 6:03 PM
To: [REDACTED]
Cc: 'Investors (Quantedge)' <investors@quantedge.com>; 'CORDIER, Thomas (Quantedge)' <Thomas.Cordier@quantedge.com>
Subject: RE: Quantedge Global Fund - Data Breach by Fund Administrator (For account: [REDACTED])

Dear [REDACTED]

We write with an update to our email dated 8 April 2022.

The results of our investigations with SS&C thus far are consistent with those provided in our initial correspondence below. Process reviews with SS&C remain ongoing and you can expect an update on this in due course.

In the meantime, you may also wish to consider the following actions to mitigate any potential risk of identity theft or credit fraud:

1. Review your credit reports for unrecognised accounts or creditors.
2. Contact the three major credit bureaus and place a [fraud alert](#) on your credit file via the channels below.

Credit Bureaus	Toll-Free Telephone Number	Website
Equifax	1-800-685-1111	Equifax.com/personal/credit-report-services
Experian	1-888-397-3742	Experian.com/fraud/center.html
TransUnion	1-888-909-8872	Transunion.com/fraud-alerts

Please email our Investor Services Desk at investors@quantedge.com If you require any information or assistance.

Regards
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From: KOH, Meeshell (Quantedge) <meeshell.koh@quantedge.com>
Sent: 08/04/2022 3:35 PM
To: [REDACTED]
Cc: Investors (Quantedge) <investors@quantedge.com>; CORDIER, Thomas (Quantedge) <Thomas.Cordier@quantedge.com>
Subject: Quantedge Global Fund - Data Breach by Fund Administrator (For account: [REDACTED])

Dear [REDACTED]

We have received confirmation from our Fund Administrator, SS&C Fund Services (Cayman) Ltd (“**SS&C**”), on 6 April 2022, that it had inadvertently shared some of your personal data with one other investor (“**Recipient Investor**”). This happened during SS&C’s routine reporting of withholding statements for Quantedge Global Fund (US) (“**Fund**”) via email to the Fund’s counterparties. This information is required to be provided in order to ensure that the Fund is not subject to excess withholding tax on US source income, as described in the PPM. During this process, SS&C erroneously added the Recipient Investor’s email address in the distribution list intended for the Fund’s counterparties. We understand that the information disclosed comprises your full name, address, social security number / tax identification number and percentage allocation in the Fund.

Upon becoming aware of this incident, we promptly reached out to the Recipient Investor, and they have confirmed that the erroneously sent email and information therein have been deleted and they further confirmed that they have not shared any of this information with any other party.

SS&C is conducting an immediate investigation into this matter, including reviewing its internal processes to prevent such incidents from occurring again. You can expect an update with further details soon. In the meantime, Quantedge will follow up closely with SS&C to ensure that this serious matter is dealt with in a timely manner. Quantedge will also be notifying the relevant regulatory authorities of this matter where required by and consistent with applicable law.

We apologize for the inconvenience caused. If you require any further information or assistance, please email our Investor Services Desk at investors@quantedge.com.

Regards
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