



Member FDIC

March 10, 2023

Angel and Gary Blaisdell
182 S Row Rd
Townsend, MA 01469-1304

Dear Angel and Gary,

At Enterprise Bank, we value your relationship with us and respect and protect the privacy of all our customers' information. We are following up on our recent conversations regarding the compromise of your email and the exposure of your personal information. We are working with our team members to reinforce our policies and procedures and apologize for any inconvenience this incident has caused.

Based on our conversations, you have already filed a police report and we have filed an Internet Crime Complaint. We will also be notifying our regulators, the Massachusetts Attorney General, and the Office of Consumer Affairs and Business Regulation. We previously shared recommendations with you regarding your email compromise, including having a third party review your devices and implement multi-factor authentication on your email/network. We also shared recommendations regarding identity theft from the Federal Trade Commission about how to place a credit freeze and how to monitor your credit. We offered two years of credit monitoring services through Deluxe for both of you that we can start as soon as you provide us authorization (by phone call, email, or mail).

Please remain vigilant and notify us of any fraudulent activity or identity theft incidents. If you have any questions, please contact me directly at (978) 656-5692 or Meaghan.Lally-McGurl@ebtc.com.

Sincerely,

A handwritten signature in cursive script that reads 'M. Lally-McGurl'.

Meaghan Lally-McGurl
Chief Information Security Officer, SVP