

Return Mail Processing Center P.O. Box 6336 Portland, OR 97228-6336

```
<<Mail ID>>
<<Name 1>>
<<Name 2>>
<<Address 1>>
<<Address 2>>
<<Address 3>>
<<Address 4>>
<<Address 5>>
<<City>>, <<State>> <<Zip>>>
<<Country>>
```

<<Date>>

## Dear << Name 1>>:

Lincoln Investment Planning, LLC ("Lincoln Investment") recently discovered an incident that *may* affect the security of some of your personal information. The confidentiality, privacy, and security of information in Lincoln Investment's care is one of our highest priorities. Lincoln Investment values your privacy and deeply regrets that this incident occurred. We have implemented additional security measures designed to prevent a recurrence of such an incident and to protect the privacy of your personal information. It is our policy to have financial professionals verbally confirm with you any request for a distribution from an account before processing to ensure there are no unauthorized transactions. While we do not currently have any reason to believe that any fraud has occurred, we nonetheless want to keep you informed, and this letter provides steps you may take to better protect your information, should you feel it is appropriate to do so. If you have any questions about the incident, please call us at 844-482-0296, 9 am – 9 pm Eastern Time, Monday through Friday, except holidays.

To help protect your identity, we are offering a complimentary 24-month membership of Experian's® IdentityWorks<sup>SM</sup>. This product provides you with superior identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by September 28, 2022**. (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll at https://www.experianidworks.com/credit.
- Provide your activation code: <<Activation Code>>.

If you have questions about the product, need assistance with identity restoration, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-288-8057 by **September 28, 2022**. Be prepared to provide engagement number **B055382** as proof of eligibility for the identity restoration services by Experian.

## Additional details regarding your 24-month Experian IdentityWorks Membership:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- Experian credit report at signup: See what information is associated with your credit file. Daily credit reports are available for online members only. Offline members will be eligible to call for additional reports quarterly after enrolling.
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- Identity Restoration: Identity Restoration agents are immediately available to help you address credit and non-credit related fraud.
- Experian IdentityWorks ExtendCARE<sup>TM</sup>: You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- Up to \$1 Million Identity Theft Insurance: Provides coverage for certain costs and unauthorized electronic fund transfers. The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

We also encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit <a href="www.annualcreditreport.com">www.annualcreditreport.com</a> or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

- 1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. Addresses for the prior two to five years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.); and
- 7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

| Equifax                                  | Experian                       | TransUnion                         |
|--|--------------------------------|------------------------------------|
| https://www.equifax.com/personal/credit- |                                | https://www.transunion.com/credit- |
| report-services/                         | https://www.experian.com/help/ | help                               |
| 1-888-298-0045                           | 1-888-397-3742                 | 1-833-395-6938                     |
| Equifax Fraud Alert, P.O. Box 105069     | Experian Fraud Alert, P.O. Box | TransUnion Fraud Alert, P.O. Box   |
| Atlanta, GA 30348-5069                   | 9554, Allen, TX 75013          | 2000, Chester, PA 19016            |
| Equifax Credit Freeze, P.O. Box 105788   | Experian Credit Freeze, P.O.   | TransUnion Credit Freeze, P.O.     |
| Atlanta, GA 30348-5788                   | Box 9554, Allen, TX 75013      | Box 160, Woodlyn, PA 19094         |

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

You can also further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself, by contacting the consumer reporting agencies, your state Attorney General, or the Federal Trade Commission (FTC). The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; <a href="https://www.consumer.ftc.gov/features/feature-0014-identity-theft">https://www.consumer.ftc.gov/features/feature-0014-identity-theft</a>; 1-877-ID-THEFT (877-438-4338); and TTY: 866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can also obtain further information on how to file such a complaint by way of the contact information listed above. Instances of known or suspected identity theft should also be reported to law enforcement, the FTC, and the Massachusetts Attorney General.

We understand that you may have questions that are not addressed in this notice. If you have additional questions or concerns, please contact us at 844-482-0296, 9 am - 9 pm Eastern Time, Monday through Friday, except holidays.

We apologize for any inconvenience or concern this incident causes you.

Sincerely,

Edward Forst

Chief Executive Officer

Lincoln Investment Planning