



MutualOne.com  
508.820.4000  
PO Box 9006  
Framingham MA 01701

Offices in Framingham and  
Natick

September 6, 2022

Re: Account Number Ending in

Dear:

Thank you, for your recent inquiry regarding your MutualOne Bank Debit Card.

It is our intention to assist you in any way possible. We have, therefore, provided provisional credit for the following disputed transactions totaling \$288.24.

\$23.86	LYFT RIDE SUN 10A 8558659553 CA 8/16
\$22.69	LYFT 2 RIDES 08-2 8558659553 CA 8/24
\$20.74	LYFT 2 RIDES 08-2 8558659553 CA 8/22
\$25.00	MY NAILS FRAMINGHAM MA 8/29
\$119.98	MABRI FLOW 8336414744 GA 8/29
\$49.99	FIESTATODAYGADGETS 8444235434 NY 8/29
\$12.99	SPOTIFYUS 150 GREENWICH ST NEW YORK NY 8/26
\$12.99	Spotify USA New York NY 8/1

These funds will be in your account pending our research of the disputed transaction. However, please note this is PROVISIONAL credit and may be reversed if our research determines the transaction is valid.

After completing our investigation for the 2 transactions listed below, we found that as of today's date the disputed transactions have not posted to your account.

\$1.50	LYFT 8/26
\$39.97	GETDUNERYCREAM 8/26

If these transactions do post to your account, please contact the bank to reopen the dispute.

We regret any inconvenience this matter may have caused you. If you have any questions or need additional information, please contact Client Services at (508) 820-4000.

Sincerely,

Cheryl A. Suarez,  
Operations Manager