

[REDACTED]

July 28, 2022

RE: Account(s) [REDACTED]

Dear [REDACTED],

It has been brought to Davenport & Company LLC's ("the Firm" or "Davenport") attention that personal information including your name and account number(s) for the account(s) listed above was exposed to another Davenport client.

Davenport strives to provide superior customer service and we consider our client's privacy a serious matter. We apologize for any inconvenience or concern this incident may have caused and assure you we will continue to review our internal controls to determine how we may further improve our processes. We will take any action deemed appropriate to prevent such an incident reoccurring in the future.

While Davenport is highly confident no issues will result from this situation, we wish to offer you fraud-monitoring service. Davenport will reimburse you for the cost of a fraud monitoring service for one year. There are numerous services available to choose from; one such service is Identity Guard (1-800-452-2541). Please understand we are not endorsing Identity Guard. It is simply one service we are aware of; however, you may want to investigate other providers or seek advice from a trusted relative or friend.

You are also entitled to a free credit report annually from each service below. You can request the reports by phone at the numbers listed below.

Equifax: 1-877-576-5734

Experian: 1-888-397-3742

TransUnion: 1-800-680-7289

If you have questions, please do not hesitate to call me at 804.697.2979. Thank you for allowing Davenport to serve your investment needs.

Sincerely,

  
Jessica Ebeling-Gulley  
AML Compliance Officer

Cc: Wortie Ferrell II, SVP - Investments