

BMS CAT, Inc.
Return Mail Processing
PO Box 999
Suwanee, GA 30024

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SAMPLE A. SAMPLE - L02
APT ABC
123 ANY ST
ANYTOWN, US 12345-6789



July 7, 2022

RE: Important Security Notification. Please read this entire letter.

Dear Sample A. Sample:

Notice of Data Breach

What Happened: We are writing to notify you that BMS CAT, Inc. (“the Company”) experienced an incident that may affect your personal information. On February 25, 2022, the Company initially discovered the incident and began its investigation. Following the initial discovery, the Company hired a forensic expert to investigate the event and uncover any potential impact on personal information. On March 11, 2022, the forensic analysis revealed that the attackers had exfiltrated some files from the Company that potentially contained personal information. The files required individual human review to determine the nature of information and affected individuals.

What Information Was Involved: We have conducted a thorough investigation to determine what personal information might have been impacted. Impacted personal information for affected individuals may include one or more of the following:

- Full Name
- Address
- Social Security Number
- Identification Number
- Tax Identification Number
- Passport Number
- Date of Birth
- Bank Account Number
- Debit or Credit Card Numbers
- Personal Health Information

What We Are Doing: We regret that this incident occurred and take the security of our information very seriously. Upon discovery of the incident, the Company responded quickly to minimize any impacts. After successful restoration and updating of systems, the Company began installing endpoint detection on its systems to monitor the environment for re-compromise and infection. We are also implementing policies and procedures regarding privileged access management, complex passwords, multi-factor authentication, email filtering, data loss prevention, and other improvements to the Company’s cybersecurity program. We have been in contact with the FBI regarding this incident.

We are aware of the concern an incident such as this can create. Accordingly, we are offering you monitoring service for two years from the date of this letter. It also would be prudent to notify your bank and monitor your account activity in the event that anyone tries to access your accounts fraudulently.

In order to activate the credit monitoring service, please navigate to the following link:

www.experianidworks.com/credit

The engagement number for this service is **B055301**. Enrollment ends on **10/31/2022**.

Your activation code is: **ABCDEFGHI**

If you have any questions, or would prefer to enroll over the phone, you may contact Experian at the following toll free number: (833) 671-0412. Please be prepared to provide engagement number **B055301**.

What You Can Do: Please remain vigilant by reviewing your account statements and monitoring credit report information. In the event you suspect identity theft, you should make a report to local law enforcement, including the Attorney General and the Federal Trade Commission. You can also obtain information about fraud alerts and security freezes from the FTC and the credit reporting agencies listed below:

- Federal Trade Commission, <https://www.ftc.gov>, 600 Pennsylvania Avenue, NW, Washington, DC 20580 1-877-FTC-HELP
- Nationwide Consumer Reporting Companies:
 - Equifax, <https://www.equifax.com>, Equifax Credit Information Services, LLC, P.O. Box 740241, Atlanta, GA 30374, 1-800-525-6285
 - Experian <https://www.experian.com>, Experian National Consumer Assistance Center, P.O. Box 4500, Allen, TX 75013, 1-888-397-3742
 - TransUnion <https://www.transunion.com>, TransUnion Consumer Relations, P.O. Box 2000, Chester, PA 19016-2000, 1-800-680-7289

To the extent you desire to freeze your credit report, you must separately place a credit freeze on your credit file at each of the three credit reporting agencies. There is no charge associated with placing a credit freeze. The following information should be included when requesting a credit freeze:

- 1) Full name, with middle initial and any suffixes;
- 2) Social Security number;
- 3) Date of birth (month, day, and year);
- 4) Current address and previous addresses for the past five (5) years;
- 5) Proof of current address, such as a current utility bill or telephone bill;
- 6) Other personal information as required by the applicable credit reporting agency.

For More Information: Please contact us if you have questions or require additional information about the incident.

Phone: (833) 671-0412

Sincerely,

BMS CAT, Inc.

Massachusetts Residents: Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it. You may contact and obtain information from the state attorney general at: Office of the Massachusetts Attorney General, One Ashburton Place, Boston, MA 02108, 1-617-727-8400, www.mass.gov/ago/contact-us.html.

Maryland Residents: You may obtain information about avoiding identity theft from the Maryland Attorney General's Office: Office of the Attorney General of Maryland, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202, www.oag.state.md.us/Consumer, Telephone: 1-888-743-0023.

North Carolina Residents: You may receive more information from the North Carolina Attorney General at www.ncdoj.gov, or by contacting the Attorney General by calling the toll free hotline within North Carolina: 877-5-NO-SCAM. You may also mail a letter to the Attorney General at North Carolina Attorney General's Office, Consumer Protection Division, 9001 Mail Service Center Raleigh, NC 27699.

New Mexico Residents: You have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

Rhode Island Residents: The Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; www.riag.ri.gov; and 1-401-274-4400. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There is one (1) Rhode Island resident impacted by this incident.

