

28917

Med Pay Partners, LLC
807 Worcester St
Springfield, MA 01151

January 24, 2023

Dear

It has been brought to my attention that the W-2's that were mailed to you were in the incorrect envelope and had your social security information visible in the window. As such, I have notified the Massachusetts Office of Consumer Affairs and Business Regulations and the Massachusetts Attorney General's Office of this data breach.

Med Pay Partners will be offering credit monitoring services for a period of twenty-four months to all affected employees. In order to enroll in the credit monitoring service, please contact me directly at 413-304-2501 extension 101. The credit monitoring will be for a period of 24 months using Identity Guard. Please use the below link for the Identity Guard website, select the "Ultra Plan", provide the information requested to establish your account and then contact me directly and I will provide you with the payment information.

[Save on the #1 Identity theft protection today - Get Identity Guard now!](#)

Some of the services Identity Guard Ultra provides are:

- US-based Customer Care Team
- \$1 Million Identity Theft Insurance
- White Glove Fraud Resolution
- Data Breach Notifications
- Dark Web Monitoring
- High Risk Transaction Monitoring
- Bank Account Monitoring
- Credit & Debit Card Monitoring
- 401(k) & Investment Monitoring
- Home Title Monitoring
- 3 Bureau Credit Monitoring
- 3 Bureau Annual Report

- Experian Credit Lock

In addition to establishing the credit monitoring, you may want to contact the three credit bureaus directly to put additional monitoring or credit freezes on your credit accounts. The contact information for the three credit bureaus is as follows:

Equifax: equifax.com/personal/credit-report-services or 1-800-685-1111

Experian: experian.com/help or 1-888-397-3742

TransUnion: transunion.com/credit-help or 1-888-909-8872

I sincerely apologize for this gross error and will work you to put in place measures to mitigate potential harm due to this exposure.

Sincerely,

Tammy Colby

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