



MutualOne.com
508.820.4000
PO Box 9006
Framingham MA 01701

Offices in Framingham and
Natick

August 8, 2023

Re: Account Number Ending in

Dear:

Thank you, for your recent inquiry regarding your MutualOne Bank Debit Card. It is our intention to assist you in any way possible. We have, therefore, provided provisional credit for the following disputed transaction.

\$49.95 ZIMSTREAMS.COM 13150 RADCLIFFE DR 833-718-1346 FL 8/7 (FIS)

These funds will be in your account pending our research of the disputed transaction. However, please note this is PROVISIONAL credit and may be reversed if our research determines the transaction is valid.

We regret any inconvenience this matter may have caused you. If you have any questions or need additional information, please contact Client Services at (508) 820-4000.

Sincerely,

Donna M Sahely

Donna M Sahely
Senior Operations Specialist