

MutualOne.com 508.820.4000 PO Box 9006 Framingham MA 01701

Offices in Framingham and Natick

February 1, 2023

Re: Account Number Ending:

Dear:

Thank you, for your recent inquiry regarding your MutualOne Bank Debit Card.

We have credited the above account for the following disputed transaction(s).

\$33.68 lilaclivia CBA Fee:0.30 lilaclivia UK GB 1/4(FIS)

This letter also advises you that the investigation is now complete, and the credit posted to your account on February 1, 2023 is final. The Fiserv Network has settled the transaction.

If you have any questions or need additional information, please contact Client Services at (508) 820-4000.

Sincerely,

Douna M Sahely

Donna M Sahely

Senior Operations Specialist