

<<Date>>> (Format: Month Day, Year)

<<first_name>> <<middle_name>> <<last_name>> <<suffix>> <<address_1>> <<address_2>> <<city>>, <<state_province>> <<postal_code>> <<country>>

Notice of Data Incident

Dear <<first_name>> <<middle_name>> <<last_name>> <<suffix>>,

Shenkman Capital Management, Inc. ("Shenkman Capital") recently became aware that 1099R tax forms prepared and issued on Shenkman Capital's behalf by a third-party vendor to certain current and former employees inadvertently contained personal information of other employees. Based on our current review, we have no indication that your personal information has been used inappropriately, but we wanted to make you aware of the incident, the measures we have taken in response, and to provide details on the proactive steps you can take to help protect your information. We take the protection and proper use of your information seriously and are working with our third-party vendor to prevent a similar incident from occurring again in the future.

What Happened

Shenkman Capital retained the services of a third party, Concierge Retirement Services ("Concierge"), to assist in the preparation and distribution of certain documents, including 1099Rs. On or about February 1, 2023, Shenkman Capital became aware that during the preparation of certain 1099Rs mailed to current and former Shenkman Capital employees, data was incorrectly inputted by Concierge into the Concierge's mailing system, which resulted in 1099Rs being issued that contained the recipient's correct last name and address, but a different Shenkman Capital employee's first name and Social Security number. Therefore, your first name and Social Security number may have mistakenly appeared on another recipient's 1099R. We ask that you destroy any document you may have received that contains incorrect information. A corrected 1099R was issued to impacted individuals on February 3, 2023.

What Information Was Involved

The elements of your personal information that may have been compromised may have included your: first name and Social Security number. Please note that we have no evidence at this time that any of your personal information has been misused as a result of the incident.

What We Are Doing

We are taking this incident very seriously and are taking steps to prevent a similar event from occurring again in the future, including ensuring that Concierge re-train employees as to the handling of sensitive information. Concierge has confirmed that they are taking such steps. Additionally, out of an abundance of caution, we have arranged for you to activate, at no cost to you, identity monitoring service for twenty-four (24) months provided by Kroll. Kroll is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data.

What You Can Do

Please visit **https://enroll.krollmonitoring.com** to activate and take advantage of your identity monitoring services that we are offering to you no cost for two years.

You have until <<b2b_text_6 (activation date)>> to activate your identity monitoring services.

Membership Number: << Membership Number s_n>>

For more information about Kroll and your Identity Monitoring services, you can visit info.krollmonitoring.com.

Please note that to activate monitoring services, you may be required to provide your name, date of birth, and Social Security number through Kroll's automated system. The services to be provided by Kroll include:

Single Bureau Credit Monitoring - You will receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who can help you determine if it's an indicator of identity theft.

Fraud Consultation - You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to help protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

Identity Theft Restoration - If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator can dig deep to uncover the scope of the identity theft, and then work to resolve it.

You can activate the monitoring services anytime between now and <<b2b_text_6 (activation date)>>. Due to privacy laws, we cannot register you directly. Please note that the identity monitoring services might not be available for individuals who do not have a credit file with the credit bureaus or an address in the United States (or its territories) and a valid Social Security number. Activating this service will not affect your credit score.

At this time, we are not aware of anyone experiencing fraud as a result of this incident. As data incidents are increasingly common, we encourage you to always remain vigilant, monitor your accounts, and immediately report any suspicious activity or suspected misuse of your personal information. Additionally, we recommend that you review the following page, which contains important additional information about steps you can take to safeguard your personal information, such as the implementation of fraud alerts and security freezes.

For More Information

Please know that the protection of your personal information is a top priority, and we understand the inconvenience and concern this incident may cause. If you have any questions, please do not hesitate to call xxx-xxx, Monday through Friday, 8:00 a.m. to 5:30 p.m. excluding some major U.S. holidays.

Sincerely,

Shenkman Capital Management, Inc.

Additional Important Information

For residents of Hawaii, Michigan, Missouri, North Carolina, Vermont, Virginia, and Wyoming: It is recommended by state law that you remain vigilant for incidents of fraud and identity theft by reviewing credit card account statements and monitoring your credit report for unauthorized activity.

