

Dear member,

Fusion Credit Union takes the privacy and security of its members very seriously.

As recently communicated, Fusion Credit Union has been impacted by a cybersecurity incident that was experienced by one of its managed services providers. Based on our thorough investigation, **there is no evidence that any personal information was taken or misused as a result of this incident**, and given our immediate and comprehensive actions, we consider the risk to members low.

As a precautionary measure, we are offering all members free identity theft and credit monitoring services for the next 24 months. This service will be provided to our members out of an abundance of caution, and as a means of ensuring peace of mind regarding your credit file. Please contact TransUnion directly at 1-888-228-4939 to sign up, and for specific details related to the complementary identify theft and credit monitoring services.

If you have questions regarding this notification, please email us at [inquiries@fusioncu.com](mailto:inquiries@fusioncu.com) or call us at 1-800-251-8002.

We take this incident, and the privacy and protection of your information, extremely seriously. The success and wellness of our members and our communities remains at the heart of all our decisions, at all levels. We are profoundly grateful for your understanding and support, and we regret any impact this incident may have caused you.

Sincerely,

Darwin Johns  
CEO  
Fusion Credit Union