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<<Date>> (Format: Month Day, Year)

<<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>  
<<address\_1>>  
<<address\_2>>  
<<city>>, <<state\_province>> <<postal\_code>>  
<<country>>

000001 2/3

**RE: NOTICE OF DATA BREACH**

Dear <<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>,

We are writing to inform you of a security incident at OneDigital (a business associate of your health plan), the steps we are taking to protect you following the incident, and the steps you can take to help protect yourself.

**What Happened**

On or around January 20, 2021, OneDigital detected unusual activity on its network. Upon discovery of the unusual activity, on or around January 21, 2021, OneDigital promptly removed access to all systems in our data center and secured the network to block, contain and eliminate the unauthorized individual(s) and remediate any potential negative impact.

**What Information Was Involved**

Based on our investigation, we believe that an unauthorized individual(s) may have obtained personal data about you and your enrolled dependent(s) that was collected in the course of enrolling you in your plan benefits. This information may include your name, address, date of birth, healthcare provider, health insurance number, group number, dates and types of health care services, medical record number, lab results, prescription, payment and claims information, and Social Security number.

**What We Are Doing**

In response to this incident, OneDigital conducted a thorough forensic analysis and investigation. After blocking, containing, and eliminating the unauthorized individual(s), OneDigital implemented additional security measures to further fortify its network's security measures and protocols, including enhancing administrative and technical safeguards and instituting more frequent and rigorous security training.

Additionally, to assist you in monitoring your accounts, you may request free identity theft protection services by visiting [onedigital.kroll.com](http://onedigital.kroll.com) by <<variable text>>. The services include complimentary Kroll Identity Monitoring, Fraud Consultation, and Identity Theft Restoration at no cost to affected participants for 24 months. Kroll is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data.

**What You Can Do**

We ask that you remain alert. Be on the alert for suspicious activity related to your financial accounts and credit reports. We encourage you to regularly monitor your statements and records to ensure there are no transactions or other activities that you did not initiate or authorize. You may file a police report regarding this incident. For more information on how to help protect against identity theft, please review the enclosed "Additional Resources" section included with this letter. This section describes additional steps you can take to help protect your identity, including recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on your credit file with no cost to you.

**For More Information**

Please be assured that we are committed to helping you protect your protected health information and identity and ensuring that your information is safe and secure. We regret this incident and apologize for any concern it may have caused you. If you have further questions regarding this matter, please do not hesitate to call (855) 551-1516 from 8:00 a.m. - 5:30 p.m. Central Time, Monday – Friday.

Sincerely,

OneDigital Corporate Privacy Officer

To obtain information about fraud alerts, no charge security freezes, and preventing identity theft you may contact the Federal Trade Commission, credit reporting agencies, or your state consumer protection agency. Federal law allows you to get a free copy of your credit report every 12 months from each credit reporting company via [www.annualcreditreport.com](http://www.annualcreditreport.com).

