

**METROWEST MEDICAL CENTER**

Framingham Union Hospital • Leonard Morse Hospital



Re: Notice of Unlawful or Unauthorized Access, Use or Disclosure of Medical Information.
Reference # PM008024

Dear ,

MetroWest Medical Center (MMW) is committed to protecting your personal and medical information. This commitment includes notifying you if we believe that an incident may have exposed your medical information to any unintended individual(s).

On May 11, 2022, it was reported to me that on October 14, 2021, your protected health information (PHI) was inappropriately shared by an affiliate of MMW to an unauthorized third party. There are no additional actions required on your part as a result of this disclosure. The type of PHI shared includes your name, address, demographics (race, age, gender, etc.), date of birth, date of service, medical record number, account number, diagnosis/condition, and progress notes. Your financial information or social security number was not disclosed.

I sincerely apologize for this incident. In accordance with Privacy Rule, we are notifying you of this incident and our actions taken to address this matter. The protection of patient information is of the utmost importance to MetroWest Medical Center, and we take this matter very seriously. To that end, an investigation was conducted into what occurred. Remediation measures have been taken to prevent this type of occurrence from happening again.

We offer you our sincere apology for this matter. Should you have any questions about the information contained in this letter, please call me at 508-383-1515.

Sincerely,

John Goulart
Hospital Compliance Officer