Riverside Community Care

Leading the Way in Behavioral Healthcare & Human Services

December 19, 2022

Dear

Riverside Community Care, Inc. is committed to protecting the confidentiality and security of our clients' information. We are writing to inform you of an incident involving your protected health information.

I am writing to review our phone conversation yesterday when I informed you that your protected information was breached by a staff member regarding some of your mental health, medical and psychiatric information.

When this breach was discovered, we immediately conducted an internal review to determine who accessed this information and actions have been taken to ensure that there will not be a reoccurrence.

We apologize for this breach of confidentiality. If you would like to discuss this situation, please feel free to contact me or Riverside's Privacy Officer at 781-329-0909.

Sincerely,

Valerie Pierre, LMHC

Assistant Program Director

Somerville Outpatient Center

781-329-0909

CC:

Privacy Officer Files

Riverside Community Care

Leading the Way in Behavioral Healthcare & Human Services

December 19, 2022

Dear

Riverside Community Care, Inc. is committed to protecting the confidentiality and security of our clients' information. We are writing to inform you of an incident involving your daughter protected health information.

I am writing to review our phone conversation yesterday when I informed you that your daughter's protected information was breached by a staff member regarding some of your daughter's mental information.

When this breach was discovered, we immediately conducted an internal review to determine who accessed this information and actions have been taken to ensure that there will not be a reoccurrence.

We apologize for this breach of confidentiality. If you would like to discuss this situation, please feel free to contact me or Riverside's Privacy Officer at 781-329-0909.

Sincerely,

Valerie Pierre, LMHC

Assistant Program Director

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