



MutualOne.com 508.820.4000 PO Box 9006 Framingham MA 01701

Offices in Framingham and Natick

August 4, 2023

Re: Account Number Ending in

Dear:

Thank you, for your recent inquiry regarding your MutualOne Bank Debit Card. It is our intention to assist you in any way possible. We have, therefore, provided provisional credit for the following disputed transaction(s).

\$24.99 SP OFFICIAL GLO VIA GUGLIELMO PALERMO IT 7/24 (FIS)

\$58.32 AMEVOLVE 30 N GOULD ST SHERIDAN WY 7/17 (FIS)

\$23.50 SP DND DICE 4636 NORTH RAVENSWO CHICAGO IL 7/13 (FIS)

\$168.12 AMARE GLOBAL 3401 N THANKSGIVING 888-898-8551 UT 7/24 (FIS)

These funds will be in your account pending our research of the disputed transaction. However, please note this is PROVISIONAL credit and may be reversed if our research determines the transaction is valid.

We regret any inconvenience this matter may have caused you. If you have any questions or need additional information, please contact Client Services at (508) 820-4000.

Sincerely,

Donna M Sahely

Donna M Sahely

Senior Operations Specialist