

DATE

CUST NAME  
CUST ADDRESS  
CITY, STATE, ZIP

We have been notified that your debit card ending in ##### has been compromised. The information that was possibly compromised is the magnetic strip data and/or card number and expiration date.

On DATE, you were contacted by The Cooperative Bank of Cape Cod to verify possible fraudulent transactions on your debit card. You reported to us that the transactions were fraudulent.

Upon notification of the fraud, your debit card was closed. If you have not already received a replacement card, you may visit any of our full service branches to receive a new Instant Issue Debit Card. If you are unable to visit a branch, please contact the Customer Assistance Center at 508.568.3400 and we will place an order for a new card to be mailed to you.

We remind you to remain vigilant over the next twelve to twenty four months and report any suspicious activity on your account immediately by contacting us at 508-568-3200.

Thank you for your cooperation.

Sincerely,

TCBCC EMPLOYEE NAME

Deposit Operations Representative