Credit Reporting Bureaus	Contact Information
<b>Equifax</b>	P.O. Box 740241, Atlanta, GA 30374-0241; 866-349-5191; <a href="https://www.equifax.com/">https://www.equifax.com/</a>
<b>Experian</b>	475 Anton Blvd., Costa Mesa, CA 92626; 714-830-7000; <a href="https://www.experian.com/">https://www.experian.com/</a>
<b>TransUnion</b>	P.O. Box 2000 Chester, PA 19016-2000; 833-395-6938; <a href="https://www.transunion.com/">https://www.transunion.com/</a>
Federal Agency	Contact Information
<b>Federal Trade Commission</b>	600 Pennsylvania Avenue, NW, Washington, DC 20580; 202-326-2222; <a href="https://www.consumer.gov/">https://www.consumer.gov/</a>
State Agencies	Contact Information
<b>Alabama</b>	Alabama Office of the Attorney General; 1-800-392-5658; <a href="http://www.ago.state.al.us/">http://www.ago.state.al.us/</a>
<b>Alaska</b>	Office of Attorney General; 888-576-2529; <a href="http://www.law.alaska.gov/department/civil/consumer/">http://www.law.alaska.gov/department/civil/consumer/</a>
<b>Arizona</b>	Arizona Office of the Attorney General-Phoenix; 602-542-5763; <a href="http://www.azag.gov/">http://www.azag.gov/</a>
<b>Arkansas</b>	Arkansas Office of the Attorney General; 1-800-482-8982; <a href="http://www.arkansasag.gov/">http://www.arkansasag.gov/</a>
<b>California</b>	California Office of the Attorney General; 1-800-952-5225; <a href="http://www.oag.ca.gov/">http://www.oag.ca.gov/</a>
<b>Colorado</b>	Colorado Office of the Attorney General; 1-800-222-4444; <a href="http://www.stopfraudcolorado.gov/">http://www.stopfraudcolorado.gov/</a>
<b>Connecticut</b>	Connecticut Office of the Attorney General; 860-808-5420; <a href="http://www.ct.gov/ag">http://www.ct.gov/ag</a>
<b>Delaware</b>	Delaware Department of Justice; 1-800-220-5424; <a href="http://www.attorneygeneral.delaware.gov/">http://www.attorneygeneral.delaware.gov/</a>
<b>Florida</b>	Florida Office of the Attorney General; 1-866-966-7226; <a href="http://myfloridalegal.com/">http://myfloridalegal.com/</a>
<b>Georgia</b>	Georgia Office of the Attorney General; 1-800-869-1123; <a href="http://consumer.georgia.gov/">http://consumer.georgia.gov/</a>
<b>Hawaii</b>	Hawaii Office of the Attorney General; 808-586-1500; <a href="http://ag.hawaii.gov/">http://ag.hawaii.gov/</a>
<b>Idaho</b>	Idaho Office of the Attorney General; 1-800-432-3545; <a href="http://www.ag.idaho.gov/">http://www.ag.idaho.gov/</a>
<b>Illinois</b>	Illinois Office of the Attorney General; 1-800-386-5438; <a href="http://www.illinoisattorneygeneral.gov/">http://www.illinoisattorneygeneral.gov/</a>
<b>Indiana</b>	Indiana Office of the Attorney General; 1-800-457-8283; <a href="https://www.in.gov/attorneygeneral/">https://www.in.gov/attorneygeneral/</a>
<b>Iowa</b>	Iowa Office of the Attorney General; 1-888-777-4590; <a href="http://www.iowaattorneygeneral.gov/">http://www.iowaattorneygeneral.gov/</a>
<b>Kansas</b>	Kansas Office of the Attorney General; 1-800-432-2310; <a href="http://www.ag.ks.gov/">http://www.ag.ks.gov/</a>
<b>Kentucky</b>	Kentucky Office of the Attorney General; 1-888-432-9257; <a href="https://ag.kv.gov/">https://ag.kv.gov/</a>
<b>Louisiana</b>	Louisiana Office of the Attorney General; 1-800-351-4889; <a href="http://www.ag.state.la.us/">http://www.ag.state.la.us/</a>
<b>Maine</b>	Maine Attorney General's Office; 1-800-436-2131; <a href="http://www.maine.gov/ag">http://www.maine.gov/ag</a>
<b>Maryland</b>	Maryland Office of the Attorney General; 888-743-0023; <a href="http://www.marylandattorneygeneral.gov/">http://www.marylandattorneygeneral.gov/</a>
<b>Massachusetts</b>	Massachusetts Office of the Attorney General; 617-727-8400; <a href="https://www.mass.gov/">https://www.mass.gov/</a>
<b>Michigan</b>	Michigan Office of the Attorney General; 517-335-0855; <a href="http://www.michigan.gov/ag">http://www.michigan.gov/ag</a>
<b>Minnesota</b>	Office of the Attorney General; 1-800-657-3787; <a href="http://www.ag.state.mn.us/">http://www.ag.state.mn.us/</a>
<b>Mississippi</b>	Mississippi Office of the Attorney General; 1-800-281-4418; <a href="http://www.ago.state.ms.us/">http://www.ago.state.ms.us/</a>
<b>Missouri</b>	Missouri Attorney General's Office; 1-800-392-8222; <a href="http://www.ago.mo.gov/">http://www.ago.mo.gov/</a>
<b>Montana</b>	Montana Department of Justice; 1-800-481-6896; <a href="https://dojmt.gov/consumer">https://dojmt.gov/consumer</a>
<b>Nebraska</b>	Nebraska Office of the Attorney General; 1-800-727-6432; <a href="http://www.ago.nebraska.gov/">http://www.ago.nebraska.gov/</a>
<b>Nevada</b>	Nevada Office of the Attorney General; 702-486-3132; <a href="http://www.ag.nv.gov/">http://www.ag.nv.gov/</a>
<b>New Hampshire</b>	New Hampshire Office of the Attorney General; 1-888-468-4454; <a href="http://www.doj.nh.gov/consumer">http://www.doj.nh.gov/consumer</a>
<b>New Jersey</b>	Department of Law and Public Safety; 1-800-242-5846; <a href="http://www.njconsumeraffairs.gov/">http://www.njconsumeraffairs.gov/</a>
<b>New Mexico</b>	Office of Attorney General; 1-844-255-9210; <a href="http://www.nmag.gov/">http://www.nmag.gov/</a>
<b>New York</b>	Office of the Attorney General; 1-800-771-7755; <a href="http://www.ag.ny.gov/">http://www.ag.ny.gov/</a>
<b>North Carolina</b>	North Carolina Office of the Attorney General; 1-877-566-7226; <a href="http://www.ncdoj.gov/">http://www.ncdoj.gov/</a>

