



C.R.England  
Return to IDX  
P.O Box 989728  
West Sacramento, CA 95798-9728

TO ENROLL, PLEASE CALL:

1-833-909-0993

OR VISIT:

<https://response.idx.us/cr-england>

Enrollment Code: <<Enrollment>>

<<First Name>> <<Last Name>>

<<Address1>>

<<Address2>>

<<City>>, <<State>> <<Zip>>

May 23, 2022

**RE: Notice of Data Security Incident.**

Dear <<First Name>> <<Last Name>>,

I am writing to inform you of a recent data security incident experienced by C.R. England that may have involved your personal information. The security of your information is a top priority for C.R. England. This is why I am writing to notify you of this incident, informing you about steps that can be taken to help safeguard your personal information, to offering you complimentary credit monitoring and identity monitoring service.

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

Massachusetts law also allows consumers to place a security freeze on their credit reports. A security freeze prohibits a consumer reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing or other services.

To place a security freeze on your credit report, you must send a written request to **each** of the three major consumer reporting agencies:

Equifax Security Freeze: P.O. Box 105788, Atlanta, GA 30348, 1-800-685-1111, [www.equifax.com](http://www.equifax.com)

Experian Security Freeze: P.O. Box 9701, Allen, TX 75013, 1-888-397-3742, [www.experian.com/freeze/center.html](http://www.experian.com/freeze/center.html)

TransUnion Security Freeze: P.O. Box 2000, Chester, PA, 19016, 1-888-909-8872, [freeze.transunion.com](http://freeze.transunion.com)

In order to request a security freeze, you will need to provide the following information:

1. Full name and any suffixes;
2. Social Security Number;
3. Date of birth;
4. If you have moved in the past five years, provide the addresses where you have lived over the prior five years;
5. Proof of current address such as a current utility bill or telephone bill;
6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.);
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft;

The consumer reporting agencies have three (3) business days after receiving your request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password, or both that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must call or send a request to the consumer reporting agencies and include proper identification (name, address, and Social Security Number) and the PIN or password provided to you when you placed the security freeze as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The consumer reporting agencies have three (3) business days after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must send a request to each of the three consumer reporting agencies and include proper identification (name, address, and Social Security Number) and the PIN or password provided to you when you placed the security freeze. The consumer reporting agencies have three (3) business days after receiving your request to remove the security freeze. No fee is required to be paid to any of the consumer reporting agencies to place, lift or remove a security freeze.

In order to determine whether any unauthorized credit was obtained with your information, you may obtain a copy of your credit report at [www.annualcreditreport.com](http://www.annualcreditreport.com) or 1-877-322-8228. You may also request information on how to place a fraud alert by contacting any of the above consumer reporting agencies. A fraud alert is intended to alert you if someone attempts to obtain credit in your name without your consent. It is recommended that you remain vigilant for any incidents of fraud or identity theft by reviewing credit card account statements and your credit report for unauthorized activity. You may also contact the Federal Trade Commission (FTC) to learn more about how to prevent identity theft:

FTC, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, D.C. 20580,  
[www.ftc.gov/bcp/edu/microsites/idtheft/](http://www.ftc.gov/bcp/edu/microsites/idtheft/), 1-877-IDTHEFT (438-4338).

You can also enroll in the IDX identity protection services being provided to you, at no cost, through IDX. The identity protection services include 24 months of credit monitoring, dark web monitoring, \$1 million identity theft reimbursement insurance, and fully managed identity recovery services at no cost to you. To receive these services, you must be over the age of 18 and have a Social Security number, an established credit file, and a residential address in the United States that is associated with your credit file.

To enroll in the complimentary identity protection services offered in this letter, you can call 1-833-909-0993 or visit <https://response.idx.us/cr-england> and use the Enrollment Code provided at the top of this letter. Please note that the deadline to enroll is August 23, 2022.

If you have any questions or would like assistance in enrolling in the services offered, please call 1-833-909-0993 Monday through Friday from 7:00 a.m. to 7:00 p.m. Mountain Time.

The privacy and security of your information is a top priority for C.R. England. We take this incident very seriously and we regret any worry or inconvenience this may cause you.

Sincerely,

Chad England, Chief Executive Officer  
C.R. England