



Main Street
BANK

**IMPORTANT NOTICE ABOUT YOUR MASTERCARD DEBIT CARD
AND YOUR PERSONAL INFORMATION**

February 23, 2023

CARDHOLDER NAME
CARDHOLDER ADDRESS 1
CARDHOLDER ADDRESS 2

Dear CARDHOLDER,

This is to alert you that during **November 21, 2021 through October 31, 2022**, a "suspected data compromise of a merchant's payment card environment" of personally identifiable/protected data occurred. We have reason to believe that some of our customers may have had their card data compromised (which could include card names, numbers, and card expiration dates) in the incident.

At this time, we have no reason or evidence to believe that an unauthorized individual retrieved any personal information such as social security numbers or Main Street Bank account numbers.

Main Street Bank takes its obligation to safeguard personally identifiable protected data entrusted to us very seriously and therefore deem it necessary to bring this situation to your attention. We want to inform you of what we are doing to protect you and what you can do to protect yourself.

You may visit a branch for an Instant Issued card, or you may request we mail your new MSB debit card in about 10-12 business days.

If you have established automated transactions with merchants (i.e. EZ pass, health clubs, internet service providers, etc.) please remember to give them your new card number and expiration date.

Here are the actions we recommend you take to protect yourself, and what we will do to assist you:

1. You should be mindful for the next 12-24 months in reviewing your account statements and notify us of any suspicious activity.
2. Using Main Street Bank Internet Banking will allow you to monitor your account activity helping to ensure your account security
3. Notify us immediately if you feel an unauthorized transaction has been charged to your account. Consumers are protected against loss due to fraud by State and Federal laws.

In addition, there are steps you may consider taking to avoid any issues about your personal information or security. You may contact the fraud departments of the three major credit reporting agencies to discuss your options. You should review your credit report and may obtain your report by contacting and of the credit reporting agencies listed below. You may also receive a free annual credit report at www.annualcreditreport.com. You have the rights to place a free 90-day fraud alert on your credit file. A fraud alert lets creditors know to contact you before opening new accounts. It may delay your ability to obtain credit. To place a fraud alert on your credit report, contract the three agencies below:

Experian
(888)397-3742
PO BOX 9532
Allen TX 75013
www.experian.com

Equifax
(877)478-7625
PO Box 740241
Atlanta GA 30374
www.equifax.com

TransUnion
(800)680-7289
PO Box 6790
Fullerton CA 92834
www.transunion.com