- North Dakota** Office of the Attorney General; 1-800-472-2600; <https://www.attorneygeneral.nd.gov/>
- Ohio** Ohio Office of the Attorney General; 1-800-282-0515; <http://www.ohioattorneygeneral.gov/>
- Oklahoma** Oklahoma Office of the Attorney General; 405-521-3921; <http://www.oag.ok.gov/>
- Oregon** Oregon Department of Justice; 1-877-877-9392; <http://www.doj.state.or.us/consumer>
- Pennsylvania** Pennsylvania Office of the Attorney General; 1-800-441-2555; <http://www.attorneygeneral.gov/>
- Puerto Rico** Puerto Rico Department of Consumer Affairs; 787-722-7555; <http://www.pr.gov/CaruselServicios>
- Rhode Island** Rhode Island Department of the Attorney General; 401-274-4400; <http://www.riag.state.ri.us/>
- South Carolina** South Carolina Department of Consumer Affairs; 1-800-922-1594; <http://www.consumer.sc.gov/>
- South Dakota** South Dakota Office of the Attorney General; 1-800-300-1986; <http://atg.sd.gov/>
- Tennessee** Tennessee Office of the Attorney General; 615-741-1671; <http://www.tn.gov/attorneygeneral>
- Texas** Texas Office of the Attorney General; 1-800-621-0508; <https://www.texasattorneygeneral.gov/>
- Utah** Utah Office of the Attorney General; 1-800-244-4636; <https://attorneygeneral.utah.gov/>
- U.S. Virgin Islands** V.I. Department of Licensing and Consumer Affairs; 340-773-2226; <http://www.dlca.vi.gov/>
- Vermont** Vermont Office of the Attorney General; 1-800-649-2424; <http://ago.vermont.gov/>
- Virginia** Virginia Office of the Attorney General; 1-800-552-9963; <http://www.oag.state.va.us/>
- Washington** Washington Office of the Attorney General; 1-800-551-4636; <http://www.atg.wa.gov/>
- West Virginia** Office of the Attorney General; 1-800-368-8808; <http://www.ago.wv.gov/>
- Wisconsin** Wisconsin Department of Justice; 1-800-998-0700; <https://www.doj.state.wi.us/>
- Wyoming** Office of the Attorney General; 1-800-438-5799; <http://ag.wyo.gov/cpu>
- District of Columbia** DC Office of the Attorney General and Public Advocacy; 202-442-9828; <http://oag.dc.gov>