



10/11/2022

IMPORTANT INFORMATION ABOUT YOUR VILLAGE BANK DEBIT MASTERCARD

PREVIOUS CARD NUMBER ENDING IN: 7

Your previous card has already been closed. This letter is for your information and to ensure you that your current card, if reordered, is active and secure.

We have received a security bulletin from MasterCard regarding a potential security breach.

You are receiving this notification because you initiated a debit card transaction with the impacted merchant some time before or during the affected time period. Your Village Bank Debit MasterCard may have been involved.

The Village Bank's computer and debit card networks were not breached at any time and your confidential information on our systems remain safe.

NATURE OF THE SECURITY BREACH OR UNAUTHORIZED USE OR ACCESS

Event Description: Recovery of account data from the BidenCash Darkweb Carding Marketplace advertised for free on 06 October 2022. This Alert discloses the payment account numbers that were exposed to potential compromise.

For additional information on BidenCash please see the following resources:

- <https://blog.cyble.com/2022/10/07/bidencash-strikes-again-over-1-2-million-compromised-payment-cards-data-leaked/>
- <https://www.bleepingcomputer.com/news/security/darkweb-market-bidencash-gives-away-12-million-credit-cards-for-free/>

Electronic Data possibly compromised: Customer name and address, Account number, Expiration date, and CVC2

Start Date: Unknown

End Date: Unknown

Protecting your account against fraudulent activity is a top priority for us!

A high level review of debit card activity against your account has not found any unusual or unauthorized transactions as a result of this suspected breach. All debit card transactions are run through our sophisticated real-time fraud detection system for monitoring.

If you have any questions please contact us at (617) 969-4300 or visit your local branch.

Sincerely,

The Village Bank Operations Department



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