

Office of the Attorney General
Office of Consumer Affairs and Business Regulation
August 1, 2022

Kennedys

Notice of Incident

Dear Pulsz Customer

Yellow Social Interactive writes to inform you of an IT security incident from a bug bounty detectorist that may have impacted some personal information that you provided to us. This correspondence provides you with information about the incident, our response, and additional steps you may take should you determine it appropriate.

On or about April 27, 2022, YSI received a communication from an individual identifying himself as a bug bounty detectorist. Such individuals look for IT vulnerabilities or “bugs,” and inform companies of them in the hope for an award or “bounty.” Here, the individual told YSI that he found an application programmable interface (API) vulnerability that allowed him to access data from a supporting YSI database. YSI immediately investigated the vulnerability and promptly fixed it. The personal information involved was names, driver’s license number and state or in some limited instances passport number. We are reaching out to notify you about the event. We have fixed the bug, and have seen that any data copied by the detectorist has been destroyed.

Please refer to Appendix A below for further steps that you may choose to undertake if you believe it appropriate. Your account security is important to us and if you have any questions about this, you may contact us on notifications@ysi-group.com or by phone at [+1 \(424\) 371-7304](tel:+14243717304).

Sincerely,

Your YSI team

Appendix A

Placing a Fraud Alert on Your Credit File

You may take some of these steps to remain vigilant should you think it. You may, free of charge, place an initial 1-year “fraud alert” on your credit files, at no charge. A fraud alert tells creditors to contact you personally before they open any new accounts. To place a fraud alert, call any one of the three major credit bureaus at the numbers listed below.; as soon as one credit bureau confirms your fraud alert, they will notify the others:

Equifax P.O. Box 105069 Atlanta, GA 30348 www.equifax.com 1-800-525-6285	Experian P.O. Box 2002 Allen, TX 75013 www.experian.com 1-888-397-3742	TransUnion LLC P.O. Box 2000 Chester, PA 19016 www.transunion.com 1-800-680-7289
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Placing a Security Freeze on Your Credit File

If you are very concerned about becoming a victim of fraud or identity theft, you may request a “security freeze” be placed on your credit file, *at no charge*. A security freeze prohibits, with certain specific exceptions, the consumer reporting agencies from releasing your credit report or any information from it without your express authorization. You may place a security freeze on your credit report by sending a request in writing or by mail, to all three nationwide credit reporting companies. To find out more about how to place a security freeze, you can use the following contact information:

Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348 https://www.freeze.equifax.com 1-800-685-1111	Experian Security Freeze P.O. Box 9554 Allen, TX 75013 http://experian.com/freeze 1-888-397-3742	TransUnion Security Freeze P.O. Box 2000 Chester, PA 19016 http://www.transunion.com/securityfreeze 1-888-909-8872
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In order to place the security freeze, you’ll need to supply your name, address, date of birth, Social Security number and other personal information. After receiving your freeze request, each credit monitoring company will send you a confirmation letter containing a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze. If your personal information has been used to file a false tax return, to open an account or to attempt to open an account in your name or to commit fraud or other crimes against you, you may file a police report in the city in which you currently reside. If you do

place a security freeze *prior* to enrolling in the credit monitoring service as described above, you will need to remove the freeze in order to sign up for the credit monitoring service. After you sign up for the credit monitoring service, you may refreeze your credit file.

Obtaining a Free Credit Report

Under federal law, you are entitled to one free credit report every 12 months from each of the above three major nationwide credit reporting companies. Call **1-877-322-8228** or request your free credit reports online at www.annualcreditreport.com. Once you receive your credit reports, review them for discrepancies. Identify any accounts you did not open or inquiries from creditors that you did not authorize. Verify all information is correct. If you have questions or notice incorrect information, contact the credit reporting company.

Additional Resources

Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission (FTC) recommends that you check your credit reports periodically. Checking your credit report periodically can help you spot problems and address them quickly. If you find suspicious activity on your credit reports or have reason to believe your information is being misused, call your local law enforcement agency and file and obtain a police report. Be sure to obtain a copy of the police report, as many creditors will want the information it contains to absolve you of the fraudulent debts. You may also file a complaint with the FTC by contacting them on the web at www.ftc.gov/idtheft, by phone at 1-877-IDTHEFT, (1-877-438-4338), or by mail at Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580. Your complaint will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcement for their investigations. In addition, you may obtain information from the FTC about fraud alerts and security freezes.