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October 13, 2022

R. B. Pamplin Corporation Employees, Retirees, and Beneficiaries  
Who Do or Who Are or Were Eligible to Participate the Company's Pension or Savings Plans  
(Retirement Plans)

Re: Notice of Data Breach

I am the Vice President of Administration for Mount Vernon Mills as well as a Plan Administrator Representative for the above referenced Retirement Plans. It is my job to help protect the privacy of the personal information of our employees, retirees and beneficiaries who participate in the Company's Retirement Plans; and to investigate any incidents in which such personal information may have been improperly accessed or acquired by unauthorized persons. I am writing to notify you about a data security incident that impacted your personal data.

#### **WHAT HAPPENED**

On August 20, 2022, unauthorized persons hacked into the account of individuals at the Company who maintain information for the Retirement Plans for the Company's employees, retirees, and beneficiaries who participate in or are or were eligible for the Company's plans. The unauthorized persons encrypted the servers on which data was stored so that the Company could no longer access the account data. Consequently, the Company immediately launched an internal investigation and contracted with two outside firms to assist with the investigation. On September 1, 2022, the Company's investigation determined that the unauthorized persons had not only encrypted the Company's data, they also acquired and began to sell certain data on the dark web regarding employees, retirees, and beneficiaries who participate in or are or were eligible for the Company's Plans.

#### **WHAT INFORMATION WAS INVOLVED**

The personal information involved in this cyberattack included the names, Social Security Numbers, birth dates, and addresses of employees, retirees and beneficiaries who participate in or are or were eligible for the Company's retirement plans. There is no evidence that the unauthorized persons accessed or acquired any health-related information or any financial information such as account numbers, routings, or credit cards information.

#### **WHAT WE ARE DOING**

The Company takes this incident very seriously. Immediately after the Company's determination that a data breach had occurred on September 1, 2022, the Company took the following steps to contain, mitigate, and remedy the security incident:

- Contracted with a third outside firm to assist the Company with its efforts to mitigate the effects of the cyberattack and to prevent future cyberattacks;
- Improved security firewalls;

- Upgraded software versions;
- Changed all system passwords and strengthened security rules; and
- Recovered or rebuilt the data that was subject to the cyberattack.

The Company is also providing you with the following resources, free of charge, to monitor your credit history and repair problems related to identity theft in the unlikely event that should occur:

**EverSafe Credit Monitoring** including single bureau credit monitoring, daily dark web scan, postal change of address alerts, 24/7 US-Based Customer Care, overseen by former fraud prosecutor, fraud remediation & identity restoration support, Toll-Free Hotline(1-888-575-3837) and Email Support for Suspicious Emails, Texts or Calls, Caregiver Support, unlimited “Trusted Advocates” to serve as a second set of eyes to receive alerts, and monthly newsletter & ScamWatch.

You can enroll in this free service at <https://www.EverSafe.com/MVMass>. When you enroll in **EverSafe** Credit Monitoring, you will be covered for **18 months**.

**EverSafe’s** 24/7 US-Based Customer Care can be reached at 1-888-575-3837.

Any information you give EverSafe to sign up for their services is only used to create your EverSafe account. The Company will never ask EverSafe for this information.

### WHAT YOU CAN DO

The Company suggests that you closely monitor your bank and credit card accounts and routinely obtain your credit report from one or more of the national credit reporting companies. You may get a free copy of your credit report annually in these ways:

- Online at [annualcreditreport.com](http://annualcreditreport.com)
- Call toll-free 1-877-322-8228
- Mail an Annual Credit Report Request Form (forms are on the website at [annualcreditreport.com](http://annualcreditreport.com)) to Annual Credit Report Request Service, PO Box 105281, Atlanta, GA 30348-5281.

You may also obtain a copy of your credit report from one or more of these three national credit-reporting companies:

<p><b>Equifax</b> PO Box 740241 Atlanta, GA 30374-0241 1-800-685-1111 <a href="http://equifax.com">equifax.com</a></p>	<p><b>Experian</b> PO Box 9532 Allen, TX 75013 1-888-397-3742 <a href="http://experian.com">experian.com</a></p>	<p><b>TransUnion</b> PO Box 2000 Chester, PA 19022 800-916-8800 <a href="http://transunion.com">transunion.com</a></p>
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To place a credit freeze with one or more of the three national credit-reporting companies, please contact the company at their website listed below:

**Equifax Security Freeze:** <https://www.equifax.com/personal/credit-report-services/credit-freeze/>

**Experian Security Freeze:** <https://www.experian.com/freeze/center.html>

**TransUnion Security Freeze:** <https://freeze.transunion.com>

To learn more about how to take proactive steps to protect yourself against identity theft, you may contact the Federal Trade Commission (FTC) at the FTC website ([www.ftc.gov](http://www.ftc.gov)), by dialing 1-877-ID-Theft (1-877-438-4338), or by writing to the FTC at the following address:

FTC Consumer Response Center  
600 Pennsylvania Ave., NW, H-130  
Washington, DC 20580

You also have the right to obtain any police report filed regarding this data breach.

#### **FOR MORE INFORMATION**

Should you have questions regarding this matter and the protections available to you, please do not hesitate to call me at (864) 688-7100 or email me at [GaryW@mvmills.com](mailto:GaryW@mvmills.com) for assistance.

Sincerely,

*Gary R. Williams*

Gary R. Williams  
Vice President of Administration