April 25, 2023

Dear

Pursuant to your discussions with , Senior Vice President, of Leader Bank, we are writing in connection with our notification to you that certain personal information of yours was inadvertently viewed by a single individual whom you had not given permission to access such information. Please note that we take this security issue extremely seriously, and we have taken substantial steps to address the human error which resulted in this exposure of information.

You have certain rights under Massachusetts law when it comes to identity theft and data privacy. Please see the attached Resources Guide to review the resources made available to you. Additionally, we are making Identity Protection Services available to you free of charge for a period of two years from the date of registration for such services. Please contact Colm Kennedy at <u>colm.kennedy@leaderbank.com</u> or 781-646-3900 if you are interested or if you have any questions or concerns.

Sincerely,

Leader Bank, N.A.