

Return Mail to IDX 4145 SW Watson Ave, Suite 400 Beaverton, OR 97005

<<First Name>> <<Last Name>> <<Address1>> <<Address2>> <<City>>, <<State>> <<Zip>>>



Additional 30114

August 22, 2023

Dear <<First Name>> <<Last Name>>,

Cabot Risk Strategies, LLC ("Cabot") is contacting you to notify you of an incident that affects some of your personal information. Cabot is a risk management, advisory, and brokerage firm that provides services to various public and private entities, including insurance carriers, state and municipal agencies, and private corporations. To provide these services, Cabot is provided certain information relating to health, life, and disability insurance plans and workers compensation and liability claims. We take the security of information in our care seriously, and although we are unaware of any identity theft or fraud occurring as a result of this incident, we are providing you with this notice to make you aware of the incident, the steps we are taking in response, and steps you may take to help protect your personal information, should you feel it is appropriate to do so. Pursuant to Massachusetts state law, we are unable to provide information about the nature of the incident, but you may call our dedicated assistance line provided below to learn more.

This incident impacted your name and <<variable data>>>. Although there is no indication that this information has been or will be misused, Cabot is providing this notice out of an abundance of caution. As an added precaution, we are also offering access to 24 months of complimentary identity theft protection services through IDX, A ZeroFox Company. IDX identity protection services include: 24 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised. If you wish to receive these services, you must enroll by following the below enrollment instructions, as we are unable to activate these services on your behalf.

We encourage you to contact IDX with any questions and to enroll in the free identity protection services by calling 1-888-220-6163 or going to https://response.idx.us/Cabot or scanning the QR image and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 9 am - 9 pm Eastern Time. Please note the deadline to enroll is October 26, 2023.

Scan the QR image or go to https://response.idx.us/Cabot. Follow the instructions for enrollment using your Enrollment Code provided at the top of the letter.

Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

Contact IDX at 1-888-220-6163 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity. If you discover any suspicious items and have enrolled in IDX identity protection, notify them immediately by calling or by logging into the IDX website and filing a request for help. If you file a request for help or report suspicious activity, you will be contacted by a member of the IDX ID Care team who will help you determine the cause of the suspicious items. In the unlikely event that you fall victim

to identity theft as a consequence of this incident, you will be assigned an ID Care Specialist who will work on your behalf to identify, stop and reverse the damage quickly.

We encourage you to remain vigilant against identity theft and fraud by reviewing all account statements and monitoring free credit reports. If you discover or suspect fraudulent activity involving a financial account, or credit or debit card, we encourage you to promptly contact the issuing bank or relevant financial institution. The number to call for assistance is usually on the back of the card.

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you may need to provide the following information, depending on whether the request is made online, by phone, or by mail:

- 1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. Addresses for the prior two to five years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
- 7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a credit freeze, please contact the three major credit reporting bureaus listed below:

| Equifax | Experian | TransUnion |
|--|--------------------------------|------------------------------------|
| https://www.equifax.com/personal/credit- | https://www.experian.com/help/ | https://www.transunion.com/credit- |
| report-services/ | | help |
| 1-888-298-0045 | 1-888-397-3742 | 1-800-916-8800 |
| Equifax Fraud Alert, P.O. Box 105069 | Experian Fraud Alert, P.O. Box | TransUnion Fraud Alert, P.O. Box |
| Atlanta, GA 30348-5069 | 9554, Allen, TX 75013 | 2000, Chester, PA 19016 |
| Equifax Credit Freeze, P.O. Box 105788 | Experian Credit Freeze, P.O. | TransUnion Credit Freeze, P.O. |
| Atlanta, GA 30348-5788 | Box 9554, Allen, TX 75013 | Box 160, Woodlyn, PA 19094 |

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade

Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General.

If you have questions that are not answered by this letter, please call our dedicated assistance line at 1-888-220-6163. This toll-free line is available Monday through Friday 9 am – 9 pm Eastern Time. You may also write to Cabot at 15 Cabot Road, Woburn, MA 01801.

We sincerely regret any inconvenience this incident may cause you. Protecting information provided to Cabot is very important to us, and we remain committed to safeguarding the information in our care.

Sincerely,

Andrew R. Weiner, Esq. Senior Counsel Cabot Risk Strategies, LLC