

August 17, 2023

Dear [REDACTED]:

We are contacting you because as of August 11, 2023, we learned that the ransomware incident that occurred on July 25th at 7:00 am EST, may have involved some of your personal information. We are continuing to investigate in partnership with an external forensics team, but it is now our understanding that the information breached could have potentially contained Social Security Numbers, Licenses, Passports, and Benefit Enrollment Information.

We are in the process of notifying the Federal Bureau of Investigation and required state agencies in the investigation of this matter. We are notifying you so you can take action along with our efforts to minimize or eliminate potential harm. Because this is a serious incident, we strongly encourage you to take measures now to help prevent and detect any misuse of your information.

As a first preventive step, we recommend you closely monitor your financial accounts and, if you see any unauthorized activity, promptly contact your financial institution. You also may want to contact the three U.S. credit reporting agencies (Equifax, Experian, and TransUnion) to obtain a free credit report from each by calling 1-877-322-8228 or by logging onto www.annualcreditreport.com.

The Federal Trade Commission (FTC) also recommends that you place a free fraud alert on your credit file. A fraud alert tells creditors to contact you before they open any new accounts or change your existing accounts. Contact any one of the three major credit bureaus (numbers included below). As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts. The initial fraud alert stays on your credit report for one year. You can renew it after one year. Even if you do not find any suspicious activity on your initial credit reports, the FTC recommends that you check your credit reports periodically. A victim's personal information is sometimes held for use or shared among a group of thieves at different times. Checking your credit reports periodically can help you spot problems and address them quickly.

You may also place a credit freeze restricting creditors from your credit report, this will keep them from approving any new credit account in your name whether it is fraudulent or legitimate. To let lenders and other companies access your credit files again to create new accounts, you will need to lift your credit freeze permanently or temporarily. To do this, you will need to contact each of the three major credit reporting agencies:

Equifax: (888) 298-0045 or <https://www.equifax.com/personal/help/place-lift-remove-security-freeze/>

Experian: (888) 397-3742 or <https://www.experian.com/blogs/ask-experian/how-to-add-a-security-freeze-to-your-credit-file/>

Transunion: (800) 916-8800 or <https://www.transunion.com/credit-freeze/credit-freeze-faq#adding-freeze-0>

Lastly, the company will be covering two years of LifeLock. To activate your membership online and get protection at no cost to you:

1. You will need the following **Promo Code:** [REDACTED] and **Member ID:** [REDACTED] which have been assigned specifically to you, for one-time use.

Cornerstone Security Breach Notification Letter

2. To begin, please click on the following **URL**:
<https://www.lifelock.com/offers?expid=LLULTPGUC&promocode=CESV2308>
3. Enter The enrollment ID from Above and click Apply.
4. Once enrollment is completed, you will receive a confirmation email (*be sure to follow ALL directions in this email*).

Alternatively, to activate your membership over the phone, please call: 1-800-899-0180
You will have until October 31, 2023 to enroll in this service.

Once you have completed the LifeLock enrollment process, the service will be in effect. Your **LifeLock Ultimate Plus™** membership includes:

- ✓ LifeLock Identity Alert™ System†
- ✓ Dark Web Monitoring**
- ✓ LifeLock Privacy Monitor™
- ✓ USPS Address Change Verification
- ✓ Lost Wallet Protection
- ✓ Reduced Pre-Approved Credit Card Offers
- ✓ Fictitious Identity Monitoring
- ✓ Court Records Scanning
- ✓ Data Breach Notifications
- ✓ Credit, Checking and Savings Account Activity Alerts†††
- ✓ Checking and Savings Account Application Alerts†††
- ✓ Bank Account Takeover Alerts†††
- ✓ Investment Account Activity Alerts†††
- ✓ Three-Bureau Credit Monitoring^{1**}
- ✓ Three-Bureau Annual Credit Reports and Credit Scores^{1**}

The credit scores provided are VantageScore 3.0 credit scores based on Equifax, Experian and TransUnion respectively. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.

- ✓ File-Sharing Network Searches
- ✓ Sex Offender Registry Reports
- ✓ Priority 24/7 Live Member Support
- ✓ U.S.-Based Identity Restoration Specialists
- ✓ Stolen Funds Reimbursement up to \$1 million†††
- ✓ Personal Expense Compensation up to \$1 million†††
- ✓ Coverage for Lawyers and Experts up to \$1 million†††

¹If your plan includes credit reports, scores, and/or credit monitoring features ("Credit Features"), two requirements must be met to receive said features: (i) your identity must be successfully verified with Equifax; and (ii) Equifax must be able to locate your credit file and it must contain sufficient credit history information. IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE CREDIT FEATURES FROM ANY BUREAU. If your plan also includes Credit Features from Experian and/or TransUnion, the above verification process must also be successfully completed with Experian and/or TransUnion, as applicable. If verification is successfully completed with Equifax, but not with Experian and/or TransUnion, as applicable, you will not receive Credit Features from such bureau(s) until the verification process is successfully completed and until then you will only receive Credit Features from Equifax. Any credit monitoring from Experian and TransUnion will take several days to begin after your successful plan enrollment. No one can prevent all identity theft or cybercrime. † LifeLock does not monitor all transactions at all businesses.

**These features are not enabled upon enrollment. Member must take action to get their protection.

††† Reimbursement and Expense Compensation, each with limits of up to \$1 million for Ultimate Plus. And up to \$1 million for coverage for lawyers and experts if needed. Benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: [LifeLock.com/legal](https://www.lifelock.com/legal).

If you have further questions or concerns, email us at HR@cornerstoneenergyinc.com or call 207-730-7340.

Sincerely,
Jon Perron, Vice-President