For residents of Illinois, Iowa, Maryland, Missouri, North Carolina, Oregon, and West Virginia: It is required by state laws to inform you that you may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. You may obtain a free copy of your credit report from each of the three nationwide credit reporting agencies. To order your free credit report, please visit <u>www.annualcreditreport.com</u>, or call toll-free at 1-877-322-8228. You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available at https://www.consumer.ftc.gov/articles/0155-free-credit-reports) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281.

For residents of Vermont: If you do not have internet access but would like to learn more about how to place a security freeze on your credit report, contact the Vermont Attorney General's Office at 802-656-3183 (800-649-2424 toll free in Vermont only).

For residents of New Mexico: Individuals interacting with credit reporting agencies have rights under the Fair Credit Reporting Act. We encourage you to review your rights under the Fair Credit Reporting Act by visiting https://files. consumerfinance.gov/f/documents/bcfp_consumer-rights-summary_2018-09.pdf, or by requesting information in writing from the Consumer Financial Protection Bureau, 1700 G Street N.W., Washington, DC 20552.

For Residents of Washington, D.C.: You can obtain information about steps to take to avoid identity theft from the Office of the Attorney General for the District of Columbia at: 441 4th Street, NW, Washington, DC 20001; 202-727-3400; www.oag.dc.gov.

For residents of lowa: State law advises you to report any suspected identity theft to law enforcement or to the Attorney General.

For residents of Oregon: State laws advise you to report any suspected identity theft to law enforcement, including the Attorney General, and the Federal Trade Commission.

For residents of Maryland, Rhode Island, Illinois, New York, and North Carolina: You can obtain information from the Maryland and North Carolina Offices of the Attorney General and the Federal Trade Commission about fraud alerts, security freezes, and steps you can take toward preventing identity theft

Maryland Office of the Attorney General Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202 1-888-743-0023 <u>www.oag.state.md.us</u>

Rhode Island Office of the Attorney General Consumer Protection, 150 South Main Street, Providence, RI 02903 1-401-274-4400 <u>www.riag.ri.gov</u>

North Carolina Office of the Attorney General Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001 1-877-566-7226 <u>www.ncdoj.com</u>

Federal Trade Commission Consumer Response Center, 600 Pennsylvania Ave, NW Washington, DC 20580 1-877-IDTHEFT (438-4338) <u>www.ftc.gov/idtheft</u>

New York Office of Attorney General Consumer Frauds & Protection, The Capitol, Albany, NY 12224 1-800-771-7755 https://ag.ny.gov/consumer-frauds/identity-theft

For residents of *Massachusetts and Rhode Island*: It is required by state law that you are informed of your right to obtain a police report if you are a victim of identity theft.

For residents of all states:

Fraud Alerts: You can place fraud alerts with the three credit bureaus by phone and online with Equifax (https://assets. equifax.com/assets/personal/Fraud_Alert_Request_Form.pdf); TransUnion (https://www.transunion.com/fraud-alerts); or Experian (https://www.experian.com/fraud/center.html). A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. As of September 21, 2018, initial fraud alerts last for one year. Victims of identity theft can also get an extended fraud alert for seven years. The phone numbers for all three credit bureaus are at the bottom of this page.

Monitoring: You should always remain vigilant and monitor your accounts for suspicious or unusual activity.

Security Freeze: You also have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans, and services from being approved in your name without your consent. To place a security freeze on your credit report, you need to make a request to each consumer reporting agency. You may make that request by

certified mail, overnight mail, regular stamped mail, or by following the instructions found at the websites listed below. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse or a minor under the age of 16, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. As of September 21, 2018, it is free to place, lift, or remove a security freeze for children under the age of 16. You may obtain a free security freeze by contacting any one or more of the following national consumer reporting agencies:

Equifax Security Freeze

P.O. Box 105788 Atlanta, GA 30348 <u>equifax.com/personal/credit-report-</u> <u>services/</u> 1-800-349-9960 Experian Security Freeze P.O. Box 9554 Allen, TX 75013 experian.com/freeze/center.html 1-888-397-3742 TransUnion Security Freeze P.O. Box 160 Woodlyn, PA 19094 <u>transunion.com/credit-freeze</u> 1-888-909-8872

More information can also be obtained by contacting the Federal Trade Commission listed above.